


Framework Communications has created a simple to use feature-rich Cloud PBX that ensures your telecom service experience is simple, reliable, affordable and flexible, to meet your company's dynamic needs.

Our Cloud PBX offers decreased cost, lower upfront investment, lower upkeep costs, better disaster recovery and reliability, flexibility, mobility, rich collaboration, simple management, and more feature capabilities than traditional phone systems.

The CareFree Cloud PBX is housed in multiple geographically dispersed data centers with triple or quadruple redundancy on all power, internet bandwidth, security, cooling, fire prevention, networking, and IP systems.



If power outage or disaster takes your office offline, your phone system is still running, and we can direct calls to alternative locations including other offices, cell phones, or home phones, allowing your business to keep moving.



DECREASED COST



SIMPLE MANAGEMENT



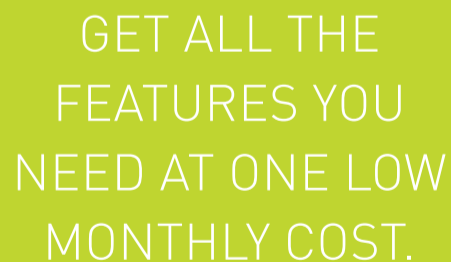
INCREASED MOBILITY

Feature Loaded

Framework Communications makes it simple while saving you money!

Other Hosted VoIP providers charge premiums for various feature packages, itemize a la carte feature add-ons, and thus constantly seek to upsell features you may neither want nor need. CareFree Cloud PBX comes fully loaded with our entire feature-set, meaning you don't have to choose from a long list of features that adds up to a much more expensive bill than you anticipated.

See a list of just some of our Cloud PBX's features on the back!



GET ALL THE FEATURES YOU NEED AT ONE LOW MONTHLY COST.

CareFree Cloud PBX Features Include:

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|  <p>Multi-Level Auto Attendants</p> |  <p>Find Me Follow Me
Setup a personal assistant to “find you” at up to five (5) locations ensuring you never miss a call, even when you’re out of the office.</p> |
|  <p>Time-of-Day or DID-Based Routing & Auto-Attendants</p> |  <p>Web-Based customer portal
Simple management.</p> |
|  <p>Music On Hold</p> |  <p>Automatic Call Distribution (ACD)
Used to route calls in a call center environment to the appropriate agents, based on factors such as time, availability, behavior, and priority levels.</p> |
|  <p>Dynamic Call Routing, Hunt Groups & Call Queuing</p> |  <p>Shared Virtual Call Paths with Bursting
Never miss a call because your phone lines are all used.</p> |
|  <p>Company Directory</p> |  <p>Call Reporting
Track call activity and metrics for intelligent business insight. Track call records, call volume graphs by time of day, month, year or custom dates, and call traffic by extension.</p> |
|  <p>Voicemail to Email & Voicemail to Text Message</p> |  <p>Call Recording</p> |
|  <p>Call Recording</p> |  <p>No Answer & Busy Call Forwarding
Automatically forwards your calls to an extension, group, or phone number when you do not answer your phone or your phone is busy.</p> |
|  <p>Office Intercom</p> |  <p>Mobility
Ultra Low Cost Android and iPhone Applications.</p> |
|  <p>Easy & Cheap Remote Call Forwarding</p> |  <p>Attended Transfer
Transfer a call to an extension, group, or phone number AFTER announcing the party being transferred.</p> |
|  <p>Caller ID</p> |  <p>3-Way Conference Call & Conference Bridges
Add-Hoc conferencing as well as password-protected conference bridge.</p> |
|  <p>Call Waiting Indicator</p> |  <p>Caller ID Blocking
Allows you to block your number from being displayed through caller ID, permanently or temporarily.</p> |
|  <p>Caller ID Blocking</p> |  <p>Incoming Privacy Screening
Force callers with “no caller ID” or “blocked caller ID” to enter a number that will be presented as their caller ID.</p> |