Inteq's Professional Business Analysis Training Courses

Business Systems Analysis

Agile Business Analysis

Business Process Modeling

Business Process Reengineering

Logical Data Modeling

Advanced Data Modeling

Change Management

Effective Business Cases

Requirements Management

Soft Skills

BA Bootcamp

BUSINESS PROCESS RE-ENGINEERING
Transforming Business Processes from 360° Across the Enterprise

Course Overview & Outline

Inteq Professional Business Analysis Training Course Series

www.inteqgroup.com

The Inteq group, Inc.
www.inteqgroup.com

BUSINESS PROCESS RE-ENGINEERING
Transforming Business Processes from 360° Across the Enterprise

Regulation, competition, growth, technology, resource / talent availability, restructuring, economic conditions, business strategy, etc. are continually driving business change. Proactively recognizing and embracing change and transforming and continually improving business processes are essential to surviving and thriving in today's business environment.

Inteq's Business Process Re-engineering training spans the range of change initiatives from incremental business process Improvement to business process redesign to transformational business process re-engineering (BPR) to provide you with the best practice skills, techniques and methods to apply the right level of change to the right functions and processes at the right time to enable transformational change and sustainable on-going improvement.

Incremental improvement and business process redesign is successful in departmental and cross-departmental initiatives that have specific tactical objectives. Transformational BPR, however, applies to cross-enterprise initiatives that disrupt and transform (rather than incrementally change) existing business process - workflows, roles, business policies and procedures, supporting technology and underlying business rules.

Transformative BPR requires new ways of thinking – doing new things in new ways - to achieve break-through results in organizational effectiveness and operational efficiency. Transformational change is essential for many organizations to adapt and thrive in today's rapidly changing, increasingly regulated and globally competitive business environment.

Transformational BPR is complex and has many interrelated moving parts. Inteq's BPR training provides a cohesive best practice approach to process change (from incremental refinement to business process reengineering) from 360° - vertically (at the tactical, operational and strategic layers) and horizontally across the workflows across the organization.

This ensures that changes in business processes, supporting technologies and organizational culture come together synergistically to deliver rapid, on-going and sustainable results.

Inteq's BPR training enables you and your team to hit the ground running and produce actionable sustainable results quickly.

COURSE OUTLINE

Business Process Re-engineering (BPR)
Overview and Key Concepts | Engaging the Process from 360° | The Six Objectives of BPR | The Process Change Continuum | BPM critical success factors | The BPR Framework and Roadmap | Transformation from "as-is" to Future-State

BPR Readiness
Business Functions, Processes and Work Activities | Business Requirements vs. Business Systems Requirements | Stakeholder and SME Analysis | Degree of Change: Refinement, Redesign, Re-engineering | BPR Framework and Roadmap | BPR agility

Improvement Opportunities & Tactics
Silos and Cross Functional Handoffs | Horizontal Realignment of Work Activities | Self-Service vs. Work Shifting | Parallel Processing | Activity Consolidation | Eliminating & Minimizing Inspections | Mistake Proofing | While-there-Processing | Process Triage | Multiple Processes | Technology Enablers

Re-design Opportunities & Tactics
Decision Making and Delegated Authority | Case Managers | Deemed Approved Loops | Eliminating & Minimizing Reviews & Approvals | Vertical Realignment of Work Activities | Supervision vs. Facilitation | Proactive operations | Deep Business Relationships | Rules v. Guidance | Technology Enablers.

Re-engineering Opportunities & Tactics
Cross Enterprise Value Stream Analysis | COEs & Shared Services vs. Decentralization | Balancing Effectiveness and Efficiency | Outsourcing vs. In-Sourcing | Voice of the Customer & Voice of the Process | Risk Based Decision Making | Balancing Quality and Resources | Global vs. Local Best Practices | Technology Enablers

Business Process Re-engineering Case Study
Participants apply their BPR skills to re-engineer a complex cross-enterprise business process. This case study provides you with invaluable template that you and your team can leverage to jump start BPR in your organization.

BPR Best Practices & Guidance
Change Management | Implementation Best Practices | Process Change Sustainability | Developing Organizational BPR Skills & Competencies | Trending Topics | Getting Started.

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Inteq's Business Process Re-engineering is a highly interactive high-energy training program. It's specifically designed to enable you and your organization to succeed in today's rapidly changing, complex chaotic business environment.

The concepts and content of this course are based on years of best practices gleaned from thousands of business analysis interactions across the spectrum of industries and subject matter domains across the commercial and public sectors. It's your roadmap for developing enterprise-level professional skills.

Inteq's business analysis training courses have emerged as the gold standard for professional business analysis training - and are simply the most effective business analysis training courses available in the industry.

Who Should Attend?

Business Analysts, Business Systems Analysts, Business Subject Matter Experts, Project Managers, IT Professionals, Subject Matter Experts and other stakeholders focused on mapping, measuring and analyzing business processes.

Prerequisites: N/A

Inteq's Business Process Modeling training course is designed as a precursor to and seamlessly integrates with Business Process Re-engineering, but is not a prerequisite.

Inteq's Change Management training course is an excellent follow-on course to Business Process Re-engineering.

Learning Options

- Anytime eLearning™: Anytime | Anywhere | Any Device | Self-Paced
- On-site at your location (or via live virtual): 2 Days

Inteq Business Process Re-engineering is more than education; its transformation - for the participants, project teams and their organizations.

That's why over 300,000 business and I.T. professionals worldwide choose Inteq's business analysis training courses – including Inteq's Business Process Re-engineering training course.

You will learn:

- *A framework and roadmap for agile BPR – shifting from BPR as a project to BPR as an ongoing process.*
- *Best practices to achieve sustainable incremental and transformational change.*
- *An integrated approach to improve and transform business processes from 360° – The tactical, operational and strategic perspectives.*
- *To apply a sophisticated toolkit of over 50 specific, proven, practical high impact improvement and reengineering tactics.*
- *To utilize the process change continuum to define and validate project mission and scope.*
- *To ensure the results are integrated into your organization's culture and are sustainable over time.*
- *Critical thinking skills, conceptual knowledge and best practice techniques that transform legacy processes into efficient, lean, effective forward facing processes.*
- *To enable analysts, subject matter experts and other stakeholders to challenge and disrupt existing business processes, workflows and underlying business rules.*
- *Best practices from Agile, Six Sigma, Lean and TQM that business analysts can confidently and immediately apply to business processes across your organization.*
- *... and much more*

Participants in Inteq's Business Process Re-engineering training receive a comprehensive course workbook, supplemental materials, and a personalized Certificate of Completion indicating CEU (continuing education unit) credits awarded.

What is the Next Step?

Inteq training programs are available via Anytime eLearning™ and on-site at your locations (or via live virtual) – worldwide.

Contact us today:
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Inteq training programs can be tailored to your organization's specific training objectives and can also be combined into innovative 3, 4, and 5-day hybrid training programs.