



SOS Button Getting Started Guide

IN YOUR BOX



GETTING STARTED

Before starting with SOS Button you will need to download Loner Mobile from your mobile phone's corresponding app store. You will also need a service plan or activation code. If you have not been provided with a plan or code, contact your manager or our Customer Care team.

TURNING ON AND OFF



Turning on

To turn on SOS Button, press and hold the button for 10 seconds until it chirps once and blinks green. It will continue to blink green every 10 seconds until it has been connected to Loner Mobile.

Turning off

To turn SOS Button off, hold the button down for 30 seconds until it blinks red and chirps three times.

PAIRING WITH LONER MOBILE



To pair SOS Button with Loner Mobile:

1. Open the Loner Mobile application.
2. From the main screen, select the bluetooth dropdown
NOTE: To pair SOS Button, ensure Loner Mobile is not monitored.
3. In the dropdown, select *connect to device*
4. Select *scan for loner device*
5. From the available devices list, select your SOS Button
6. Select *save*
7. Select *start monitoring*. The screen will confirm that SOS Button has connected.

After SOS button is connected, no lights will show on SOS Button unless in an alarm or alert. SOS button has a range of 2 meters from your phone.

LEARN MORE

Visit support.BlacklineSafety.com to learn more about SOS Button and Loner Mobile.

CUSTOMER CARE

For technical support, please contact our Customer Care team.

North America (24 hours)

Toll Free: 1-877-869-7212 | support@blacklinesafety.com

United Kingdom (8am-5pm GMT)

+44 1787 222684 | eusupport@blacklinesafety.com

International (24 hours)

+1-403-451-0327 | support@blacklinesafety.com

HOW IT WORKS

Manual features



SOS Alert
To call for help, press SOS Button quickly **3 times**.



Connection lost
To reconnect SOS Button to Loner Mobile, press and hold SOS Button for **10 seconds**.

Automatic features



Pending alarm
To check-in and confirm you are OK after an expired check-in timer, **press SOS Button once**.

ALARMS, ALERTS & NOTIFICATIONS

ARE YOU CONNECTED?

Connectivity Light*

Blinking

SOS Button lets you know its connection status.

Blinking

A blinking green light indicates SOS Button is not connected to the Blackline Safety Network and your safety is not yet monitored.

Sound

SOS Button will not chirp until it has been connected to Loner Mobile.

WE'RE HERE TO HELP

Alarms and Alerts*

Blinking

If SOS Button is disconnected, a check-in is required or you have requested help. If you are unsure why SOS Button is red, you can check Loner Mobile for clarification.

Sound

SOS Button will chirp continuously until the alert is acknowledged or it is back within range of Loner Mobile.

CHANGING BATTERIES

When SOS Button is connected to Loner Mobile, its battery level is displayed in the battery dropdown.

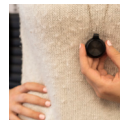
If SOS Button's battery is low, you can replace the battery by following these steps:

1. Twist the front of SOS Button counter clockwise, and the back of SOS Button clockwise to remove the backing
2. Remove the battery
3. Replace the battery with new CR2032 battery with the negative end facing inwards
4. Replace and lock the back by aligning the notches and twisting the front clockwise and the back counter clockwise

NOTE: SOS Button's batteries can also be replaced at your local watch repair center.

ACCESSORIES

SOS Button can be worn with the following accessories or used on its own.



Pendant

The pendant allows for SOS Button to be worn as a necklace or attached to a key chain. To place SOS Button in the pendant, stretch the ring around SOS Button's outer indent.



Wrist band

The wristband allows for SOS Button to be worn on your wrist. To place SOS Button into the wristband, press SOS button into the hole of the band and ensure it is securely in place.



Clip

The clip allows SOS Button to be clipped to your waist or chest pocket. To place SOS Button into the clip, align the button with the holster and press until you hear a click.

*These features are dependent of your button's audio/visual settings.