

00:36:27 Mark Tippin: WELCOME!
00:36:35 Mark Tippin: Special Halloween Edition!!
00:36:52 Romina Cosentino: Hi!!! :)
00:36:53 Anuar Gomez: Hello all!! Happy halloween!!
00:36:53 s sorensen: Nice hairdo Mark
00:36:56 MURAL Webinar: Hello Everyone!
00:36:59 Ioannis NOUSIS: Hi all!
00:37:01 Rachel Velez: Happy Halloween :)
00:37:01 brian ashbaugh: Yes!! Love it
00:37:03 BillPagemaker: Good morning/afternoon! Happy Halloween!
00:37:03 Jim Kalbach: Jersey City, NJ
00:37:07 Ali Riehle: Hi from Montreal!
00:37:07 Hannah Zhang: Hello from San Francisco !!!
00:37:08 Mark Tippin: WHERE YOU FROM??
00:37:08 Mary Halling: Buenos Aires, Argentina!
00:37:08 s sorensen: Susan San Antonio
00:37:09 Izabella Bachmanek: Hello from Toronto
00:37:10 Raphaela Hunter: Seattle
00:37:10 Ioannis NOUSIS: London, UK
00:37:10 BillPagemaker: Charlotte, NC
00:37:10 Emily Fritz: Hello! Richmond, VA
00:37:11 Sean Hill: Austin, Tx
00:37:11 Roderick Morales: Boston, MA
00:37:11 BEN CHUNG: Montreal, Canada
00:37:11 Becket Dickerson: DC
00:37:11 Alicia Ness: Hello from San Francisco!
00:37:12 Rodrigo Miranda: Hi, from Spain. ISDI
00:37:12 Kamil Borysiuk: Wroclaw, Poland
00:37:12 Bertrand Lirette: Quebec City
00:37:12 Patrick Miller: Hello from Detroit!
00:37:12 Lane Sherman: British Columbia
00:37:12 Jenny Davies: Hi, Denver
00:37:13 Anuar Gomez: Hello from Guadalajara Mexico
00:37:13 Marina Sancho: Marina, London UK
00:37:13 Rachel Velez: Riverside, CA
00:37:13 Elisa Miller: Dallas, TX
00:37:13 Scott Lindsay: Phoenix, az
00:37:13 Greg Gustafson: Boulder, Colorado
00:37:14 Carlos Ramirez: Hello from TORONTO
00:37:14 Lucy Suits: Minneapolis
00:37:14 Conor Riggs: Hi from Denver
00:37:14 Bethany Stolle: Seattle, WA
00:37:15 Jiaorui Jiang: hello from boston!
00:37:15 Isabelle Murard: Grasse, France
00:37:15 Jamie Sherman: Portland, OR
00:37:15 Melanie St. James: Boston
00:37:15 Kristine Malden: Brooklyn in the house
00:37:15 Stephen Casey: Near London, UK
00:37:15 Sari Gluckin: hi from chicago
00:37:15 Dennis Willett: Phoenix AZ

00:37:15 Bhawna Gulati: London, UK
00:37:15 Shannon G: Hood River, OR
00:37:16 Greg Docherty: Hi from London :)
00:37:16 Angelina Peters: Jersey City, NJ as well!
00:37:16 opop@axway.com P: Dublin, Ireland
00:37:16 Robert Skrobe: Dallas!
00:37:16 Mark Butterworth: hello from uk
00:37:17 MJ Broadbent: Hello from Oakland, CA
00:37:17 Paul Levinson: San Francisco
00:37:17 Laura Franke: Germany
00:37:17 Jill Sensiba: Austin Texas area
00:37:17 Lindsay Abrams: Hi! Here from Brooklyn
00:37:17 Leah Morris: Virginia Beach, VA
00:37:17 Shamira Miller: germany
00:37:17 Fernando Murray: Hello people! Fernando, from Nelson, BC
00:37:17 Lee Duncan: Looking good dudes! From IBM, RTP NC USA
00:37:18 Rick Navarro: STL
00:37:18 Michel Biedermann: Daytona Beach, FL
00:37:18 MURAL Webinar: Hi From San Francisco!
00:37:18 Radhika Shroff: Chicago!
00:37:19 Louria Lindauer: Happy Halloween - San Diego
00:37:19 Clarisse Hedglin: Charlotte, NC
00:37:19 Michael Muller: Hello, Michael Muller in Cambridge MA USA
00:37:19 Andrew BONHAM: England
00:37:20 Evan Luckey: Seattle, WA
00:37:20 EDUARDO MORENO KOLBE: Hello. Brazil !
00:37:20 John Horvatis: New Brunswick, NJ
00:37:20 Laïla von Alvensleben: LOVING YOUR HATS!!!
00:37:20 Eralee Rivera: Hello from Chicago!
00:37:22 Deidre Guy: Hi Austin texas
00:37:22 Mary Finer: Upstate NY
00:37:25 Marcel R: Slovakia
00:37:25 Pete Dixon: Afternoon all - from a slightly dull Reading
in the UK
00:37:25 Justin Gilbert: Rochester, Minnesota
00:37:28 Matt Spaloss: Hello from North Carolina
00:37:29 NEIL FUNNELL: Hi everybody - joining from London
00:37:37 jill sryg: Happy halloween from from armonk NY :)
00:37:39 Marianna Wickman: Hello from Seattle
00:37:42 Damon Deaner: Hello from San Diego, CA
00:37:43 Bruce Rosenthal: Washington, DC.
00:37:58 Matthew: Ann Arbor MI
00:38:09 Holly Noto: Hello from New York City
00:38:13 vanessa: Hi all from Germany!
00:38:13 Eric Galvan: Hello from Mexico City
00:38:14 melissaketch: Hi from NYC
00:38:17 Angela Senicz: Birmingham, Alabama
00:38:31 Jose-Luis Preza: Hello from Österreich
00:38:38 Erik Krzton: Hello from Denmark
00:38:41 Zach Hoskins: Hello from Springfield, Missouri!

00:38:43 Jess Judge: Austin in the house. Hi all.
00:38:51 John Michailos: Hi from Austin, TX
00:38:53 Chantel Zapata Pray: Hello from NYC :)
00:39:10 Randy Oest: Hello from the middle of nowhere PA
00:39:24 Jim Lochhead: Hola from San Antonio, TX
00:39:44 Verenice Garcia: Hello from Mexico City
00:39:56 Frederic LAPORTE: Hello from Paris / France /
Europe ;-)
00:39:59 Bill Anderson: Greetings from Raleigh, NC
00:40:10 Tere Diaz: Greetings from Mexico
00:40:11 Mark Tippin: KEY QUESTIONS ABOUT TEAMS
- How many people will participate?
- How dispersed is the group?
- What are the time zone differences?
- What can be accomplished asynchronously?
- Who can help facilitate?
00:40:27 Murali Varadarajan: can we get a recording later please.
it's right around lunch here and we have many interruptions with
Halloween 🧛🏻👻🥰
00:40:32 Paul Haupt III: Philadelphia here
00:40:50 Alicia Ness: The recording will be made available in a
follow up email within a few days of the webinar!
00:40:59 Alicia Ness: The book can be found at mural.co/ebook
00:41:23 Alicia Ness: My pleasure
00:41:35 Kristine Malden: MIXED
00:41:36 Ali Riehle: Mixed
00:41:37 Leah Morris: Remote
00:41:37 Angelina Peters: MIXED
00:41:38 Anuar Gomez: remote
00:41:38 Emily Fritz: REMOTE
00:41:38 S Dumas: mixed
00:41:38 BEN CHUNG: REMOTE
00:41:38 Bhawna Gulati: Split
00:41:38 Mark Butterworth: remote
00:41:39 David Bill: Mixed team
00:41:39 Mary Finer: Mixed
00:41:39 Jim Lochhead: Mixed
00:41:39 Becket Dickerson: MIXED
00:41:39 Caroline Hall: mixed
00:41:39 Bas Pluim: Mixed
00:41:40 Yoko Ohama: Mixed!
00:41:40 Matt Spaloss: Remote
00:41:40 Ioannis NOUSIS: 2 - Mixed team
00:41:40 John Michailos: Mixed
00:41:40 Pierre Delinois: all three
00:41:40 Frederic LAPORTE: Mixed
00:41:40 Mark Wood: Mixed
00:41:40 Shannon G: remote
00:41:41 Stephen Casey: Mixed and split/mixed
00:41:41 Jim Kalbach: Remote Team

00:41:41 Patrick Miller: mixed
00:41:41 Isabelle Murard: Mixed
00:41:41 Greg Gustafson: Remote, globally
00:41:42 Eralee Rivera: mixed
00:41:43 Nataly Zeldin: mixed team
00:41:43 Bhawna Gulati: Mixed
00:41:43 Fernando Murray: Mixed
00:41:43 Nate Hull: SPLIT
00:41:44 Oddny Davidsdottir: remote
00:41:45 ellis1: Mixed
00:41:45 s sorensen: mixed
00:41:45 Marygrace Rowlands: remote
00:41:45 Gerard REUS: mixed
00:41:46 Rachel Velez: Remote
00:41:46 Andy Davis: Mixed
00:41:46 Michael Muller: All threee
00:41:46 Jenny Davies: mixed
00:41:47 Maria Rubio: mixed
00:41:47 Bruce Rosenthal: Remote team.
00:41:47 Thierry Lorient: remote
00:41:48 Pete Dixon: Mixed
00:41:48 melissaketch: Remote and Mixed
00:41:48 Susan Jagers: mixed
00:41:48 Conor Riggs: Remote & mixed
00:41:48 Joao Pedro Costa: REMOTE
00:41:49 msanchez: remote
00:41:49 NEIL FUNNELL: Mixed
00:41:50 Carlos Ramirez: REMOTE
00:41:50 Chris Hungate: mixed
00:41:51 David Cox: mixed
00:41:51 Rick Navarro: Mixed and remote
00:41:51 Patricia Sliwinski: mixed
00:41:52 Angela Senicz: mixed
00:41:54 John Horvatis: Mixed, Split, Remote
00:41:54 opop@axway.com P: Mixed and remote
00:41:56 Jay Melone: mixed
00:41:58 Clarisse Hedglin: mixed
00:42:00 Romina Cosentino: Remote and mixed
00:42:01 Lee Duncan: Memote
00:42:03 MURAL Webinar: Mixed!
00:42:04 Stuart Silverstein: Mixed split
00:42:05 Robin Horner: mixed. Sometimes split, which seems harder than remote.
00:42:06 Elisa Miller: mixed
00:42:13 Izabella Bachmanek: mixed
00:42:20 Mark Tippin: SURVEY: <https://blog.mural.co/2017-remote-collaboration-survey-results-0>
00:42:39 MURAL Webinar: **Friendly Tip: Send your chat to All Panelists AND Attendees!
00:42:55 Lee Byers: Mixed

00:43:03 Mark Tippin: KEY QUESTION ABOUT TOOLS

- Does everyone have access?
- Does everyone know how to use the tools?
- Which tools are critical for the interaction?
- How will you integrate information afterwards?
- How do the tools work with each other?

00:45:05 Jim Kalbach: KEY QUESTIONS ABOUT TECHNIQUES

- What are the desired outcomes?
- What's the expected deliverable
- What's your plan B?
- How can exercises be divided up?
- How can people follow up?

00:46:13 Jim Kalbach: Frank: We have some thoughts about presenting from mural. I'll show that at the end.

00:46:31 Alicia Ness: For many customers! As Jim said, he'll show you a bit - but you can read up on some of our features here as well: <https://intercom.help/mural/using-the-canvas/finish-a-project/organize-content-areas-outlines-and-presentation-mode>

00:47:06 Jim Kalbach: Here's a link to download the book: <http://mural.co/ebook>

00:49:36 MURAL Webinar: Frank - this was a study conducted by Forrester, you can dig deeper into it here: <https://mural.co/impact/>

00:52:43 Lee Duncan: Beautiful Mural design .. very inspiring (makes me want to invest more time in the templates I use / create)

00:53:07 Jim Kalbach: LEE: Mark did a great job with this mural, didn't he?

00:53:13 Lee Duncan: for sure

00:53:27 Quito Banogon: Unfortunately my team has a product demo right now and I can't view this webinar. Will the video be available for viewing later?

00:54:09 Agrim Chandra: Can we get linked to this Mural?

00:54:20 Mark Tippin: HEY! Thanks everyone!!

00:54:49 Murali Varadarajan: lost audio

00:55:03 Mark Tippin: BLOG ABOUT PRE-WORK: <https://blog.mural.co/prework>

00:57:00 Susan Jagers: Could MURAL run a remote mural with a few attendees? I would be very interested in applying the remote approach - in a hands-on workshop - could be abbreviated -

00:59:04 MURAL Webinar: Please add your questions to the Q&A panel so our hosts can answer them at the end of the webinar!

00:59:25 MURAL Webinar: And we'll try to answer some here as we go :)

00:59:44 Jim Kalbach: LASZLO: Here's a great list of warm ups that are remote friendly - <https://blog.mural.co/online-warm-ups-energizers>

01:00:32 MURAL Webinar: Frank - We have native Windows apps which are great on the Surface devices, and our app for Surface Hub is a really incredible experience

01:01:19 Louria Lindauer: I like that -

01:01:25 Jim Kalbach: MELISSA: Be sure to check out the book <http://mural.co/ebook>

01:01:55 MURAL Webinar: Susan - If I understand your question

correctly – Yes, we run online workshops in a mural with remote attendees getting hands-on...and we'll show an example soon.

01:02:30 MURAL Webinar: We also have many examples of this happening within IBM. We can follow up with you to share some resources on that

01:03:15 Jim Kalbach: Here's more on Joe Lalley running remote design sprints: <https://blog.mural.co/remote-design-sprints-cant-work-can-they>

01:03:57 Jim Kalbach: VLAD: We highly recommend video -- you can use it for nonverbal signals and cues. But some people don't like it, so you need to account for that. Can't force people to turn it in, but try to make a habit over time.

01:04:58 GABRIELLE PIRZAD: Aaah I missed the first part on warm up exercises

01:05:05 GABRIELLE PIRZAD: is this recorded pls?

01:05:37 BillPagemaker: I'd love to see a few of your templates and how you have used multiple technologies together to make a virtual meeting/workshop work. Very much like what you've used for today's session. :) Thank you!

01:05:41 MURAL Webinar: Gabrielle – we will send the presentation mural and recording out in our follow-up, in the coming days

01:06:02 GABRIELLE PIRZAD: Fab thanks – I have a session tomorrow tho!

01:06:06 BillPagemaker: @Gabrielle – That's perfect! :)

01:06:16 GABRIELLE PIRZAD: Yikes!

01:06:50 MURAL Webinar: Gabrielle – please email marketing@mural.co and we'll get you set up :)

01:07:07 GABRIELLE PIRZAD: FAB thanks!

01:07:58 Izabella Bachmanek: Love the costumes, my colleague and I are dressed up too (Wonderwoman and Superman) :)

01:08:02 Alicia Ness: Anthony, check out our Help Center :) <https://intercom.help/mural>

01:09:26 BillPagemaker: Mulan!!!

01:09:30 Alicia Ness: Amen Pierre!

01:09:34 Pierre Delinois: Donny Osmond!

01:09:35 Tomas Pando: hello

01:09:41 Pierre Delinois: Christina Aguilera!

01:09:43 Pierre Delinois: what else do you need

01:09:50 Cristian Serrano: Donkey!

01:10:43 Lee Duncan: Creativity loves constraints

01:10:46 Tabitha Flatt: The time is awesome – so helpful in our sessions.

01:10:53 Tabitha Flatt: *timer

01:11:43 Izabella Bachmanek: Excellent point about food Grammy!

01:11:53 Alicia Ness: Hehehe :)

01:12:29 Alicia Ness: I'll pass that along to Megan, our wonderful Product Manager for the facilitator superpowers

01:13:17 Alicia Ness: Javier, test a lot with a buddy. We use cell phone speaker next to the Zoom mic. Some VC tools also have a way to share your sound if you play directly on your computer

01:13:36 Alicia Ness: Be careful not to “blow eardrums out” – why

testing the volume is so important
01:13:46 Javier Humarán: Sounds good! I will give it a try. Thanks!
01:14:36 Alicia Ness: Of course! You're welcome to use our workshop
playlist too. <https://open.spotify.com/user/1285938337/playlist/0Nw86Hnch5BXzy64Mp6c5M?si=LptfpinfrUSUWNjThAVlAw>
01:15:55 BillPagemaker: Thank you @Alicia! This is great! :)
01:16:44 Mark Tippin: Hey Sis! Silly – but great culture here! :)
01:16:45 GABRIELLE PIRZAD: This is a really great session!
01:17:27 Mark Tippin: BLOG ON OPTUM: <https://blog.mural.co/optum>
01:17:27 Javier Humarán: That Spotify playlist is gold. Thanks for
sharing :)
01:17:36 Tabitha Flatt: Love the playlist – THANK YOU!
01:17:51 Mark Tippin: Let the company or client build the Spotify
list too...
01:18:09 MURAL Webinar: 🥰
01:18:09 Quito Banogon: Will the video of this webinar be available
for viewing later, for future reference and those on my team who could
not attend?
01:18:35 MURAL Webinar: Brad – we will see what we can do to include
the chat in our follow up :)
01:18:47 Mark Tippin: ABOUT WORKSHOP AMNESIA: [https://
blog.mural.co/2015/04/13/do-you-suffer-from-workshop-amnesia](https://blog.mural.co/2015/04/13/do-you-suffer-from-workshop-amnesia)
01:18:51 MURAL Webinar: Quito – Yes, the video and presentation mural
will be sent out in our follow-up
01:19:00 Quito Banogon: Great – thank you!
01:19:02 BillPagemaker: EXCELLENT quote!
01:19:08 BillPagemaker: YAS
01:19:57 Lee Duncan: Digital in person
01:20:42 MURAL Webinar: Maria – you can definitely get started
virtually! Perhaps start out facilitating for a smaller group, then
scale up
01:21:13 Gerard Cardoso: Great feature!
01:21:13 Pierre Delinois: when will that be on android :)
01:21:18 Mark Tippin: MURAL SCAN: <https://mural.co/scan>
01:21:20 Tabitha Flatt: That would be amazing!
01:22:18 Colin Marshallsea: G'day Jimbo and Mark, Beaut session.
A real ripper. Great exchange of ideas that will be impactful, today
and tomorrow ... Thanks Mate
01:22:32 Jennifer Stevenson: Really nice... very engaging
01:22:33 Pierre Delinois: very good, very reflexive
01:22:38 Pierre Delinois: share content while using the method
01:22:45 BillPagemaker: This presentation is amazing guys!
01:22:49 Pierre Delinois: a lot of great take aways
01:22:51 BillPagemaker: big big kudos!!
01:23:02 BillPagemaker: True about lots and lots of take aways!
01:23:03 James Greenfield: AWESOME :-)
01:23:14 GABRIELLE PIRZAD: This is one of the best training
webinars I have been on this year
01:23:22 Erik Krzton: This is fantastic!
01:23:30 Javier Humarán: Great presentation. Are you sharing a view

only mural board of this presentation? I'll love to revise my sketch notes :0

01:23:35 Andy Davis: How do you direct attendees to break out murals?

01:23:45 Tabitha Flatt: We do share outs via Mural as well - it works really well.

01:23:51 BillPagemaker: This is one of my favorite trading webinars I've ever attended. Full agreement with Gabrielle.

01:24:01 Angela Senicz: Yes please as to sharing out link to that mural version of the book!

01:24:22 Angela Senicz: And can we have a link to this mural as well (view only)?

01:27:29 Andy Davis: Tips for integrating your project management function?

01:27:38 Les Chapman: How to best train participants using mural

01:27:52 Andy Davis: DO you update the mural with project plan outcomes?

01:27:55 MURAL Webinar: Javier - We will share this mural presentation and video recording in the follow-up

01:28:24 Mark Butterworth: is there a linkage between mural and trello boards

01:28:27 MURAL Webinar: Anthony - you can find out more about our pricing here: <https://mural.co/pricing>

01:28:50 Alexander Van Riesen: Great that you will share the mural and the video recording since I was a little late to the party...

01:31:11 George Constable: is this webinar being recorded and can we have the link?

01:32:20 BillPagemaker: @George, they will be sharing a link to the recording after the workshop. It'll be emailed out too.

01:32:30 BillPagemaker: :)

01:33:02 Mark Tippin: Download ebook: <http://mural.co/ebook>

01:34:21 Emily Fritz: Thanks for a great workshop! Very insightful!

01:34:31 Joao Pedro Costa: Thanks

01:34:35 Rodrigo Miranda: Thanks a lot!!! It was a great session

01:34:38 Lee Duncan: Great session!

01:34:40 Grazyna Opulska: amazing workshop, thanks!

01:34:42 Gerard Cardoso: Thank you!

01:34:43 Alexander Van Riesen: Thanks great session!

01:34:44 BillPagemaker: This was AMAZING

01:34:45 Bertrand Lirette: Thanks to Jim and Mark!

01:34:45 Nashwa Nassar: Thank u

01:34:47 Izabella Bachmanek: Great session thanks

01:34:48 Oddny Davidsdottir: Thank you! Great session !

01:34:49 John Michailos: Thank you very much.

01:34:49 Timothy O'Rourke: Thanks... great session .

01:34:51 Nashwa Nassar: that was great

01:34:52 Robin Horner: This was excellent. Very helpful. Looking forward to seeing the video of this so I can look at those mural formats more.

01:34:52 Clarisse Hedglin: fun session!

01:34:53 Monique den Adel: Thanks from Amsterdam
01:34:53 Gerard REUS: Thx
01:34:53 Rodrigo Miranda: We are running a Business Model Canvas training using your Tool! Thanks a lot
01:34:53 GABRIELLE PIRZAD: Great stuff – thanks!
01:34:55 Laïla von Alvensleben: Loved it!! Beautiful mural AND COSTUMES <3
01:34:56 Marygrace Rowlands: Very informative!
01:34:56 BillPagemaker: I'll be sharing this out with my team over at USAA
01:34:57 EDUARDO MORENO KOLBE: great session. Thanks !
01:34:58 S Dumas: thank you
01:34:58 Mayra Alvarez: Love from Mexico
01:35:01 Isabelle Murard: Awesome tx!
01:35:03 BEN CHUNG: Thank you, great workshop!
01:35:03 Cristian Serrano: Awesome content!! Thanks so much!
^ ^
01:35:03 Michel Biedermann: Where do we send suggestions for enhancements to Mural?
01:35:04 Jill Sensiba: Thanks all!
01:35:05 Erik Krzton: A big thanks!
01:35:05 Rodrigo Miranda: Love your custome today!
01:35:05 Tilda Lynander: Thanks a lot! Super inspiring!
01:35:08 Alexander Van Riesen: Thanks all!
01:35:10 S Dumas: excellent!1
01:35:10 Miriam Boehnke: thank you! Was great
01:35:11 Erin McGinnis: Thank you very much
01:35:12 Raphaela Hunter: Thank you. Best workshop I've ever watched
01:35:13 Shamira Miller: Thank you!
01:35:13 Bas Pluim: thanks!
01:35:15 Alexander Van Riesen: Love from Sweden :)
01:35:19 Michel Biedermann: Thanks guys!
01:35:24 Andy Davis: Great job guys!
01:35:25 Anuar Gomez: Thanks for all the insights
01:35:28 Tilda Lynander: More love from Sweden
01:35:34 Raphaela Hunter: That would be great Alicia
01:35:37 Shamira Miller: would also be nice if you can put all the links into that document.
01:35:39 BillPagemaker: you guys are amazing...Thank you!
01:35:40 Izabella Bachmanek: Awesome!
01:35:42 Anthony Moat: Thanks all, great costumes, fun enviroment.
01:35:45 Monique den Adel: good granny ..
01:35:46 Izabella Bachmanek: keep grammy happy :)
01:35:47 Verence Garcia: Thanks!
01:35:49 Alicia Ness: cheers!
01:35:51 Chantel Zapata Pray: thanks!
01:35:52 Martina Mitz: Thanks guys!
01:35:53 BillPagemaker: Boom!
01:35:53 Anthony Moat: you should do costumes even not on halloween
01:35:53 Sundaresan Krishnamurthy: Thank you..Great session

01:35:54 Raphaela Hunter: Bye
01:35:55 Chantel Zapata Pray:

Happy halloween!