

Revenue Management

Seamless revenue management for all payment channels

Use CityBase as your payment processor to unlock better revenue reporting tools for staff and management. See all payments in one place, with granular dashboards and reporting that allow you to spot trends between web and in-person channels, tender types, and more. Direct integration to your database means your CIS is updated in real-time with every payment. Find transactions using any information your customer has, then take action from the same tool.

Research

View transactions, void and refund, and issue receipts in a single interface

Reporting

Highly configurable aggregate and detailed reports to spot trends and dig in

Reconcile

Simplify how you reconcile transactions with deposits

Reissue Receipts

Print or email customer receipts on demand



The screenshot displays the 'Revenue Management' dashboard. At the top, there are navigation tabs for 'Dashboard', 'Payments', and 'Se'. Below the navigation is a search bar labeled 'Search payments'. The main content area shows a transaction summary for ID '783790842', marked as 'Transaction Successful' on '07/04/2018 - 10:54:00 AM'. Below this is a 'Transaction Details' table:

Agency name	Cityville Power & Light
Payment source name	chicago03
Service type	Utility
Subtotal	\$130.00
Service fee	\$5.00
Total amount	\$135.00

Below the transaction details is a 'Payment Details' table:

Payment method	874903*****3890
Name	Jean-Ralphio Saperstein
Expiration date	06/22
Zip code	60647



Learn more at thecitybase.com/payments