

Inteq's Professional Business
Analysis Training Courses

Business Systems Analysis
Agile Business Analysis
Business Process Modeling
Business Process Reengineering
Logical Data Modeling
Advanced Data Modeling
Change Management
Effective Business Cases
Requirements Management
Soft Skills
BA Bootcamp

BUSINESS PROCESS MODELING

Mapping, Measuring & Analyzing Business Processes



Overview & Outline

**Inteq Professional Business Analysis
Training Course Series**

BUSINESS PROCESS MODELING

Mapping, Measuring & Analyzing Business Processes



Organizations today operate in a complicated, complex, rapidly changing globally competitive business environment.

Business processes and supporting business systems

need to continually change and adapt to keep pace. Business processes, however, in many cases evolve informally, ad-hoc and slowly.

The result is that many business processes are a tangled web of inefficient work activities, ambiguous policies and legacy procedures that consume resources and impede performance.

These same processes, unfortunately, often provide the source for business systems requirements - requirements that reflect legacy business rules that that constrain, rather than improve, business processes.

Business Process Modeling provides analysts with the best practice techniques and methods to coherently map, accurately measure and thoroughly analyze business processes and work activities across the organization.

This deep level of engagement provides the foundation for identifying improvements and developing effective, efficient, agile forward-facing business processes and supporting systems.

Business Process Modeling transforms business analysts into high-impact professionals - professionals that connect with the business stakeholders, discover and rapidly assimilate deep business knowledge, critically analyze and challenge existing processes and deliver substantial ROI from analysis.

Inteq's Business Process Modeling training course is seamlessly integrated and cohesively organized around Inteq's BPR360/Framework™ - the Conceptual Blueprint for Business Transformation.

Inteq's business analysis training courses have emerged as the gold standard for professional business analysis training - and are simply the most effective business analysis training courses available in the industry.

COURSE OUTLINE

Business Process Modeling

- Overview and Key Concepts
- Business Processes vs. Functions
- Scoping Business Processes
- Effectiveness and Efficiency
- 5 Essential Business Analysis Questions
- The Business Process Change Continuum

Business Rules & Requirements

- Work Activities & Business Rules
- Deconstructing Work Activities
- UML Activity Sequence Diagrams
- Classifying Business Rules
- Capturing Complexity
- Identifying Business System Requirements

Business Processes Mapping

- BPMN (Business Process Modeling Notation)
- The Mechanics of Business Process Mapping
- Workflow | Business Process Flows
- Cross Functional Business Processes
- Mapping Complex Workflows
- Workflow Patterns

Business Processes Measurement

- The Framework for Measurement
- Measurement, Metrics and Indicators
- Effectiveness and Efficiency Metrics
- Balanced Score Card
- Choosing the Right Metrics
- KPIs | Key Performance Indicators

Business Processes Analysis

- Identifying & Analyzing Process Gaps
- Challenging Legacy Business Rules
- Root Cause Analysis
- Forward Facing Analysis
- Business Analysis Best Practices

Business Process Modeling Case Study

Participants map, measure and analyze a complex real-world business process case. This case study provides an invaluable template that participants can leverage to jump start business process modeling in their organization.

Business Process Modeling Best Practices

- Identifying Key Stakeholders
- Elicitation and Discovering Business Knowledge
- Leveraging Analysis via Reference Models
- Business Analysis Road Map
- Getting Started

Inteq's Business Process Modeling is a highly interactive high-energy training program. It's specifically designed to enable you and your organization to succeed in today's rapidly changing, complex chaotic business environment

The concepts and content of this course is based on years of best practices gleaned from thousands of business analysis interactions across the spectrum of industries and subject matter domains across the commercial and public sectors. It's your roadmap for developing enterprise-level business analysis skills.

Inteq training is more than education; its transformation - for the participants, project teams and their organizations.

That's why over 300,000 business and I.T. professionals worldwide choose Inteq's business analysis training courses – including Inteq's Business Process Modeling training.

Who Should Attend?

Business Analysts, Business Systems Analysts, Business Subject Matter Experts, Project Managers, IT Professionals, Subject Matter Experts and other stakeholders focused on business process modeling - mapping, measuring and analyzing business processes.

Prerequisites: N/A

Inteq's Business Process Modeling provides a comprehensive and cohesive approach to business process mapping, measurement and analysis regardless of background and level of experience.

Business Process Modeling is designed as a precursor and seamlessly integrates with Inteq's Business Process Management training course and is an excellent companion to Inteq's Business systems Analysis training course.

Learning Options

- Anytime eLearning™: Anytime | Anywhere | Any Device | Self-Paced
- On-site at your location (or via live virtual): 2 Days

You will learn:

- *To quickly and accurately map business processes*
- *Techniques to discover and capture deep business knowledge*
- *A practical proven framework and roadmap for process analysis*
- *To identify both high-value and non-productive work activities*
- *Elicitation techniques and business questions that challenge legacy business rules*
- *To identify and analyze forward-facing business requirements across the enterprise*
- *To identify and apply metrics and key performance indicators (KPIs)*
- *Techniques to analyze cross-functional hand-offs*
- *To identify silos and sources of sub-optimization*
- *To identify process gaps and perform root cause analysis*
- *Tactics to identify and analyze opportunities for improving business processes... and much more*

Participants in receive a comprehensive course workbook, supplemental materials, and a personalized Certificate of Completion indicating CEU (continuing education unit) credits awarded.

What is the Next Step?

Inteq training programs are available via Anytime eLearning™ and on-site at your locations (or via live virtual) – worldwide.

Contact us today:

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Inteq training programs can be tailored to your organization's specific training objectives and can also be combined into innovative 3, 4, and 5-day hybrid training programs.