



Prime Practice

**COMPLIANCE**



**SAFETY FIRST. AND SECOND.  
FOR PATIENTS, STAFF, AND YOURSELF**

Infection prevention and ergonomics  
for the dental practice

# AUDITS

The damages incurred by an infection control breach are huge.

*The cost of completing an audit is not.*

**The aim of auditing your practice's infection prevention processes is to ensure all practitioners and staff are meeting the mandatory requirements and provide assurance to the dental community that this is the case.**

Prime Practice Compliance offers Practice Audits that are independent, confidential and non-threatening. The Audits address all the latest standards, guidelines and regulations for infection prevention and sterilisation that can impact your practice and offers recommendations to ensure all processes are in-line with AS/NZS 4187:2014 and/or AS/NZS 4815:2006 and applicable current guidelines.

This means that you will get a critical snapshot of where your practice is at and how to remedy any non-compliant responses.

**DID YOU  
KNOW ?**

**THE AVERAGE COMPLIANCE OF PRACTICES IS CURRENTLY AROUND 77%.**

## IN-PRACTICE AUDIT vs ONLINE SELF-ASSESSMENT AUDIT

	In-Practice Audit	Online Self-Assessment Audit
Conducted by	Qualified infection prevention consultant	Done in-house by team
Timing	2-3 hours conducted onsite with no disruption to normal working day	2-3 hours
Report results Action Plan document	Completely unbiased and objective audit. Action Plan document customised with specific corrective actions recommended	Conducted by team. Action Plan document list created with general best practice recommendations
Report delivery	Comprehensive audit report reviewed by qualified consultant with distinct corrective actions	Instant detailed report with auto-created corrective actions based on answers

## OUTCOMES OF PRACTICE AUDITS

- A comprehensive report to give you clear “compliant/non-compliant” responses and outline all suggested improvements and sources for further information.
- An Action Plan to ensure that any suggested improvements are introduced and implemented in a timely manner.
- A follow up support call is scheduled to assist with interpreting the results and implementation of any changes required.

# STERILISATION TRAINING

The most important part of compliance is *putting it into practice.*

**How comfortable is your practice with applying the information set out in current AS/NZS 4187:2014 and/or AS/NZS 4815:2006 and infection control guidelines?**

While it is the clinician who is responsible for their patient's welfare, it is ultimately the team who are in charge of implementation. But are they doing the right thing 100% of the time to ensure you remain compliant and infection free?

**DID YOU KNOW?**

**THE LATEST AUS AND NZ STANDARDS (AS/NZS 4187:2014 AND/OR AS/NZS 4815:2006) STIPULATE THAT DENTAL PRACTICES NEED TO PROVIDE APPROPRIATE EDUCATION AND TRAINING FOR STAFF RESPONSIBLE FOR INSTRUMENTS.**

## IN-PRACTICE TRAINING

- Interactive sessions
- Specific to individual practice workflows
- Personalised advice

up to  
**4**  
CPD  
HOURS  
AVAILABLE



## 1/2 DAY WORKSHOP

- Provides updates to recent developments and to legislation
- Outlines changes for a successful practice
- Applicable to everyday practice

up to  
**4**  
CPD  
HOURS  
AVAILABLE



## COMPLIANCE POSTER SET

Ensure your team are aware of safety requirements and infection prevention best practice.

Supplied in a set of four laminated posters covering hand hygiene, surface management, instrument processing and personal protection. These will help ensure your team are visually reminded of best practices for infection prevention and sterilisation at potential points of infection.

**Prime Practice COMPLIANCE** **HAND HYGIENE** Infection Prevention Best Practice

Must be performed routinely on the removal of gloves. Can be hand washed with liquid wash or the use of ABHR.

- 20-30 seconds: Wash hands thoroughly until after washing to reduce risk of germs.
- 15-20 seconds: Complete aqueous based rub.

**Hand washing**  
Wash on the palm and dorsal surfaces when hands are visibly contaminated and after going to the bathroom. Rub between each finger joint of the entire hand.

**Alcohol based hand rub**  
Use alcohol based rub. It is most effective on clinically clean, between patient encounters. It is not effective on visibly soiled hands. Minimum use of 10ml over 15 seconds.

**Hand Care**  
Trim nails and keep short by using regulated hand files. Avoid hand working on the nail or a nail brush. Change nail file - Daily hand care.

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**Prime Practice COMPLIANCE** **INSTRUMENT REPROCESSING** Infection Prevention Best Practice

This covers handling of used items and sterilisation.

- Metal scrubbing of instruments is not recommended.
- Use a lint free cloth.
- Steam must calculate time.

**Pre-cleaning**  
Pre-cleaning should be done manually. Rinse and soak in a solution of 1% bleach for 10 minutes. Rinse thoroughly with sterile water. Rinse with sterile water. Rinse with sterile water. Rinse with sterile water.

**Rinse, dry and package**  
Rinse instruments in sterile water when removed from the ultrasonic bath. Rinse instruments in sterile water when removed from the ultrasonic bath. Rinse instruments in sterile water when removed from the ultrasonic bath. Rinse instruments in sterile water when removed from the ultrasonic bath.

**Load, sterilise, process and store**  
Load, process and store according to the manufacturer's instructions.

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# POLICY & PROCEDURES MANUAL

Regulations state that  
*your practice is obligated by law*  
to have a Policy & Procedures Manual.

**Prime Practice Compliance can supply the required regulatory Policy & Procedures Manual regardless of the size of your practice.**

The manual has been developed the best practice infection prevention guidelines and regulations to ensure the whole team have access to, and are aware of, the best practice infection prevention guidelines and regulations..

We also offer ongoing solutions to maintain requirements for your Policy & Procedures Manual.



**DID YOU KNOW ?** YOUR POLICY & PROCEDURES MANUAL FOR INFECTION PREVENTION NEEDS TO BE REVIEWED AND UPDATED AS REQUIRED.

## ERGONOMICS IN THE DENTAL PRACTICE

Dentistry is extremely demanding on the body. Unique musculoskeletal needs make you prone to specific micro-trauma and muscle imbalances.

Contact us to discuss further.

**DID YOU KNOW ?**

**YOU CAN USE 27% LESS ENERGY AND INCREASE CHAIR PRODUCTIVITY BY UP TO 78% BY IMPROVING YOUR PRACTICE ERGONOMICS.**

### DENTISTRY AND YOUR BODY

Depending on your role in the practice, your body will face different stresses. General dentists are susceptible to lower back injuries, oral surgeons get leg pain, endodontists complain mostly of arm and shoulder pain etc.

We can run in-practice sessions and develop an ergonomic care programme to help maintain your health.



### FOUR HANDED DENTISTRY

Learn Clinical and Ergonomic Principles for increased productivity.

Team Approach Dentistry/ Four-Handed Dentistry uses the dental assistant to their maximum potential with implementation of instrument exchange in a four-handed approach. Save time, increase production using this approach.



# ABOUT US

With over 20 years experience, Megan Sharpe is a passionate infection prevention specialist and dental consultant.

Meg and her team are now available to train up your whole team so everyone is clear about their responsibility for the management of infection prevention in your practice.



Megan Sharpe

## TESTIMONIALS

*It was great to hear you speak yet again (my third time) and again learned a few things, which we implemented immediately.*

Dr Bouwman, NSW

*Thank you very much for an informative and energising workshop. Lots of great information and support.*

Robyn, DA , QLD

*Thank you for the assistance you have given so far – I feel I've learned a lot from your wealth of knowledge on this subject, and have enjoyed working with you.*

Liz, PM, NZ

*The infection control training was absolutely fantastic. I would highly recommend this service to any practice to ensure they are up to date with the latest in infection control policies and procedures.*

Bree, PM, QLD

*Thank you for your informative lecture – so much information in such a short space of time!*

Dr McLean, NSW

*This was AMAZING! Very informative! The trainer had an answer and solution for everything! I really enjoyed today, thank you!*

Sally-Anne, DA, Tamworth

*Thank you so much for everything, we are still talking about your visit and everything you taught us. We have our first patient who would like to have tooth bleaching.*

Carolyn, PM, NZ

*Your team is incredibly informative, vibrant and extremely helpful. I enjoyed the course and can't wait to see you again in the future.*

Pam, Clinical Manager, NZ

*Very informative session on Infection Control for our team and well executed. Thanks so much!*

Johanna, DA, ACT

*Excellent course. Very informative. Thanks.*

Pam, PM, Brisbane

Please send the completed registration form to:

Email: info@primepractice.com.au

Fax: +61 2 8935 0699

Post: Level 1, Suite 1, 59-75 Grafton St, Bondi Junction, Sydney, 2022

Description	RRP	Elite member offer
<b>COMBI PACK</b> <b>IN-PRACTICE AUDIT</b> + <b>IN-PRACTICE TRAINING</b> + <b>POLICY &amp; PROCEDURES MANUAL</b> + <b>POSTER SET</b> <i>(Additional pricing applies for practices with more than 7 team members. Contact Prime Practice to confirm).</i>	<input type="checkbox"/> \$3600*	<input type="checkbox"/> \$3420*
<b>AUDITS:</b> <i>(Price includes 1 steri room, up to 3 treatment rooms)</i>  <b>IN-PRACTICE AUDIT</b> One of our qualified infection prevention team will come and audit your practice for compliance. TIMING: 2-3 hours	<input type="checkbox"/> \$1800*	<input type="checkbox"/> \$1620*
<b>SELF-ASSESSMENT AUDIT</b> Complete your audit online with support from our qualified team. TIMING: 2-3 hours	<input type="checkbox"/> \$675	<input type="checkbox"/> \$573.75
<b>IN-PRACTICE TRAINING</b> Up to 4 hours CPD approved, hands-on staff training session. Often bundled with in-practice audit and specific to needs documented. Suitable for all team members. <i>Price is for up to 7 team members.</i>	<input type="checkbox"/> \$1800*	<input type="checkbox"/> \$1620*
<b>POLICY &amp; PROCEDURES MANUAL</b> All dental practices are obligated to have a Policies & Procedures Manual for infection prevention.	<input type="checkbox"/> \$620	<input type="checkbox"/> \$527
<b>COMPLIANCE POSTER SET</b> Set of four A3 laminated posters to reinforce the safety requirements and infection prevention best practice.	<input type="checkbox"/> \$99	<input type="checkbox"/> \$84.15
<b>SUBTOTAL</b>		= \$ _____
<b>Plus 10% GST (AUD ONLY)</b>		= \$ _____
* In some instances, additional travel costs may be incurred. Please discuss pricing with us prior to booking.		
<b>TOTAL</b>		<b>\$</b> _____

Practice Owner	Practice name
Address	Town / City
Country	Postcode
Mobile number	Email address
Where did you hear about us? Our practice is in a Prime Program: <input type="checkbox"/> Management <input type="checkbox"/> Masters <input type="checkbox"/> Growth	

Card:  Visa  Mastercard  American Express (AUD only)

Invoice to		
Card number	Expiry	CCV
Name on Card	Signature	

TERMS & CONDITIONS: All applications are subject to availability. CANCELLATIONS: Up to 4 weeks prior to the event/practice visit a 25% refund is available for cancellations or applicants are able to transfer to another Prime Practice workshop or Prime Compliance service (at the same cost) free of charge. No refund will be given for cancellations made with less than 4 weeks notice. Cancellations must be received in writing. Substitution of delegates can occur at any time at no cost. COST: Prime Practice reserves the right to charge the correct advertised amount if calculations above are incorrect. ENROLMENT: You will receive confirmation of your registration within 2 working days. If not, contact Prime Practice. To avoid disappointment, do not book travel and/or accommodation until your registration is confirmed via email. CPD: AUS: Prime Practice guarantees this course is compliant with the current Dental Board of Australia Guidelines on CPD. NZ: NZDA verifies, that based on the information provided to NZDA, this activity meets the Dental Council policy requirements for CPD. NZDA CPD verification does not imply promotion or endorsement of the contents of any course. Attendees need to use professional judgment to assess the validity and usefulness of techniques, materials or therapeutic products to their own practice. Personal certificates containing all CPD information will be made available at the end of the workshop. THE PRIME PROMISE: Thousands of dental practices world-wide can testify to the value of all of our courses. If within 5 days, you don't feel you have received any benefit from any of our courses, let us know and you are able to attend another Prime Practice course of equal value. Please refer to www.primepractice.com.au for our Privacy Policy.