



## Our Top Session Picks for Gartner IT Operations Strategies & Solutions Summit 2017

### Day 3 - Wednesday, May 10



**Dr. Mitchel Adler**  
Clinical Psychologist

**Guest Keynote:** Take Your IT Operations Leadership to the Next Level with Emotional Intelligence - If You Think They are Soft Skills, Think Again!

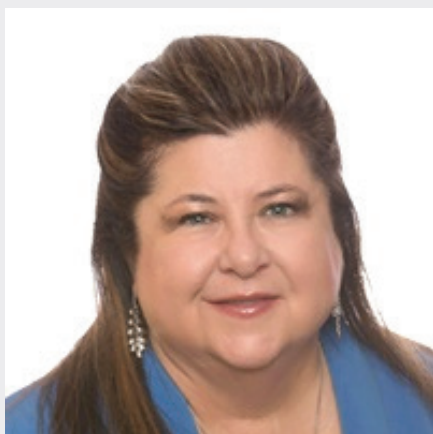
8:00 AM - 9:00 AM | Orange Ballroom, Lower Level



**Cameron Haight**  
Research VP, Gartner

Now You See It, Now You Don't. How to Monitor Increasingly Dynamic IT Environments

10:15 AM - 11:00 AM | Orange Ballroom E, Lower Level



**Diane Berry**  
Research VP, Gartner

Ten Absolute Truths About Talent Management in Digital Business

11:15 AM - 12:00 PM | Orange Ballroom D, Lower Level

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