



Price Sheet

	Part Number	TelosCare Included with Each Product Purchase	TelosCare PLUS Purchased Service Level Agreement
TelosCare PLUS	6000-00001-000	NA	15% of system MSRP
Remote Assistance	4000-00054-000	\$250 per hour First 10 min free	50% off MSRP First 60 min free
Onsite Configuration and Support US domestic	4000-00032-000 4000-00033-000	\$3700 1st day \$1750 additional days (Includes travel and expenses)	30% off MSRP 30% off MSRP
Onsite Configuration and Support Outside US	4000-00034-000	\$1359 /day (Does not include travel and expenses)	30% off MSRP
Onsite Response of Critical Failure Excludes travel and subsistence costs	4000-00056-000 (US or outside US)	\$2699/day (US or outside US)	30% off MSRP
Factory Training - US or European Offices Excludes client travel and subsistence costs of client	4000-00057-000	\$1599 each day	50% off MSRP
Onsite Training Outside US travel and expenses billed at cost	4000-00032-000 4000-00033-000	\$3700 1st day \$1750 additional days (US travel cost included, outside US travel not included)	30% off MSRP 30% off MSRP (US travel cost included, outside US travel not included)
Repair Labor Out of warranty	4000-00001-000	\$200 per hour	Free
Repair Part(s) Out of warranty	Individual Part(s) #	Parts billed full retail (Minimum \$350 on total repair)	10% off MSRP
Priority Repair Service 1 to 2 day turnaround	4000-00004-000	NA	In warranty - free Out of warranty - \$200 flat fee
Product Rental Fee	4000-00003-000	Rental priced per week contact authorized dealer or customer support	Weekly rental is free flat processing fee of \$250 applies