



**National Training Academy 2017 Agenda**

<b>9/24/17</b>		<b>Sunday</b>	
1800-2000	Happy Hour at Hotel Bellwether Compass		
<b>9/25/17</b>		<b>Monday</b>	
0700-0800	Registration and Breakfast at Hotel Bellwether Ballroom		
0800-0810	Opening Remarks & Welcome to ER National Training Academy (NTA) - Ed O'Neill Ballroom		
0810-0900	Company Vision & How We Build Software - A. Mintz Ballroom		
0900-0910	Break and Demo Hall		
0910-1000	"It's That Time of Year... 'ol Anxiety" End of Year Reporting Tom Louis Ballroom	"Serious About Security and Shift Changes" Welcome Page/Daybook/Shift Change/Login & PW Mark Wolf Admiral	"Let Your Voices Be Heard" User Voice - Creating User Stories Sue Cenusa Compass
1000-1030	Break and Demo Hall		
1030-1145	"Data Drives the Fire Service, But It's Still People Behind the Wheel" Dynamic Speaker Presentation - Chief Brunacini Ballroom		
1145-1300	Lunch Break & Demo Hall		
1300-1350	"Mr. Sulu, You Have the Conn." Mastering the Admin Module Tom Louis Ballroom	"If You Expect You Must Inspect" InspectER App Stewart Smith Admiral	"Good Water Supply? Check!" Hydrant Module Mark McKleroy Compass
1350-1400	Break and Demo Hall		
1400-1450	"Hold onto Your Vision" VISION Overview Tom Louis Ballroom	"They Expect Us to do What?" ISO/CPSE/Accreditation Mark McKleroy Admiral	Emergency Reporting - From Site to Service Gabe Martin / Bill Johnson Compass
1450-1500	Break and Demo Hall		
1500-1550	"How Fit is Your NFPA 1500 Program" Chief Erichsen Ballroom		
1550-1600	Break and Demo Hall		
1600-1700	Product Owners, Customer Support & Trainers available for one on ones Demo Hall		
<b>9/26/17</b>		<b>Tuesday</b>	
0700-0750	Breakfast at Hotel Bellwether Ballroom		
0800-0810	Opening Remarks - Dave Adams Ballroom		
0810-0900	"Improving Your ISO Rating with Emergency Reporting" ISO Presentation David Richardson Ballroom		
0900-0910	Break and Demo Hall		
0910-1000	"Don't Go Breaking My Part" Intro Into New Maintenance Module Tom Louis Ballroom	"Training? I Don't Need No Stinkin' Training!" Training Module for Operators/Instructors Mark McKleroy Admiral	"Teach 'em How to fish" Support Top 5/10 Issues & Knowledge Base Kim Einar/Lindsey B. Compass
1000-1030	Break and Demo Hall		
1030-1130	"Change Management" Dynamic Speaker Presentation - Chief Bob Coonce Ballroom		
1130-1300	Lunch Break & Demo Hall		
1300-1350	"Build it and They Will Come" Occupancy Module for Fire Inspectors/Marshals Mark Wolf Ballroom	"It's That Time of Year... 'ol Anxiety" End of Year Reporting Tom Louis Admiral	"EMS is Not Your Nemesis" NEMESIS 3 Set-up Mark McKleroy Compass
1350-1400	Break and Demo Hall		
1400-1450	"First Alarm" Incidents Module Mark Wolf Ballroom	"Mr. Sulu, You Have the Conn." Mastering the Administration Module Mark McKleroy Admiral	"Dispatch....We Have a Problem" CAD 1.0 Josh Bradley Compass
1450-1500	Break and Demo Hall		
1500-1550	Senior Leader Round Table with Attendees Ballroom		
1550-1600	Break and Demo Hall		
1600-1650	Networking Event Bring your t-shirts and patches for swapping! Demo Hall	Partner Demos Ballroom Admiral	Partner Demos Compass
1700-	Zodiac Schooner Sailboat Excursion with Drinks and Food Bus		
<b>9/27/17</b>		<b>Wednesday</b>	
0700-0800	Breakfast at Hotel Bellwether Ballroom		
0800-0810	Opening Remarks - Adrian Mintz Ballroom		

0810-0900

"There is a Bug in My Vinaigrette"  
How a Product Owner Decides on the Perfect Mixture of Ingredients to Build a Satisfying Application  
Stewart Smith Ballroom

0900-0910

Break & Demo Hall

0910-1000

"Tell Your Story"  
Reporting Module/Query Builder  
Tom Louis Ballroom

"Never Stop Learning...from Everyone"  
Best Practices Discussion  
Mark McKleroy Admiral

"Upshift to Better Staffing"  
Shifts and Daily Rosters  
Mark Wolf Compass

1000-1030

Break & Demo Hall

1030-1130

Dynamic Speaker Presentation - Chief John Sinclair  
Ballroom

1130-1230

Lunch Break & Demo Hall

1300-1330

Travel to Adventure - Bellewood Acres - \$40 cash due for guests  
Ballroom

1330-1700

Bellewood Acres

END OF EVENT