

Application to Withdraw & Cancel Enrolment

Important Information

This form applies to all students who seek to cancel their enrolment to withdraw from their course of study at Macleay. It should be read in conjunction with the following policies which can be found at the Enrolment Resources section of the college website and myHandbook section of Moodle via <u>http://mymacleay.edu.au/</u>.

- Deferral, Suspension or Cancellation of Enrolment Policy
- International Student Transfer Policy
- Tuition Fee Refund Policies
- Grievance & Appeals Policies

International students on a student visa should be aware that cancelling their enrolment to withdraw form their course of study may affect their student visa. Any changes to the duration of the course of study as a result of the voluntary suspension of enrolment will be reported to the Department Immigration and Border Protection (DIBP) via PRISMS in accordance with the National Code 2007. To check the conditions of a student visa please visit the DIBP website at http://www.immi.gov.au/ or call 131 881.

An international student applying to cancel their enrolment to transfer to a course at another registered provider, and has not completed six months of their principal course of study at Macleay, should refer to the *International Student Transfer between Registered Providers Policy* which outlines the DIBP imposed conditions by which Macleay must abide in accordance with Standard 7 of the *National Code 2007*.

Grounds for Approval of the Application Request

Macleay College will grant approval for the cancellation of enrolment to withdraw from their course of study on the grounds of compassionate or compelling circumstances, such as serious illness or injury or exceptional personal hardship, in accordance with Standard 13.2 of the National Code 2007.

The Application Process

A student wishing to voluntarily suspend their study at Macleay must submit this '*Application to Withdraw & Cancel Enrolment*' form and, if an international student, attach documentary evidence to show cause for compassionate and compelling circumstances for example:

- D Medical certificate from a registered medical practitioner
- Statement of support from a counsellor or psychologist
- Certified personal statement of exceptional hardship
- Activation orders for compulsory overseas military service

The above supporting documentation should be attached to the completed form as either copies certified by a Justice of the Peace or presented as originals to the Office of the Registrar who will copy and witness the documents as true copies, returning the originals to the student. Macleay will only consider an application complete and eligible for assessment if all sections have been completed, the form signed and the above documentation attached.

Macleay will assess and respond to all completed applications within ten working days. The applicant will be advised of the decision in writing and the application and decision thereof will be kept on the student file. A longer time may be required during peak admission and enrolment times but the process will not exceed fifteen working days.

If successful in their application, Macleay will cancel the student's enrolment at Macleay College but it is the student's responsibility to lodge an *Application for Fee Refund* in accordance with the college *Tuition Refund Policies* and adhere to the timeframes for lodgement to avoid financial penalty.

Lodging the Application Form

You can lodge your completed application ie. including all supporting documentation to the Registrar by one of the following means:

In person: Level 2, 28 Foveaux Street, Surry Hills (Sydney Campus) or Level 1, 55 Swanston Street, Melbourne (Melbourne Campus) if presenting supporting documentation as originals to be certified as copies by Macleay College By email: registrar@macleay.edu.au if presenting supporting

documentation as copies certified by a Justice of the Peace

Your completed application should be received by the Office of Registrar as soon as practical but at least ten working days prior to the Commencement Date of the next trimester. Where the decision to cancel enrolment is made after the Commencement Date, the application should be lodged prior to Census Date to avoid any academic or financial penalty. Applications received after Census Date will not be entitled to the refund of tuition fees in accordance with the college **Tuition Fee Refund Policy**.

Assessment & Notification of Outcome

On receipt of your completed application, Macleay will assess the request in accordance with the college *Deferral, Suspension or Cancellation of Enrolment Policy* and advise you of the outcome in writing within ten working days (or fifteen working days in peak admission and enrolment times).

If the application is approved, the student will receive an Approval of Withdrawal Letter. It is the responsibility of the student to sign and return the letter acknowledging their acceptance of the cancellation of their enrolment. The subsequent change to enrolment of an international student will be reported to DIBP via PRISMS in accordance with National Code 2007.

If the application is denied, the student will be issued a Refusal of Withdrawal Letter advising the reasons for refusal and their right to appeal the decision. Students wishing to make an appeal should refer to the college *Grievance & Appeals Policy*.

The application, assessment decision and outcomes will be saved to the student file for record.

Privacy Statement

Macleay is committed to the protection of privacy in accordance with the *Privacy Act 1988*. Macleay collects, stores and uses personal information only for the purposes of administering student admissions, enrolment and education. All information collected is confidential and will not be disclosed to third parties without your consent, except to meet government, legal and regulatory compliance requirements of Macleay College as a higher education provider. For more information on our approach to privacy, please refer to our Privacy Policy in the Student Handbook.

LODGEMENT RECEIPT			
received by Macleay as a complete application for assessment			
Macleay:		Date:	
SIGN		Name:	
Student Nu	mber:		

Please retain this copy as proof your application was submitted

Application to Withdraw & Cancel Enrolment

this form applies to students seeking to voluntarily cancel their enrolment to withdraw from their course of study at Macleay

	I am a Domestic Student (Applicant)	I am an International Student (Applicant)
Macleay College Student Number:	Family Name:	Date of Birth (dd/mm/yyyy):
Address:	Given Name(s):	Title: Mr Mrs Miss Ms Dr
	Macleay College Email Address:	Contact Telephone Number:
Course Details		
The course of study in which you are current enrolled		
Reasons for Cancellation		
Do you wish to cancel your enrolment and	d withdraw from your course and all associated units?	Withdrawal Date (dd/mm/yyyy):
Yes (please complete this form)	No (please see the Registrar to vary your enrolment	
My reasons for withdrawing and cancellin	g my enrolment are:	•
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	accordance with Standard 13.2 of the National Code 2007, Macleay C ompelling circumstances. As such documentary evidence must be pr	
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- 1. You should check the implications of the voluntary suspension of enrolment for a leave of absence on your student visa with DIBP.
- 2. You should submit this form prior to Census Date to avoid any academic or monetary penalty.
- 3. If successful, an Approval Letter will be issued. You must sign and return this letter to accept your new commencement date.
- 4. If refused, a Refusal Letter will be issued outlining the reasons for refusal and your rights to appeal the decision.

OFFICE USE ONLY:				
Application Checked for Completeness by Registrar	$\hfill\square$ Completed Application Assessed by Registrar (and HoF if necessary)	□ HoF advised of return date		
Approval of Leave Letter issued by Registrar	Gigned Approval of Leave Letter returned by Student	Paradigm Updated		
Refused of Leave Letter issued by Registrar	Application, Assessment & Outcome Notification in Student File	Closed (dd/mm/yy):		
Staff Name:		Date Signed: (dd/mm/yyyy):		