



Fast growing bank uses Oracle Management Cloud to achieve Predictable Systems performance



Fast Growing Small Finance Commercial Bank – Oracle Management Cloud

CUSTOMER PROFILE

Largest Publicly listed Small Finance Bank in India

Extensively Leveraging Cloud Technologies to drive innovation

Rapid Growth in Tier 2 cities and Rural markets



REQUIREMENTS



Rapid growth and roll out of new services is putting pressure on IT to scale and deliver the required systems. Systems Management is critical to minimize disruptions, increased customer satisfaction and staff productivity



SOLUTION

Leveraged Oracle Management Cloud to effectively identify, troubleshoot and proactively address problems before they become critical

- Application Performance Monitoring helps diagnose performance bottlenecks
- Infrastructure Monitoring keeps an eye on the entire IT landscape

RESULTS



Using AI and Machine Learning, proactively identify changes in trend to better manage and plan IT needs



APM provides insights into where the application encounters performance degradation.

Automated alerts based not only on thresholds, but also on anomalies helps IT to identify potential issues.

Analytics that provide insights into resources that are under / over utilized, helping in better resource utilization and capacity planning.

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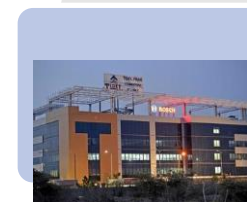
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