

# LINDA DAUSEND

**Senior Consultant, Account Manager, CPTD**  
**Five Behaviors® Accredited Facilitator**  
**Coaching Clinic Licensed Facilitator™**  
**Certified Everything DiSC® Facilitator**  
**The 4 Stages of Psychological Safety™ Certified Facilitator and Coach**



Linda Dausend works with clients to become their trusted business partner and is fully committed to seeing them succeed. Linda applies her broad experience to help clients develop strong leaders and build teams that work together well, spending much of her time designing and facilitating training programs with this goal in mind. She's also an experienced coach with a specialty in helping leaders grow their careers. In addition to in-person facilitator skills, Linda has extensive experience in online and virtual delivery, creating interactive sessions that closely replicate classroom experiences.

Before her work at FlashPoint, Linda spent 20 years applying her business studies to the world of retail, including industry giants Macy's and Simon Property Group. Her academic and applied experience allowed her to look holistically at critical components that impact organizations' success. Through her work she learned that people, and leaders in particular, are vital to achieving organizational objectives, which launched her journey into leadership and management development.

Linda has a bachelor's degree in business and is a Certified Professional in Talent Development (CPTD) through the Association for Talent Development; a *Five Behaviors®* Accredited Facilitator, *Coaching Clinic* Licensed Facilitator™, and Certified *Everything DiSC®* Facilitator; and a Trained Facilitator of *The Leadership Challenge®* Workshop. She's a member of the Society for Human Resource Management (SHRM) and further serves as State Director-Elect of Arizona SHRM. She is also a member of the local chapter SHRM of Greater Phoenix, the Association for Talent Development (ATD), and the local ATD Valley of the Sun chapter. A geocaching enthusiast, Linda performs in musical theatre, plays the flute in orchestras, entertains, and travels.

Linda is a Di on the DiSC® Profile.

## CONTACT

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## MEET FLASHPOINT

FlashPoint is a leadership consulting firm specializing in leadership development, team effectiveness, and coaching.

Through *creative* and *measurable* solutions, we work alongside our clients to make sure they have achieved their business goals, their leaders are highly engaged, and their teams are more effective.



# MEET FLASHPOINT

FlashPoint provides the top research-based leadership programs, as well as customized consulting to support your organization's leaders. As a boutique firm and Women-Owned Small Business, we can be nimble in an ever-changing landscape and work with you to achieve real and lasting results.

## LEADERSHIP DEVELOPMENT

- Leadership strategy and programs
- Conferences and workshops
- Learning reinforcement
- Competencies development
- Assessments

### IMPACT

- Recognize potential
- Grow your leaders' capabilities
- Build tomorrow's leaders now

## TEAM EFFECTIVENESS

- Custom team programs
- Retreats and training
- New leader assimilation
- Assessments



### IMPACT

- Improve collaboration
- Build healthy and productive teams
- Create alignment through strategy

## COACHING

- Executive, high-potential, and emerging leader coaching
- Team and group coaching
- Coaching skills development
- Assessments



### IMPACT

- Provide personalized development
- Accelerate leader growth
- Maximize contributions

## FLAGSHIP PROGRAMS



Visit our website, [www.flashpointleadership.com](http://www.flashpointleadership.com), or reach out for more information. We want to ensure that your leaders are engaged, your teams are effective, and you achieve your business goals. As a boutique firm and Women-Owned Small Business, we can be nimble in an ever-changing landscape and work with you to achieve real and lasting results.



**FlashPoint.**

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