

Junior Technical Support Software Engineer (REF 1602 ENGR JSwE)

Position: Full-time

Location: Bologna (Italy)

JOB DESCRIPTION

Design, debug and testing of web tools and IT support platforms. Support customers and manufacturing partners to find solution when technical issues arise.

DUTIES & RESPONSIBILITIES

- Develop, configure and maintain components of IT platforms used for bug tracking, software lifecycle process and product lifecycle management
- Design and construct software to automate installation, update, log data collection and investigation.
- Participate in the software release configuration, deployment and installation process
- Support customers in real time in case of technical problems
- Collaborate with the application specialist team to understand the nature of the problems
- Provide supports to manufacturing partners remotely or on site
- Strongly collaborate with the V&V team

BASIC REQUIREMENTS

- BS Degree in Computer Science or Electronic or Physic
- Dynamic web programming using Php, Javascript, CSS, Html
- Database technologies expertise (MySQL, Sql Server, Sqlite)
- Deeply knowledge of Linux operative system
- Knowledge of Hardware and Software issues, PC and network architectures, especially VPN
- Work autonomously in a collaborative and multidisciplinary environment, with accuracy, reactivity and reliability
- Strong communication skills
- The ability to perform professionally under pressure and quickly adapt to new situations is required
- Good English knowledge (written and spoken)

PREFERRED QUALIFICATIONS

- Expertise in at least one of the following languages C/C++, C#, Labview
- Knowledge of backup and safety storage techniques.
- VMWare, Virtual Box and other virtualization tools
- Deeply knowledge of Windows 7 operative system
- Expertise in Software Engineering practices and Software Lifecycle process
- Experienced in developing drivers for RS-232/USB/LAN controlled instrumentations
- Experienced in ISO 13485, ISO 14971 , IEC 62304, USA 21 CFR 820, IEC 62366, IEC 60812

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