

WIRE FRAUD ALERT



Internet Fraud - The use of internet services or software with internet access designed to defraud victims is on the rise across all types of business.

THESE SOPHISTICATED CRIMINALS COULD:

- **Hack into your e-mail account** or the e-mail account of others involved in your transaction and may direct you to wire money to the hacker's account instead of a legitimate account.
- **Send fraudulent e-mails** that appear to be from the person or entity that you are doing business with.
- **Call you** claiming that they have a sudden need to revise the wire instructions.

CUSTOMERS ARE ADVISED TO:

1. Never wire funds without verbally confirming the wire instructions directly with the intended recipient.
2. Verify that the contact information for the wire transfer recipient is legitimate by calling a known phone number for the individual or entity. Do NOT rely solely on the information given to you in an e-mail communication.
3. Never send your personal information through unsecured/unencrypted e-mail.

IF YOU SUSPECT WIRE FRAUD IN YOUR TRANSACTION:

1. Immediately notify Flagship Bank.
2. File a complaint online at the Internet Crime Compliant Center (IC3) at <https://www.ic3.gov>
3. Contact your local law enforcement.

Flagship Bank is providing this information to you in order to aid you in understanding the importance of taking measures to avoid being a victim of wire fraud. If you have any questions or concerns, please reach out and contact us at 952-944-6050.