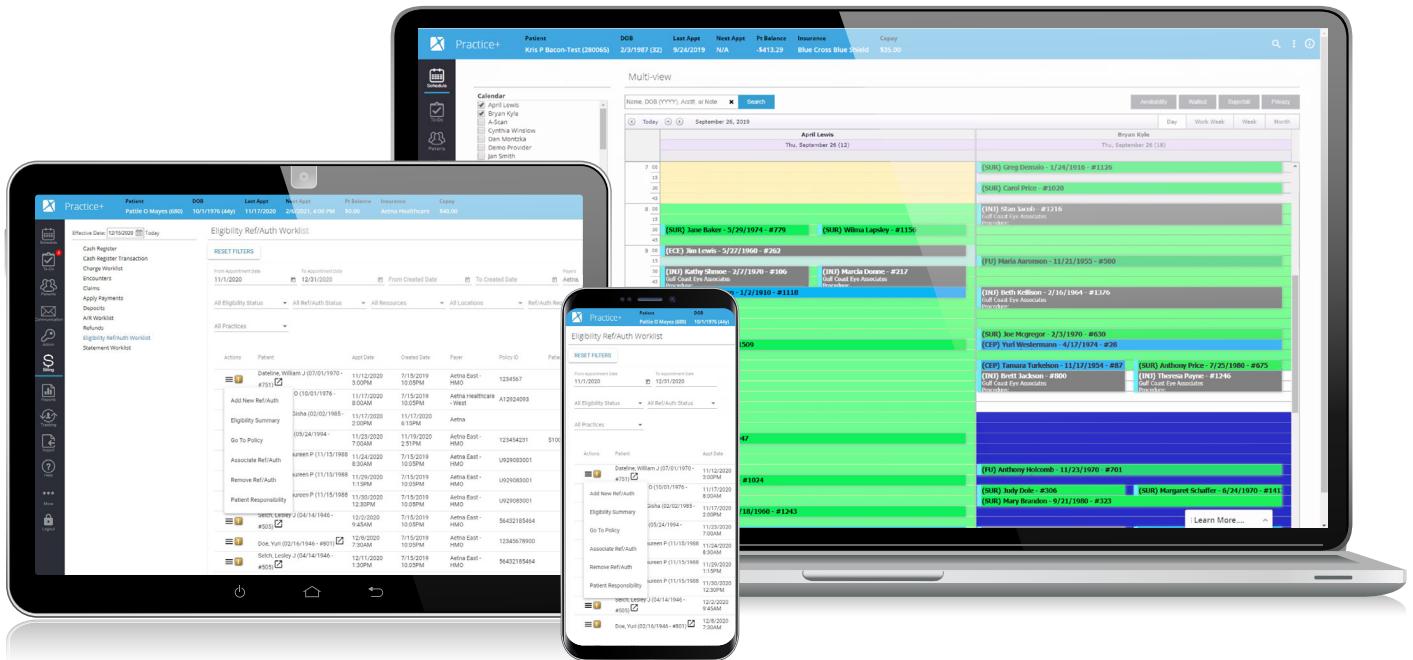# Practice+

PRACTICE MANAGEMENT

Nextech

NEXTECH PRACTICE+

Nextech is the leading Practice Management solution provider for specialty practices, with more than two decades of industry experience. Our intuitive PM solution improves operational efficiency through reducing administrative burdens, enhancing patient care, and optimizing financial performance.


PATIENT ENGAGEMENT

Portal

Nextech's fully integrated patient portal provides anytime, anywhere access to medical information, scheduling and online bill pay, supporting practice engagement and regulatory performance efforts.

- Patients can easily review and update personal, medical and insurance information, as well as fill out forms online, **expediting appointment check-in.**

- Review personal **medical records,** including clinical summaries, conditions, results and medications.

- **Communicate securely** with HIPAA-compliant messaging capabilities and receive notifications for messages, photos and documents when published.

- Streamline payment processing with **online bill pay** for patients.
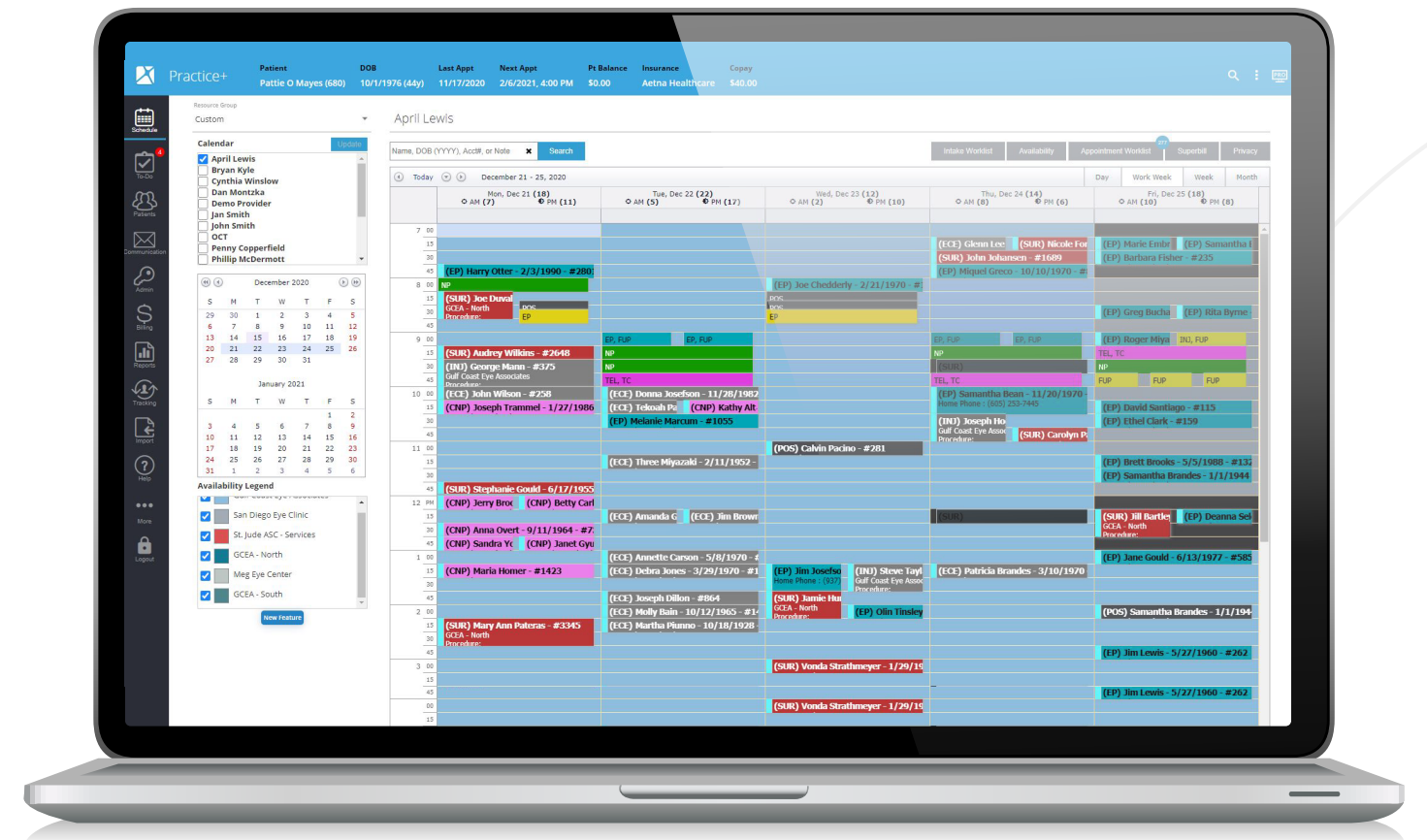
SCHEDULE OPTIMIZATION

Robust Scheduling

Seamlessly manage single and multilocation provider schedules with robust scheduling features designed to maximize practice performance and profitability.

- Design a **custom schedule** to optimize utilization and increase productivity.

- Eliminate manually searching for schedule openings with **find first available**.

- **Easily rearrange appointments** with drag and drop, copy, cut and paste functionality.

- Easily **allocate or modify resources** including any combination of staff, rooms or equipment in the scheduler.

- Create a custom **schedule view** for each resource based on location.

- **View provider schedules** on any mobile device, allowing users to make changes on the go.

- Never lose track of patients during their care or miss out on additional revenue opportunities with **recall tracking**.

- Send text message **appointment reminders** to patients, automatically reflecting confirmations on the schedule to decrease no-shows and lost revenue.

REVENUE CYCLE MANAGEMENT

Revenue Cycle Management

Nextech's 360-degree approach to revenue cycle management works seamlessly with clinical and clerical operations to improve practice profitability, with a billing process designed to maximize back office efficiency and reduce outstanding receivables.

- **Generate bills** directly from a patient record utilizing codes documented in Nextech's fully integrated EHR.

- Easily **process payments, settle patient balances and charge no-show fees** with the ability to securely store payment profiles for running card-not-present transactions.

- **Enable your billing team** to work more efficiently with the A/R Worklist functionality.

- Itemized encounter receipts offer a convenient method for **creating detailed receipts** that are acceptable for use in FSA/HSA.
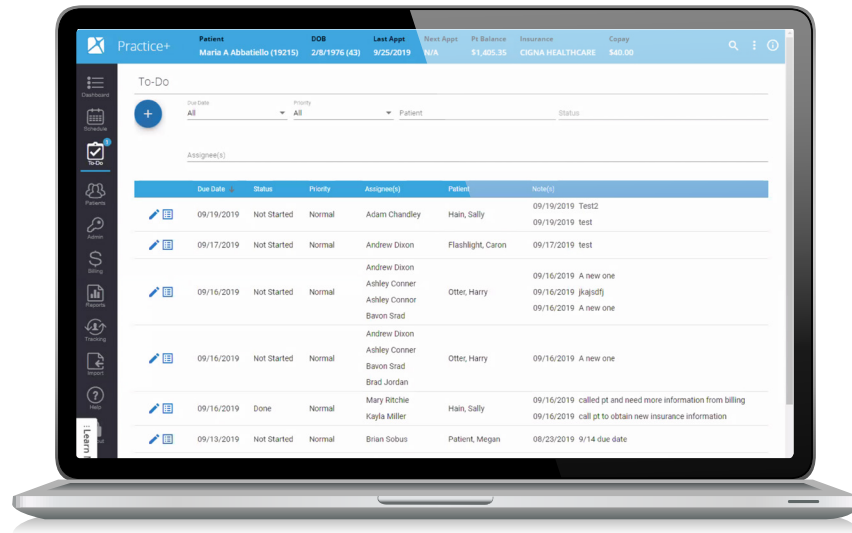
Insurance Billing

- Set up **fee schedules** with specified date ranges for different combinations of providers, insurances and locations.

- Automatically verify benefits and calculate **patient responsibility** before and at time of visit based on insurance coverage with integrated real-time eligibility.

- Easily view **patient insurance coverage** information, including deductible amount, deductible remaining, copays and coinsurance.

- Manage **multiple responsibilities** in addition to primary and secondary payers including vision, workman's comp, MVA and more.

Elective Billing

- Increase conversion rates by presenting professional and easy to understand **surgery quotes**.

- Design multi-use or repeatable **packages** with the ability to track services as delivered in addition to payments applied.

- Apply product and service **discounts** with the ability to track and analyze usage, providing lost revenue visibility and profit margin control.

- Increase revenue with preconfigured **suggested sales** notifications at time of checkout.

CLAIMS MANAGEMENT

Claims Management

Achieve a 5% or less rejection and denial rate while maximizing reimbursement with integrated e-eligibility and e-remittance claims management tools.

- **Mass verify eligibility** for upcoming appointments with the ability to batch process.

- Efficiently **post EOB and ERA**, make necessary changes to items and revise how payments are applied without disrupting the payment posting process.

- Automatically **apply and adjust sequestration** and incentive payments to patient accounts.

- Easily manage **payer recoupments** and reversals on both ERA and paper EOB posting, eliminating the need to manually adjust accounts..

- Efficiently manage **patient and insurance A/R**, including denied claims, with the ability to easily update statuses and notes.

- **Streamline claims management** through the Charge Worklist and Eligibility/Authorization Worklists.

PERFORMANCE MONITORING

Reporting

Manage the health of your practice by leveraging real-time insightful business intelligence to support well-informed decision making.

- Generate **custom reports** for all areas of your practice based on patient demographics, appointments and financials.

- Consolidate data from reports into a comprehensive **visual snapshot**.

- Easily **search a menu of reports** and export in multiple formats.

- Quickly access the **seven most recently viewed reports** with auto storing.
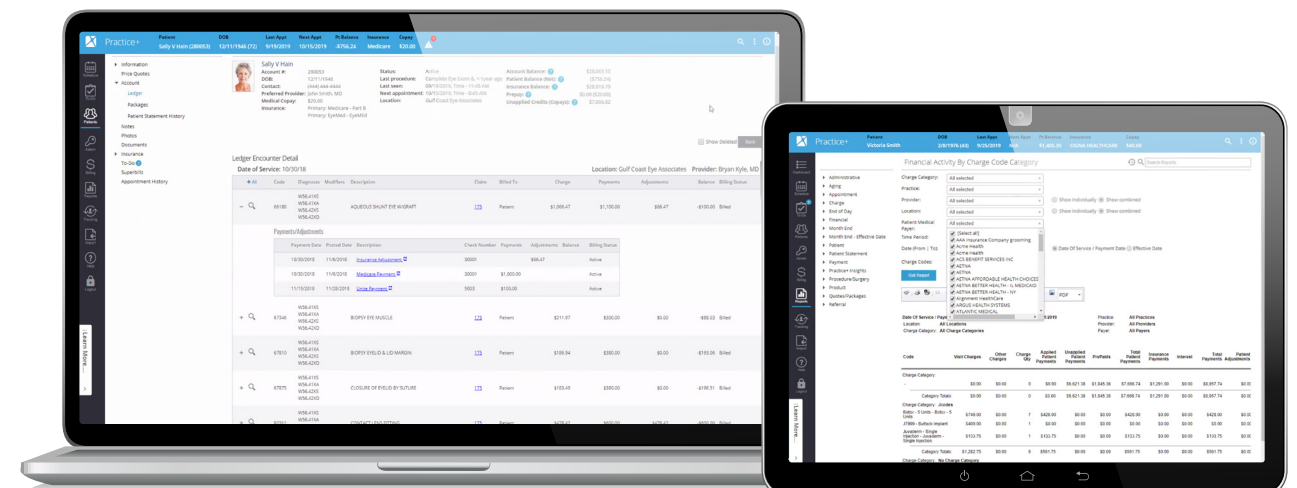
Electronic Health Record

Improve overall **practice performance** with this complete end-to-end solution when you pair Nextech's comprehensive Practice Management with the leading, fully integrated EHR.

Partners & Integrations

Nextech has developed an ever-expanding network of industry leading healthcare technology partners. With **direct integration or open API connections**, users can easily partner with third-party companies to support additional efforts around every practice area while meeting the Common Clinical Data Set as defined by ONC.
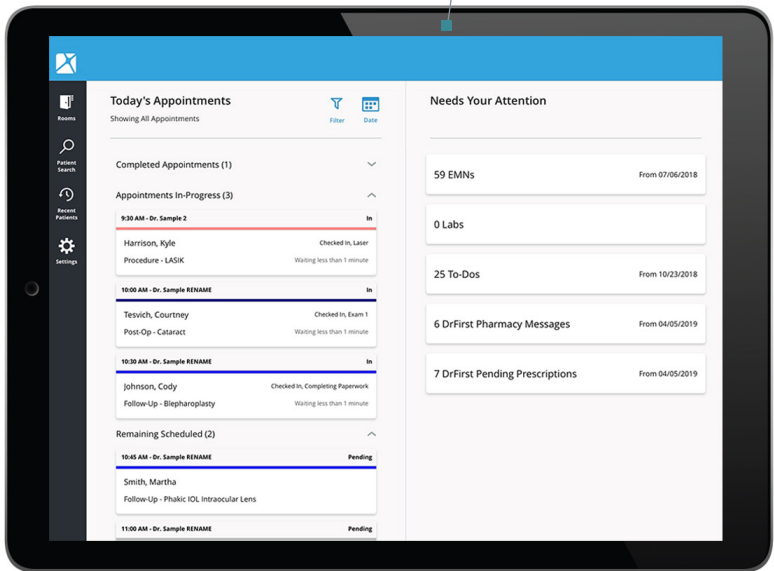
PATIENT MANAGEMENT

Engagement

Practice+ comes equipped with a number of convenient tools for patient management, intuitively designed to save time while boosting productivity and efficiency.

- Easily **manage and track assigned tasks** with a built-in to-do list.

- Notes on nonclinical **patient-related activities**, such as claim follow up and scheduling questions, facilitate better intraoffice communication.

- Receive **in chart notifications for actionable items**, such as follow up appointments and updating demographics.

- **Create targeted lists** for generating custom letters and forms utilizing filters such as patient demographics and appointment details.

# IMPLEMENTATION & PRACTICE DEVELOPMENT
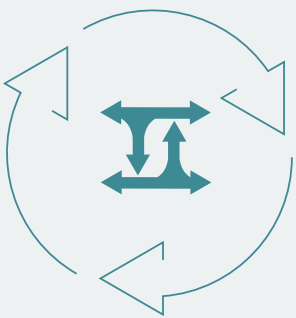
Implementation

Nextech's proven implementation strategy consists of a series of key phases that ensure users experience both immediate and long-term success. We've leveraged decades of experience to create our methodology, providing scalable and repeatably successful outcomes for our customers, resulting in a 96% customer satisfaction rating in overall experience.

Professional Services

With decades of combined practice management, clinical and industry experience, our team of experts can help take your specialty practice to the next level. When you partner with Nextech, you have access to personal guidance on how to streamline workflows, improve operational efficiency, generate additional revenue and grow your practice.

Practice+
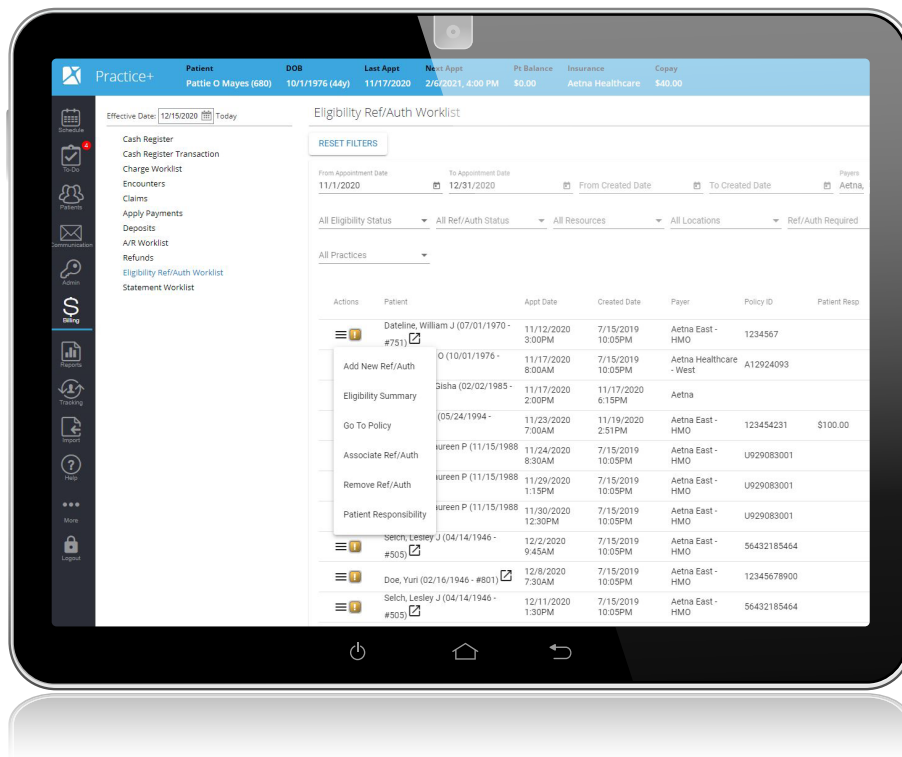
SPECIFIC. EFFICIENT. PROVEN.

Nextech offers complete healthcare technology solutions for specialty providers. Since 1997, Nextech has been focused on delivering intelligent, intuitive, integrated solutions that empower specialty physicians to maximize efficiency, optimize charting accuracy and increase overall practice profitability. Nextech services more than 11,000 providers and 4,000 practices in the clinical specialties of Ophthalmology, Plastic Surgery, Dermatology and Orthopedics.

Nextech