

The Ultimate SaaS Toolkit for Small Businesses

Essentials	
	Cloud storage (Google Drive, Dropbox, OneDrive, Box)
	Accounting (Sage, Xero, QuickBooks)
	Website builder/management system (Wix, Squarespace, WordPress)
	Online office suite (Google Apps for Work, Office Online, iWork)
Internal Communication	
	Social intranet, instant messaging (Slack, HipChat, Facebook Workplace)
	Team collaboration (Trello, Basecamp)
	Video communication or VoIP (Skype, Google Hangouts)
Marketing	
	Social media management (Buffer, Hootsuite, Tweetdeck, Followerwonk)
	SEO and analytics (Google Analytics, Ahrefs, Kissmetrics, Keyword Explorer)
	Email marketing (MailChimp, GetResponse)
	OR All-in-one digital marketing service (HubSpot, Marketo, Pardot)
Sales and Customer Support	
	Online CRM (Capsule, Salesforce, HubSpot)
	Help desk (Intercom, Zendesk)
HR and Employee Management	
	HR (PeopleHR, BreatheHR, Bamboo HR)
	Employee surveys (TINYpulse, OfficeVibe)
	Rotas and staff scheduling (RotaCloud)
Other	
	Specialist software (eg. EPOS, GIS, fleet management, booking)

