G7 can be equipped with real-time features to monitor your safety, which are customizable to best suit your needs.

Your device may or may not have these features activated, so be sure to speak with your safety supervisor to find out how your device is configured.

ALARM AND ALERT LIGHTS

G7 will communicate using lights and sound. Different communications are outlined below.

Yellow lights indicate one of two things:
- Yellow warning alarms are communications between you and the device only.
- Yellow pending alarms escalate to red alerts if they are not acknowledged in time.

Red lights always indicate a red alert.

If you are unsure about why G7 is in alarm, check your LCD screen.

SOS ALERT

What is an SOS alert?
If you are in need of assistance, you can pull your SOS latch to call for help.

What do I do?
Pull the red latch to trigger an SOS alert and immediately request help.

What does the blue light mean?
The blue LiveResponse light indicates that your alert has been received, and monitoring personnel are following your emergency response protocol to ensure your safety and resolve the alert.
HOW PENDING ALARMS WORK
In the case of a safety event, such as missed check-in, no motion or fall detected, the following sequence will occur.

1. Yellow pending alarm period. G7 is asking that you are OK, this pending alarm time period is configurable in Blackline Live.

2. If you don’t confirm that you are OK, G7 will go into red alert and send an alert to monitoring personnel.

3. The blue LiveResponse light lets you know monitoring personnel are following your alert response protocol to resolve your alert and ensure your safety.

When the red alert has been resolved, the device will return to normal function.

WHAT DO I DO?
If you are OK, press the latch. This will return G7 to normal working functionality.

YELLOW WARNING ALARMS
G7 has something to tell you. This communication is between you and G7 only, these alarms never escalate to monitoring personnel. Yellow warning alarms that may be configured on your G7 include:

- Network connection lost
- Low battery
- New message
- Incoming call
- Check-ins
- Fall detection
- Motion detection

Once you have read G7’s screen, press and hold the up and down arrows to silence the yellow warning alarm.

If you are unsure about why G7 is in a yellow warning alarm, read your LCD screen.

2-WAY COMMUNICATION
G7 may be equipped with the following features:

2-way voice calling
When you receive a call from monitoring personnel you will hear a sharp chirp and then the call will begin. You can talk freely back and forth. When the call ends, you will hear another sharp chirp.

Push-to-talk (PTT)
PTT allows you to use G7 like a walkie talkie. To transmit to your channel, press and hold the red latch. When G7 finishes beeping, start talking, continue to hold and release when done. Changing the channel is done from the PTT channel menu option.

CUSTOMER CARE
For technical support, please contact our Customer Care team.

North America (24 hours)
Toll Free: 1-877-869-7212
support@blacklinesafety.com

United Kingdom (8am-5pm GMT)
+44 1787 222684
eusupport@blacklinesafety.com

International (24 hours)
+1-403-451-0327
support@blacklinesafety.com

LEARN MORE
Visit support.blacklinesafety.com to download the technical user manual with descriptions of how to use and configure your device features and specifications.

YELLOW PENDING ALARMS
G7 is checking to make sure you are OK. There are three types of yellow pending alarms that can be customized to your needs.

Check-ins
Check-in is a periodic countdown timer that checks if you are OK.

Fall detection
G7 monitors your acceleration and will check if you are OK after a potential fall is detected.

Motion detection
G7 monitors your movement and checks if you are OK if no motion is detected during a set period of time.

What do I do?
If you are OK, press the latch. This will return G7 to normal working functionality.

MESSAGING
G7 will go into a yellow warning alarm when you receive a message. Press and hold the up and down arrows when you have read the message. You can respond with 1 of 10 pre-determined messages or customize your own from the messages menu.

NETWORK
G7 may be equipped with the following features:

- Network connection lost
- Low battery
- New message
- Incoming call