



NOTE: Please check all products within 24 hours to ensure your order has been fulfilled accurately. All products delivered by shipping company must be inspected immediately for any missing or damaged items that may have occurred during shipping. Damages must be reported as soon as possible to the shipping company.

Coverage for Inlatable Products:

Promotional Design Group®/Creative Inflatables® warrants that each part of this product and the product itself will be free from defects in material and workmanship for 1 years for structure and 3 years for graphics.

Warranty does not cover situations where:

- Product is used under other than normal conditions.
- Product is modified or altered.
- Product is subjected to abuse or neglect.
- Product damage is accidental, deliberate, or caused by rain, wind, or other forces of nature.
- Product use does not conform to product instructions.
- Product is repaired by someone other than Promotional Design Group®/Creative Inflatables®.
- Product is used within close proximity to flame.
- Product is cleaned with any harsh detergent or hand cleaner.

Promotional Design Group®/Creative Inflatables® reserves the right to determine the repair method for any defect(s). Should the product be damaged under warranty, please provide a photo of the damaged area(s). Shipping charges for repairs not covered under warranty will be the responsibility of the customer.

No Promotional Design Group®/Creative Inflatables® authorized representative may extend or modify this warranty.

All returns must be authorized by Promotional Design Group®/Creative Inflatables® prior to being accepted.

Promotional Design Group ®/Creative Inflatables® will not be responsible for any products damaged in transit.

All custom graphics are non-refundable.

Customer Signature

Invoice

Date