

FAQs

Can a Hydrofinity Cleaning System save me money?

Absolutely! The Hydrofinity system uses significantly less water, detergent and energy compared to a conventional washing system. The more you use the Hydrofinity machine, the more money you will save. Our fixed-fee structure and total service model means you save year after year.

How soon will I see a Return on Investment?

Many of our customers have seen a return on investment in as little as 18 months. This will vary from site to site, but we can create a personalised projection for each customer.

As well as saving money and being good for the environment, what other benefits does the Hydrofinity system offer?

The system provides superior cleaning, especially on difficult to remove greasy stains. Because cleaning is carried out at lower temperatures and uses less chemistry, it is kinder on your linens too.

How will I know how much water I am saving?

You will receive regular reports from us showing your water consumption. The Hydrofinity system uses up to 80% less water than conventional systems, so you can expect to see significant savings!

How are XOrbs™ removed from linens after washing?

XOrbs™ are removed from the load during the separation cycle of the wash programme - both the spheres themselves and our cycles have been specially designed for this separation process.

Are XOrbs™ recyclable?

Absolutely! Sustainability is our core principle. XOrbs™ are replaced after around a thousand washes but never end up in landfill - they are collected by Hydrofinity and reused or recycled.

Do the XOrbs™ damage linens and towels?

No - in fact quite the opposite! XOrbs™ have a gentle tumbling action so there is less creasing. The Hydrofinity system also requires lower temperatures and less detergent, so items look new for longer.

Can I use beads other than XOrbs™ in my Hydrofinity machine?

No, you shouldn't put anything other than XOrbs™ in Hydrofinity machines - they represent the culmination of years of careful research & development in the laboratories of parent company XTG, and their specification is perfectly suited to the machine itself, our chemistry and wash cycles.