NOW APPEARING:

WIZARD OF WORDS!

MUST BE SEEN

TO BE BELIEVED

SIMPLY STUPENDOUS!



NOT TO BE MISSED
THIS IS A
ONCE IN A
LIFETIME CHANCE

MASTER

- OF THE -

MEMORABLE



Training Session:

The Donor Disconnect

How Inside-Out Copy Makes Your Non-Profit Invisible





The Donor Disconnect How Inside-Out Copy Makes You Invisible

What is a donor disconnect?



A breakdown in understanding between:





What you think

What you say

What donors think you mean





Doesn't just happen in marketing...







Me:

"We were having a catchup, and a guy came over and wouldn't leave us alone..."



Me:

"We didn't want to be rude but I did find it frustrating because it was cutting into our time together..."



"Amy, Amy, Amy, Amy..."



"Amy, Amy, Amy, Amy..."

(He'd had a couple of G+Ts)



"Amy...



"I know exactly what you mean..."



"I used to be the ugly friend too..."



"I used to be the **ugly** friend too..."





A marketing disconnect:

Attracting people with one promise

Delivering something else





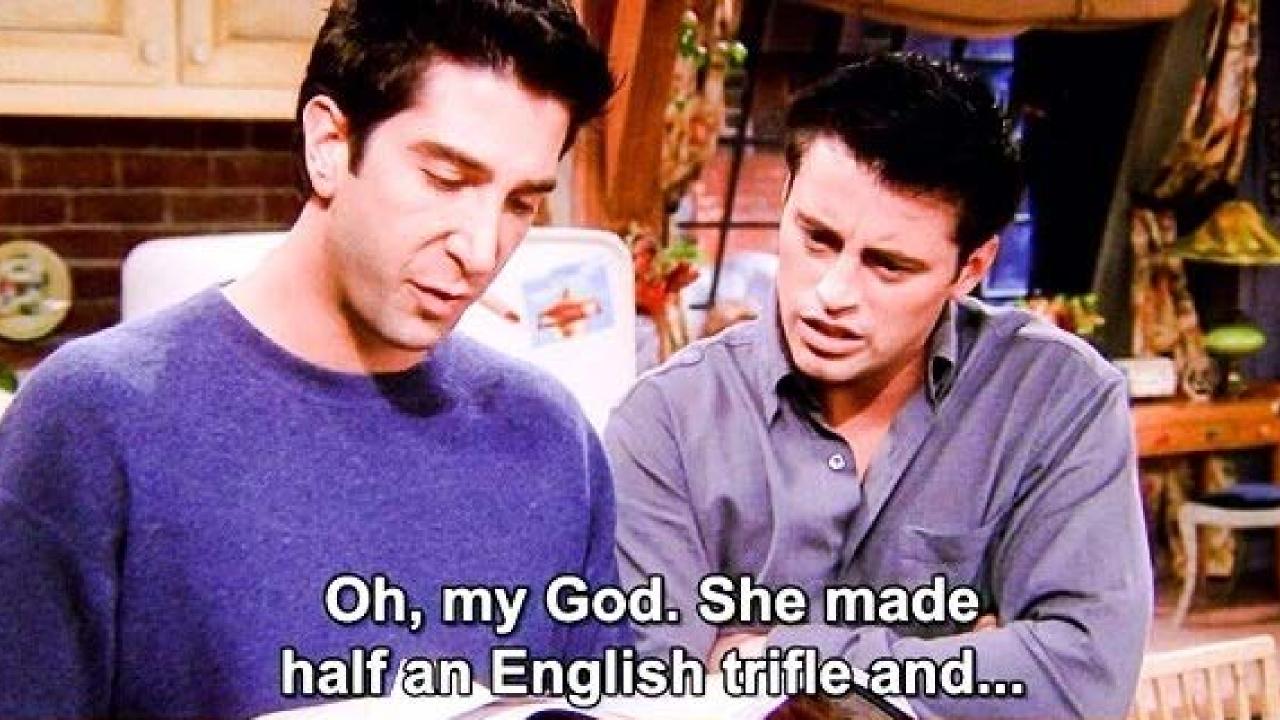
Does your marketing make sense from start to finish?

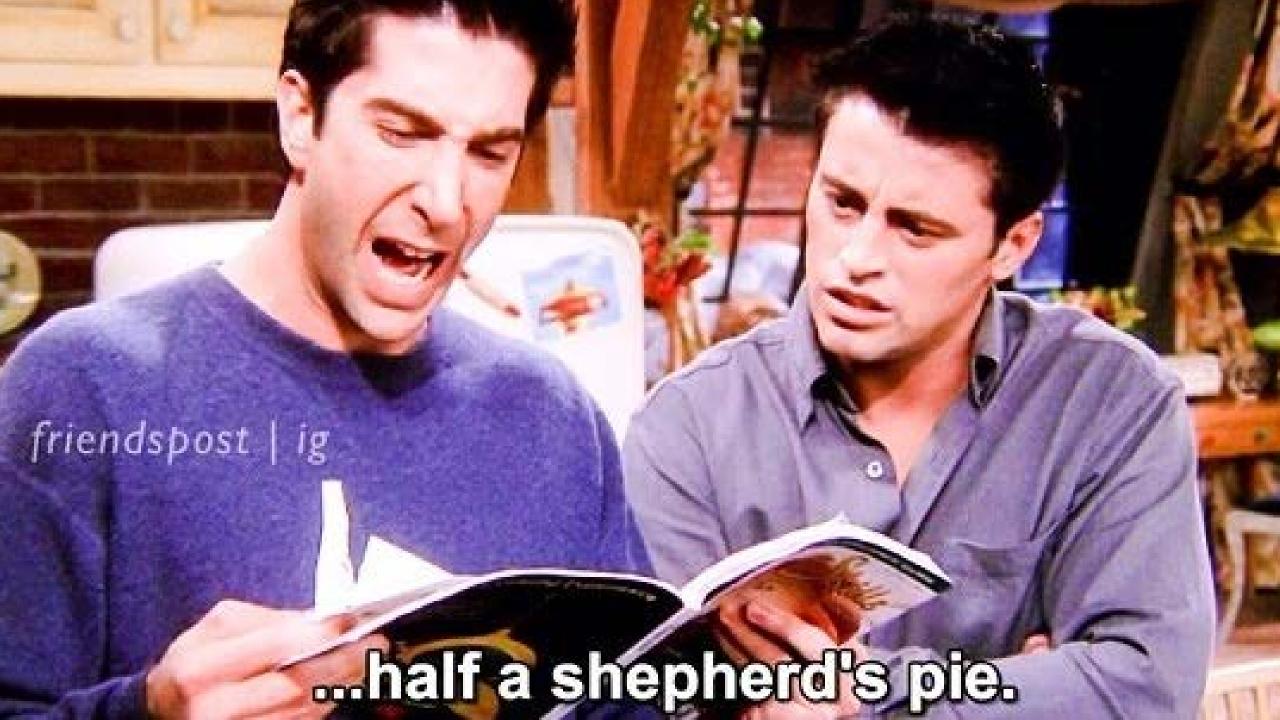
Or have you missed some steps?













Checking for a disconnect

Be your own donor









Must Reads

Free Speech

Obamacare

Religious Liberty

Tax Reform

Terrorism



EDUCATION / COMMENTARY

Not a Joke: Berkeley Offers Students 'Counseling' to Cope With Shapiro Speech

HEALTH CARE / NEWS

2 Governors Push Congress for More Money, Leeway Under Obamacare

ENERGY / COMMENTARY

The Myth That Climate Change Created Harvey, Irma

SOCIETY / COMMENTARY

Is Trump Taking a Page From His Own Book 'The Art of

From Name: Ed Feulner

From Address: info@heritage.org Reply-to: info@heritage.org Subject: Telling the truth

Fellow Conservative.

If you happen to turn on the television today, there's a good chance that a liberal cable news network is blaring all sorts of "fake news" out to the general public.

I saw a poll recently that said that only 16% of conservatives trust the media—and that poll was taken *before* the election, when the liberal media went ballistic about President Trump. Your distrust in the media is *absolutely justified*, considering the behavior of journalists and television news anchors in recent months.

Americans need to know what's going on. And they need news from a reliable source—one that will tell them the unbiased truth. Americans need an alternative from the mainstream media.

That's why Heritage created the Daily Signal in 2014—to clearly and directly communicate news and information, especially news around conservative policy.

The Daily Signal's mission is to give Americans the truth about what is happening in Washington and what must be done to save our country.

The good news is that millions of people read The Daily Signal each week, because truth in media is a rare thing these days...and it stands out!

Heritage's Board of Trustees recognizes the incredible work being done by The Daily Signal, and how it advances the work of our policy experts.

In fact, The Daily Signal's success is one of the reasons why members of the Board have issued a \$1 million dollar-for-dollar matching challenge to you.

If you are able to support the work of Heritage-including The Daily Signal-before August 15, then our board will match your gift.

Don't wait any longer—The Daily Signal needs your support to continue speaking the truth. Make your donation using this secure link:

https://secured.heritage.org/boardchallenge

Onward!

Ed Feulner

President



borders open and unprotected, and grew the size and scope of the federal government to unprecedented levels.

President Trump pledged to solve these problems with a simple four-word phrase: Make America Great Again. But solving those problems can't be done

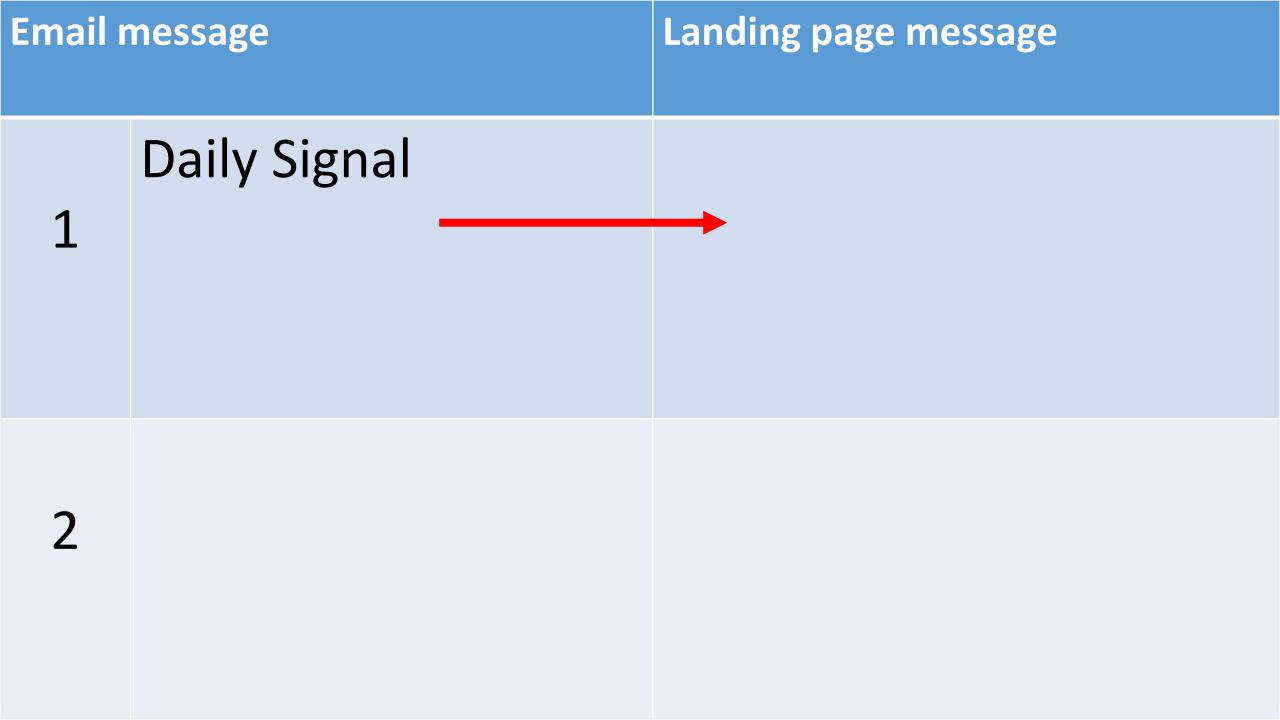


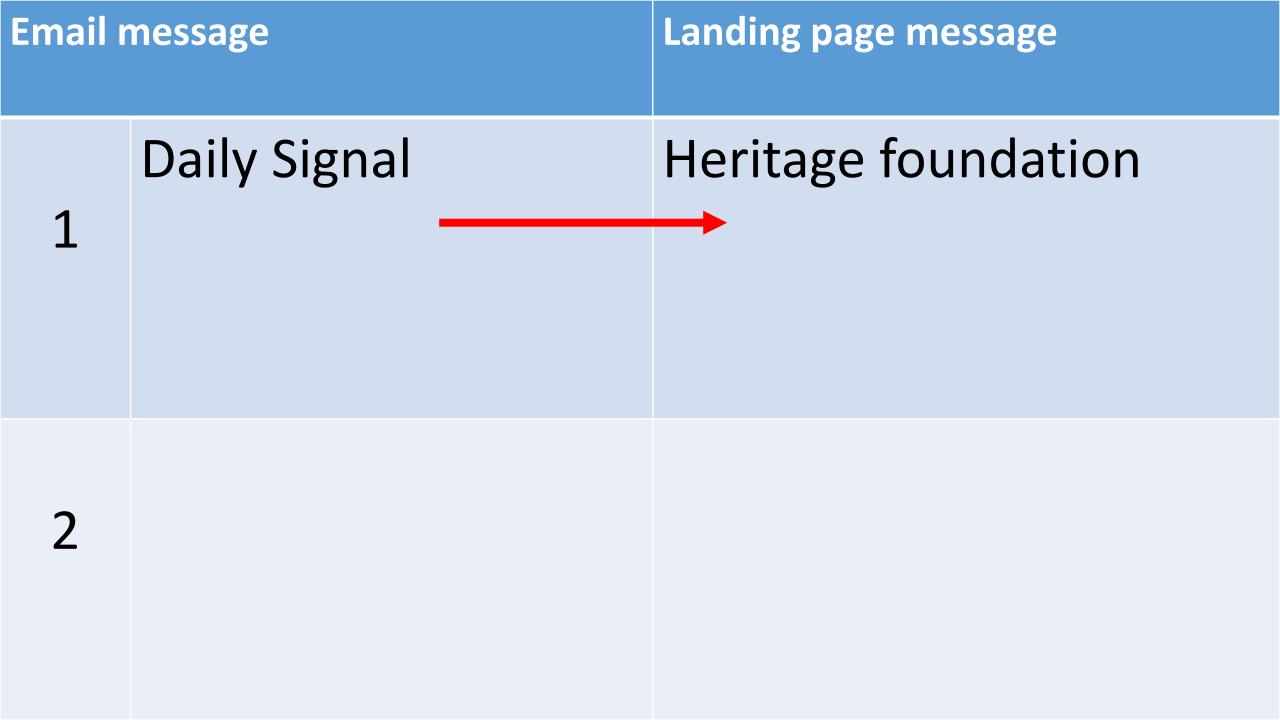
Donate to support The Daily Signal and The Heritage Foundation

The Daily Signal brings you the news you trust on the most important policy debates of the day. We cut through the liberal media spin and provide honest, thorough, and responsible reporting on today's critical issues

You read The Daily Signal because you believe in straightforward reporting on the principles that made America great: free enterprise, limited government, individual freedom, traditional American values, and a strong national defense.

The Daily Signal is a project of The Heritage Foundation, a trusted, nonprofit, nonpartisan source of information and analysis for lawmakers





Email message Landing page message **Daily Signal** Heritage foundation 1

Daily Signal



Heritage foundation



2

1

Daily Signal

Heritage foundation





Daily Signal

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Landing page message

Daily Signal Heritage foundation **Daily Signal Daily Signal**

Email message

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Donate to support The Daily Signal and The Heritage Foundation

The Daily Signal brings you the news you trust on the most important policy debates of the day. We cut through the liberal media spin and provide honest, thorough, and responsible reporting on today's critical issues

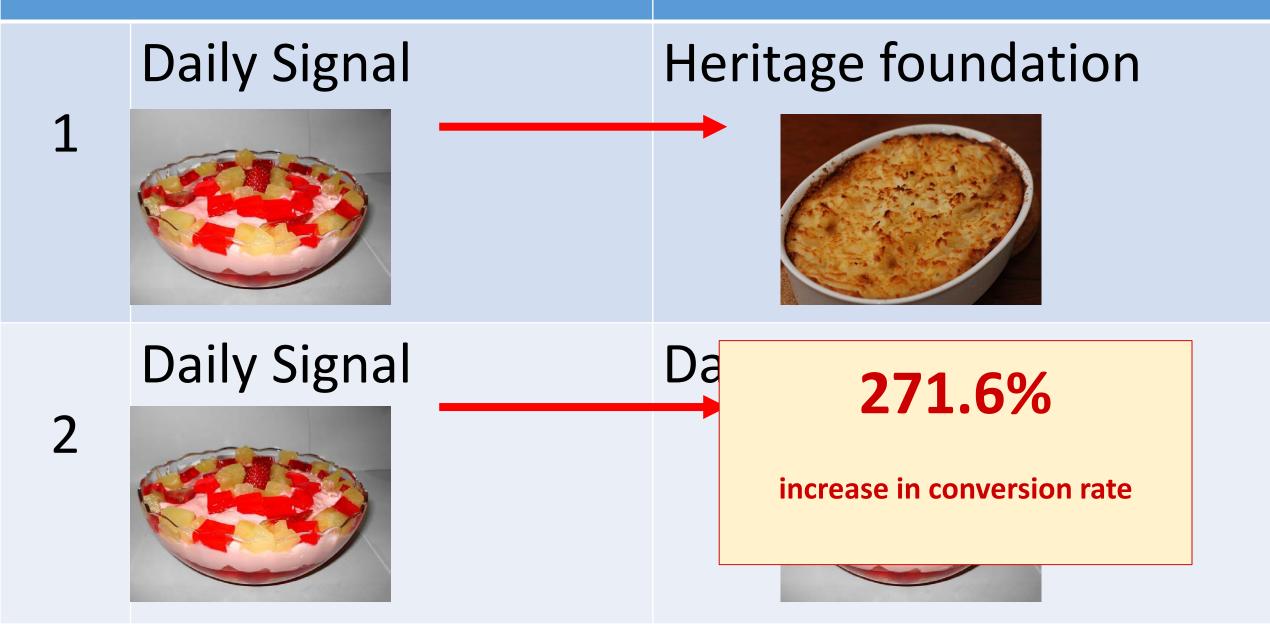
You read The Daily Signal because you belied reporting on the principles that made Amer limited government, individual freedom, traa strong national defense. 271.6%

increase in conversion rate

The Daily Signal is a project of The Heritage nonprofit, nonpartisan source of information and analysis for lawmakers

Email message

Landing page message



First step in checking for a disconnect...





The donor disconnect...





The donor disconnect...

It's often not a copy problem

















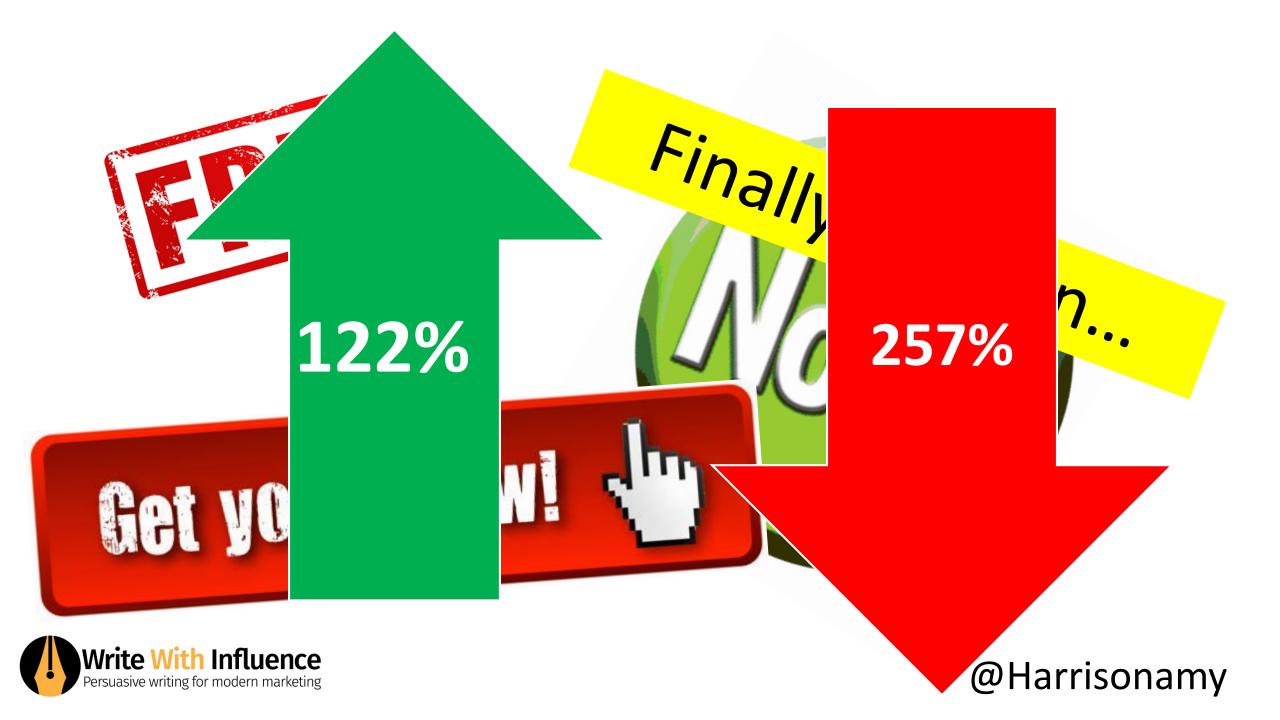




Get yours now!







The donor disconnect...





The donor disconnect...

Is a story problem





Often a story with missing parts













Commonly missed copywriting elements





• WHO is it for specifically? Is it relevant to me?



- WHO is it for specifically? Is it relevant to me?
- WHAT IS it? (A course, an eBook, a live event, an online event, a straight donation?



- WHO is it for specifically? Is it relevant to me?
- WHAT IS it? (A course, an eBook, a live event, an online event, a straight donation?
- What do PEOPLE SAY about this?
 (Testimonials, awards, credentials)



- WHO is it for specifically? Is it relevant to me?
- WHAT IS it? (A course, an eBook, a live event, an online event, a straight donation?
- What do PEOPLE SAY about this?
 (Testimonials, awards, credentials)

Does it address something I CARE about?



- WHO is it for specifically? Is it relevant to me?
- WHAT IS it? (A course, an eBook, a live event, an online event, a straight donation?
- What do PEOPLE SAY about this?
 (Testimonials, awards, credentials)

- Does it address something I CARE about?
- Does it sound NEW? Something I don't already know?



- WHO is it for specifically? Is it relevant to me?
- WHAT IS it? (A course, an eBook, a live event, an online event, a straight donation?
- What do PEOPLE SAY about this?
 (Testimonials, awards, credentials)

- Does it address something I CARE about?
- Does it sound NEW? Something I don't already know?
- Why should I act NOW?



Why do such key pieces go missing?







These elements seem obvious...





These elements seem obvious... (to us)





What's obvious to you may be unknown to a donor





Our Mission

To Proclaim the Gospel of Yeshua (Jesus) to the Jew first and also to the Nations throughout the world, according to Romans 1:16

Learn More





We Give Clean Water, Humanitarian Aid, and the Good News of Yeshua (Jesus) to Hurting Jewish People Across the Globe.

Learn More





We Give Clean Water, Humanitarian Aid, and the Good News of Yeshua (Jesus) to Hurting Jewish People Across the Globe.

Learn Mo

263.3%

increase in traffic



@Harrisonamy

Settle design debates with data

Remote user testing to help you make confident design decisions.



Get started now





Settle design debates with data

Remote user testing to help you make confident design decisions.



Get started now



The original five second test

Optimize the clarity of your designs by measuring first impressions.



Make a five second test



"What does this organisation do?"





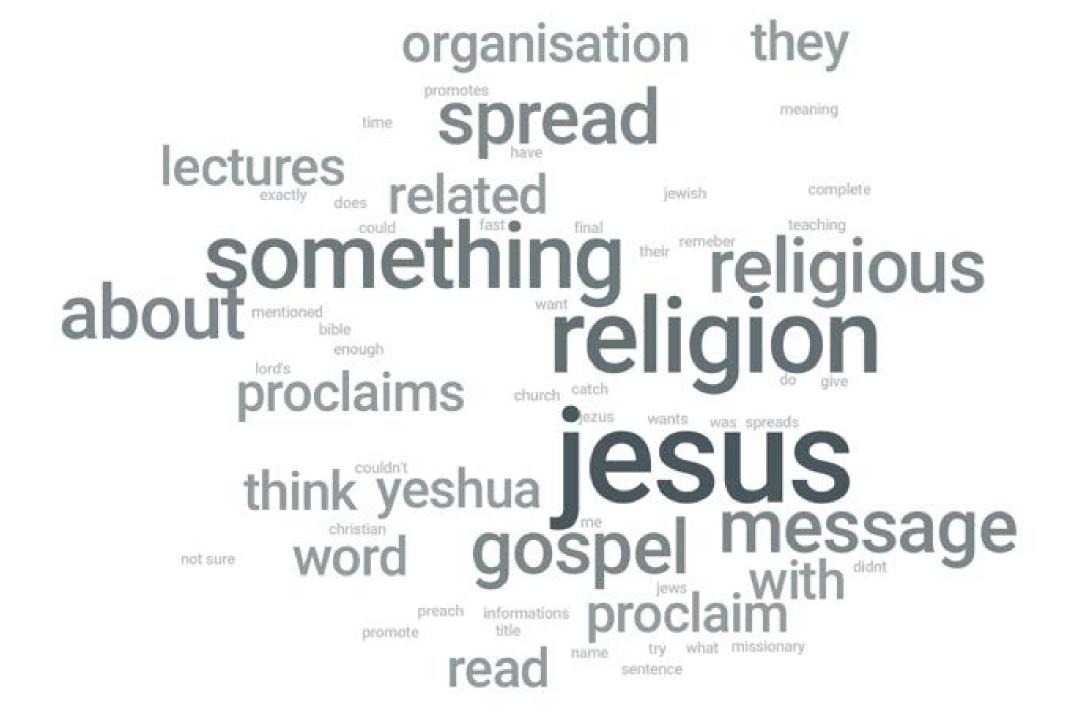
Our Mission

To Proclaim the Gospel of Yeshua (Jesus) to the Jew first and also to the Nations throughout the world, according to Romans 1:16

Learn More





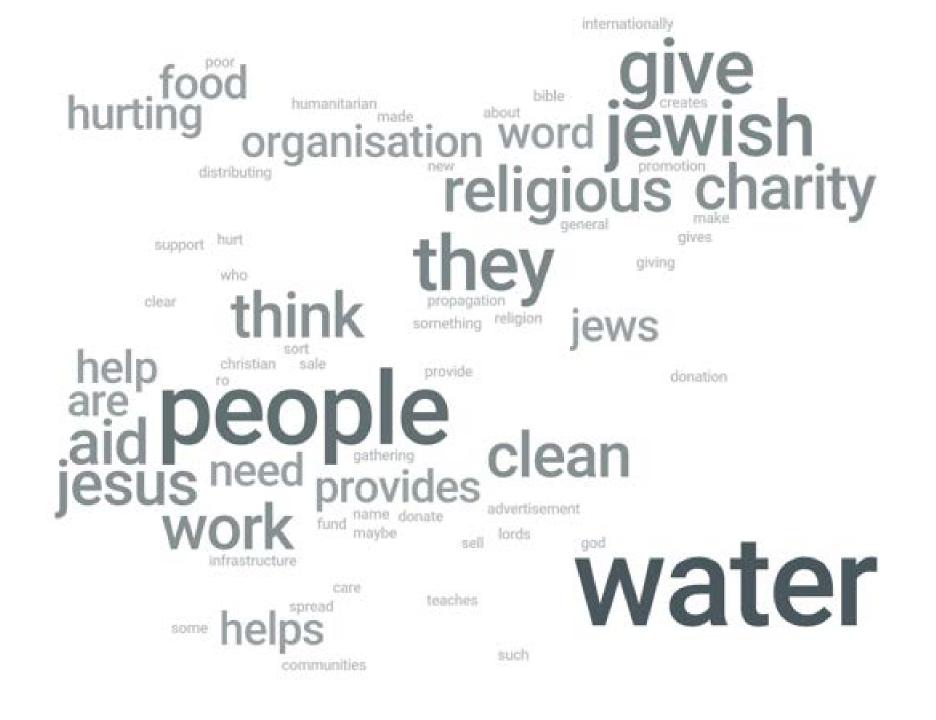


We Give Clean Water, Humanitarian Aid, and the Good News of Yeshua (Jesus) to Hurting Jewish People Across the Globe.

Learn More







A simple formula for fast communication





We do







Results / impact



@Harrisonamy

for



for [WHO / WHERE]



for [WHO / WHERE]

by





for [WHO / WHERE]

by [HOW]





We improve slum conditions in India by showing the community how to engage the government to seek change.





WHAT (Results / impact)

We improve slum conditions in India by showing the community how to engage the government to seek change.





We improve slum conditions in India by showing the community how to engage the government to seek charge.

WHO / WHERE?





We improve slum conditions in India by showing the community how to engage the government to seek change.

HOW?





We help nonprofit organizations turn the web into a living laboratory to find the answers — and acquire more emails and convert more donors than they ever thought possible.





We help nonprofit organizations turn the web into a living laboratory to find the answers — and acquire more emails and convert more donors than they ever thought

WHAT (Results / impact) <mark>шпагнзо</mark>пату



We help nonprofit organizations turn the web into a living laboratory to find the answers — ard acquire more emails and convert hore donors than they ever thou

t possible.

WHO?





We help nonprofit organizations turn the web into a living laboratory to find the answers — and acquire more emails and convert more donors than they ever thought possible.

HOW?





How to prevent the donor disconnect when writing copy





Answer these questions (as your donor)



Is it clear?





Is it clear?

Do I care?



#1 Is it clear?





What you mean



What you mean



What you mean



@Harrisonamy







What can frost your windows?





Ambiguous language





















But if you tell me...









Swap ambiguity for clarity







Protecting the Vulnerable and Lifting Up the Fatherless

Scripture shows us time and time again that God has a heart for vulnerable children. In Psalm 68:5, God is described as a "Father to the fatherless." In Matthew 18: 1-5, Jesus shows us that the greatest in the Kingdom of Heaven are the little children.

In fact, the need to protect orphans and vulnerable children is one of the most repeated themes found throughout all of Scripture.

To fulfill this calling as Scripture intends, we need to come together as a Christian community to stand up for the most vulnerable and lift up the fatherless children.



Stand up for orphans and vulnerable children

God has a heart for vulnerable children. In Psalm 68:5, God is described as a "Father to the fatherless." In Matthew 18: 1-5, Jesus shows us that the greatest in the Kingdom of Heaven are the little children.

In fact, the command to protect orphans and vulnerable children is one of the most repeated themes found throughout all of Scripture.

But to fulfill this calling as Scripture intends, we must gather the support of people who will stand up for the most vulnerable and lift up the fatherless children





Stand up for orphans and vulnerable children

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In fact, the command to protect orphans and vulnerable ch repeated themes found throughout all of Scripture.

But to fulfill this calling as Scripture intends, we must gather support of people who will stand up for the most vulnerable and lift up the fatherless children

+80.5%

lift in conversions





HONOR MELISSA WITH A DONATION TO CARINGBRIDGE

Your donation is vital to keeping CaringBridge and Melissa's site running. Join the 1 donor who has made a donation in honor of Melissa.

Leave a message along with your donation...

Donate Today







CAN YOU HELP POWER OWEN AND LOGAN'S SITE?

A \$30 donation powers a site like Owen and Logan's for one month.

Help keep CaringBridge online for them and for you.

Join the 20 donors who have made a donation in honor of Owen and Logan.

Leave a message along with your donation...

Donate Today







CAN YOU HELP POWER OWEN AND LOGAN'S SITE?

A \$30 donation powers a site like Owen and Logan's for one month.

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A \$30 donation powers a site like Owen and Logan's for one month.

Help keep CaringBridge online for them and for you.

Join the 20 donors who have made a donation in honor of Owen and Logan.

Leave a message along with your donation...

34.3%

lift in conversions



@Harrisonamy





Tip 2: Give them a taste...

Use copy to help donors visualize the experience



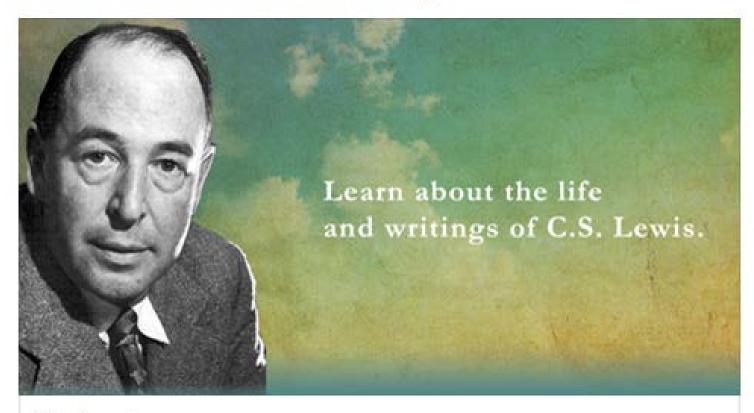


Give them more than information





Learn more about the incredible imagination and writing of CS Lewis in this new free online course from Hillsdale College.



Find out more »

Reserve your spot in Hillsdale College's free Online Course, "An Introduction to C.S. Lewis: Writings and Significance."

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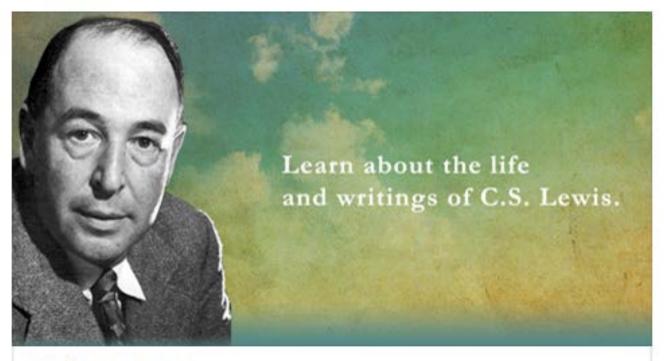




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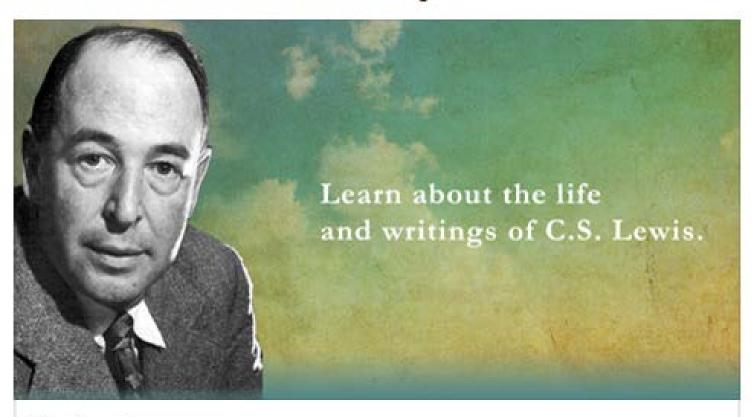
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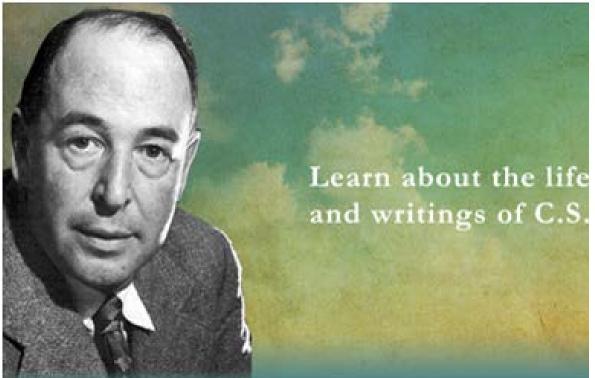
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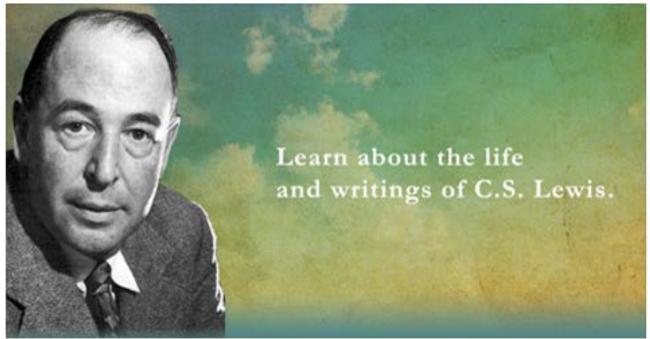


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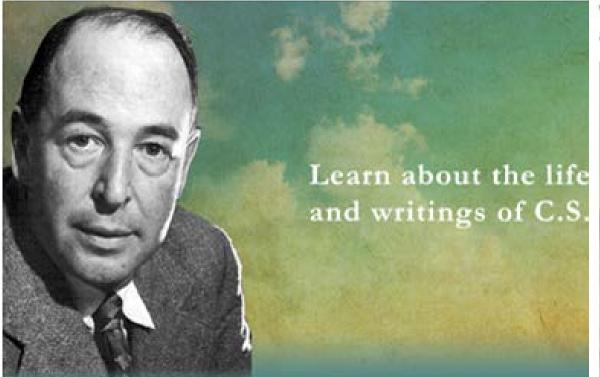
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Like Page

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A simple formula to pull donors into the experience









2. Says who?



2. Says who?

3. Give me 2 (or 3)

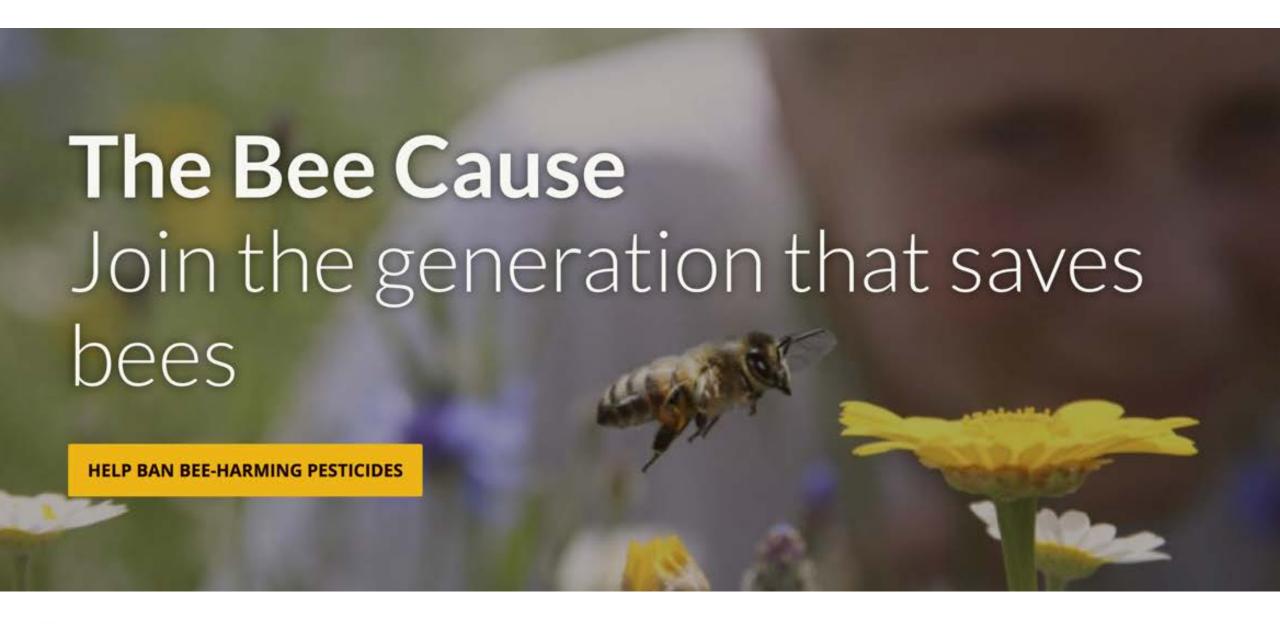


2. Says who?

3. Give me 2 (or 3)

4. So I can DO...







"Download our information pack and find out how you can save bees..."



1. What's NEW?

Why is this current? What DON'T I know?



Bees pollinate much of the food in our diets from apples to coffee. Even cotton clothing is possible because the cotton plant was pollinated.

But they're in danger and some species face extinction.

The UK government and the EU are about to make key decisions that could make the situation worse.





2. Says WHO?

WHO are you? And WHO else is involved?



At Friends of the Earth, we've saved areas of natural beauty from destruction, raised money for flood defences and more.

And we've do this by working with donors like you.

"The children were so engaged in your workshop. Learning about bees is a fantastic classroom project" A. Teacher.



3. Give me 2 (or 3)

Provide 2-3 points that they will learn or discover



- Revealed: The garden centres now banning pesticides that harm bees
- See how to make a 'bee hotel' in your garden or school
- Get your ethical guide to buying honey that keeps bees healthy and happy



4. So I can DO

What can they DO differently after interacting with you?





 Reverse the bee decline and be part of the generation that saves bees

Transform your garden into a bee-friendly haven





4 steps for including key details

- 1. What's new?
- 2. Says who?
- 3. Give me 2 (or 3)
- 4. So I can DO...



Being clear is not enough...

...if they don't care











#2 Do I care?



Do you have different donor groups?













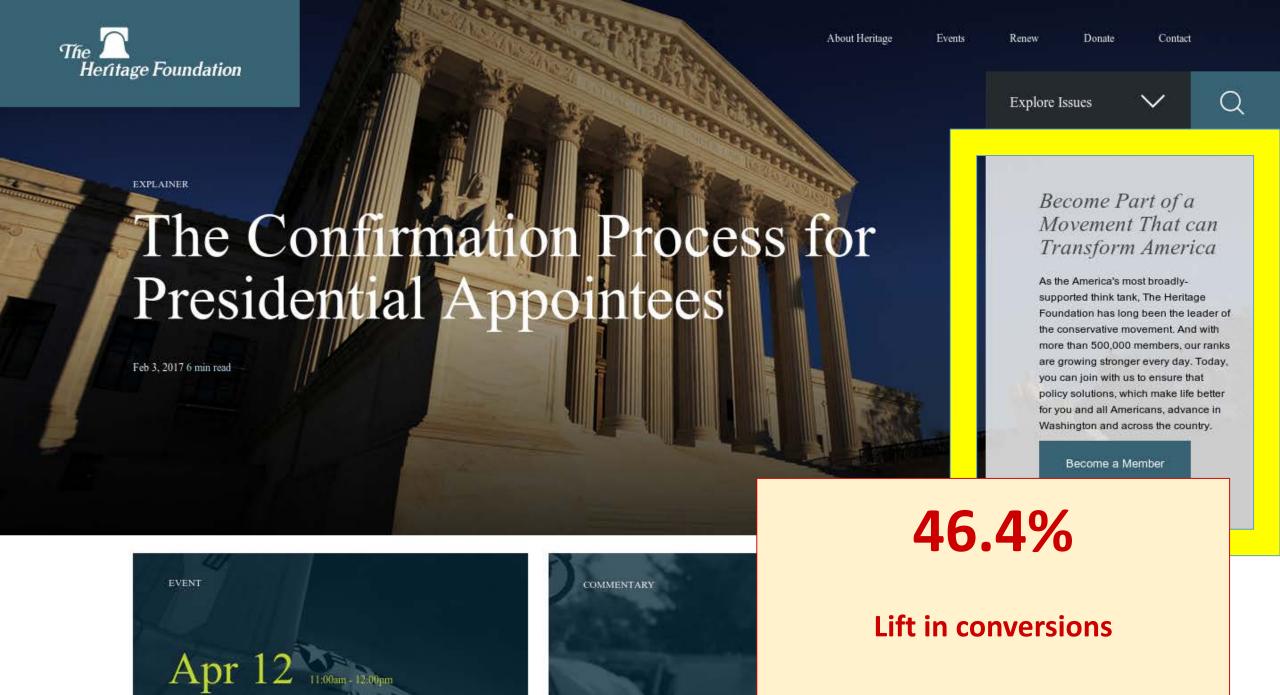












Rebuilding Air Force Readiness

Do your donors need different messages?



"You made this happen..."



"Someone would like to say thank you"



"Every time this the community drinks fresh water...

...they celebrate YOU"



Why should they care about your goals?



Why should they care about your goals?

What's happening today?





Why should they care about your goals?

What's happening today?

What risks does this present?



Why should they care about your goals?

What's happening today?

What risks does this present?

What opportunities are there?

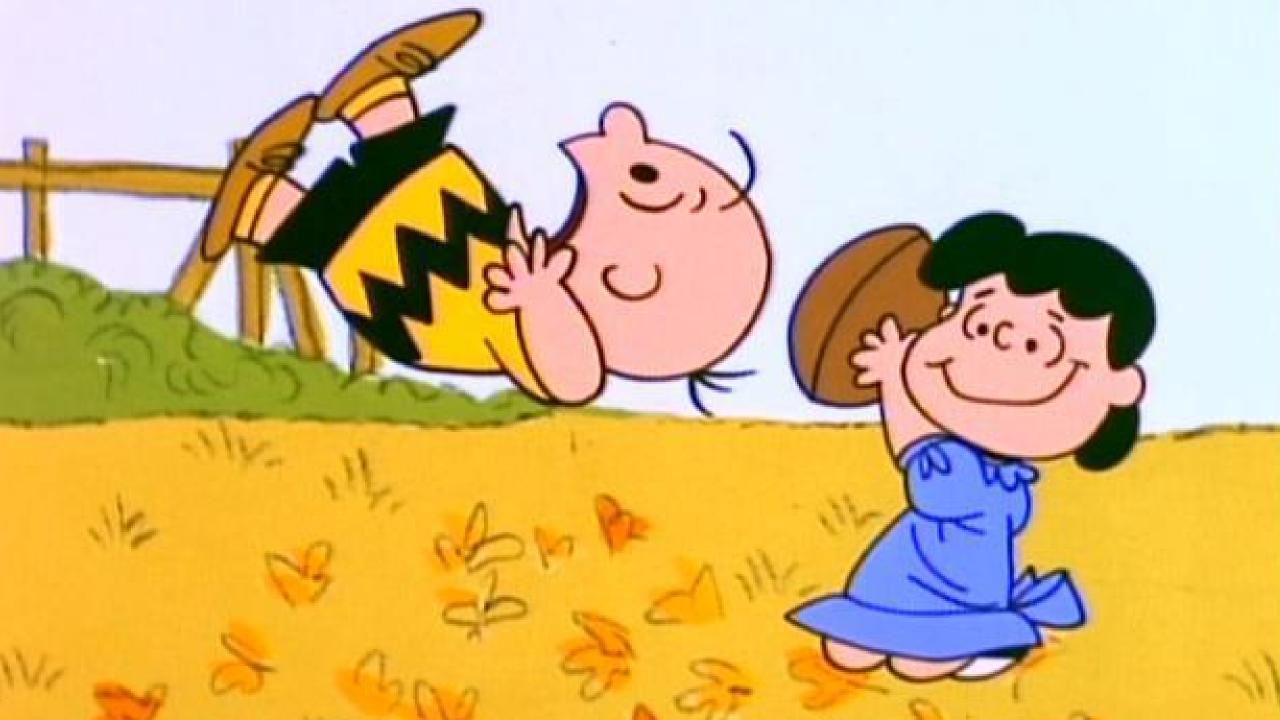


Your vision can't be futile









Why should they care about your goals?

What's happening today?

What risks does this present?

What opportunities are there?



Why should they care?

There are widening educational gaps in the developing world. Many governments simply cannot provide the materials children need to prepare for life and success at school.

What's happening today?

Why should they care?

There are widening educational gaps in the developing world. Many governments simply cannot provide the materials children need to prepare for life and success at school.

This robs the world of bright, talented and skilled children. Making them invisible and limiting their future.

Risks

Why should they care?

There are widening educational gaps in the degovernments simply cannot provide the materior opportunities prepare for life and success at school.

This robs the world of bright, talented and ski' a children. Making them invisible and limiting their future.

But low-cost technology has the power to change that, and we help educate children through TV, radio, storybooks and workbooks. Your donation unlocks this world of possibility and help create the bright stars of our future.

ILLINOIS' COMEBACK STORY STARTS HERE

Together, we're writing the next chapter of Illinois' comeback story.



Select Donation Amount

Other Amount

Illinois Policy

\$35 \$50 \$100 \$250

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Email			
Phone			

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Chicago, 25 606237

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T1: Value Prop Copy



Getting the unbiased truth

Illinoisans already have the highest overall state and local tax burden in the country, and the state is experiencing the largest esodus of residents it has ever seen. Lawmakers in Springfield are telling their constituents - people like you that the only way to fix these problems is through more taxes. That is simply not trose.

At the Illinois Policy institute, we believe in the old adage that knowledge is power. To spur change, to get Illinois back on a more prosperous path, we need to make sure that families in Illinois receive accurate and actionable information.

That is why we created IllinoisPolicy.org.

This welvite is an unbiased source of what is happening across the state. We are putting out the truth that lawmakers don't want people to have. We are finding the stories the legacy media aren't reporting. And we are doing all of this for people like you.

But we must rely on the people we serve. We depend on the support of individuals like you.

You can keep Illinois Policy as your source of unbiased news by making a gift today.

Select Donation Amount

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Together, we're writing the next chapter of Illinois' comeback story.











Select Donation Amount

\$35

\$50

\$100

\$250

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Getting the unbiased truth

Illinoisans already have the highest overall state and local tax burden in the country, and the state is experiencing the largest exodus of residents it has ever seen. Lawmakers in Springfield are telling their constituents – people like you – that the only way to fix these problems is through more taxes. That is simply not true.

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Illinois Policy Institute

190 S. LaSalle St.

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Lawmakers in Springfield are telling their constituents – people like you – that the only way to fix these problems is through more taxes. **That is simply not true.**

Illinoisans already have the highest overall state and local tax burden in the country, and the state is experiencing the largest exodus of residents it has ever seen.

Lawmakers in Springfield are telling the people like you – that the only way is through more taxes. **That is sim**

What's happening today?

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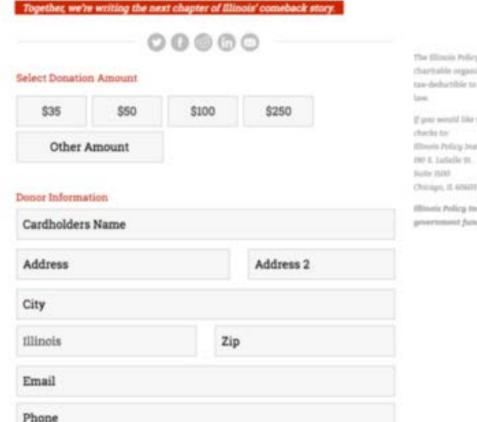
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Opportunities

C: Just a Headline Illinois Policy E Q DONATE **OUR STORY / YOUR STORY / POLICY CENTER / TAKE ACTION** ILLINOIS' COMEBACK STORY STARTS HERE



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putting out: **150.2%** the stories th people like

Increase in conversion rate

Select Dony

This website

But we must like you.

You can ke

making a

\$35

Do you stir their emotions?







Rediscover America's rich history and the brave ones who fought to protect our liberty.

On July 4, 1776, America—acting under the authority of "the Laws of Nature and of Nature's God" declared its independence from Great Britain. The new nation, founded on the principle that "all Men are created equal," eventually grew to become the most prosperous and powerful nation in the world. This course will consider the history of America from the colonial era to the present, including major challenges to the Founders' principles.

The course is delivered via email, with one lesson per week for 10 weeks. Each lesson features lively teaching and discussion boards, suggested readings, weekly guizzes, and more.

Activate your free American Heritage course now!

Fill out the form below and we'll immediately send your first lesson by email.

Step 1 of 2

Title *	
Select	
First Name *	
Last Name *	
Email *	

What students say

"Hillsdale College's online offerings have deepened my education and enriched my life."

- Fred D.

"There aren't enough words to explain. I started with "The Federalist Papers" with a vague interest; now it seems there aren't enough classes. . . . These classes have truly changed and matured my life."

- Danny G.

"Extraordinary in their simplicity and so fulfilling in their content. Thank you for creating this avenue to knowledge."

— John C.

Activate my course!



Rediscover America's rich heritage and learn from the brave men and women who fought to protect our liberty.

There is a movement ignited by progressives to attempt to make Americans feel guilty about their nation's heritage. They want you to believe that liberty is evil and that American history should be erased.

But you know this is not true. America has an incredible history—one that we can and should take great pride in. Brave men and women fought for and died hundreds of years to secure and preserve American liberty. This history is worthy of celebration and extended study. That's why Hillsdale offers this course, American Heritage, for no charge—completely free—as part of our mission to help all Americans pursue truth and defend liberty.

Activate your free American Heritage course now!

Fill out the form below and we'll immediately send your first lesson by email.

Step 1 of 2

Select	
First Name *	
Last Name *	
Email *	

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"Extraordinary in their simplicity and so fulfilling in their content. Thank you for creating this avenue to knowledge." — John C.

Activate my course!









Rediscover America's rich history and the brave ones who fought to protect our liberty.

On July 4, 1776, America—acting under the authority of "the Laws of Nature and of Nature's God"—declared its independence from Great Britain. The new nation, founded on the principle that "all Men









Rediscover America's rich heritage and learn from the brave men and women who fought to protect our liberty.

There is a movement ignited by progressives to attempt to make Americans feel *guilty* about their nation's heritage. They want you to believe that liberty is evil and that American history should be erased.









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Write With Influence
Persuasive writing for modern marketing

Generic



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Specific

Version 1	Version 2
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Nature and of Nature's God" –	
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Version 2

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Historical

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Current

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Us and Them

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Britain. Strong emotion

Version 2

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Information

Story

Rediscover America's rich history and the brave ones who fought to protect our liberty.

On July 4, 1776, America—acting under the authority of "the Laws of Nature and of Nature's God"declared its independence from Great Britain. The new nation, founded on the principle that "all Men are created equal," eventually grew to become the most prosperous and powerful nation in the world. This course will consider the history of America from the colonial era to the present, including major challenges to the Founders' principles.

The course is delivered via email, with one lesson per week for 10 weeks. Each lesson features lively teaching and discussion boards, suggested readings, weekly guizzes, and more.

Activate your free American Heritage course now!

Fill out the form below and we'll immediately send your first lesson by email.

Step 1 of 2

Select	
Select	•
First Name *	
Last Name *	
Email *	

Activate my course!

What students say "Hillsdale College's online offerings have deepened my education and enriched my - Fred D. "There aren't enough words to explain. I started with "The Federalist Papers" with a vague interest; now it seems there aren't enough classes. . . . These classes have truly changed and matured my life." - Danny G. "Extraordinary in their simplicity and so fulfilling in their content. Thank you for creating this avenue to knowledge." - John C.



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But you know this is not true. America has an incredible history—one that we can and should take great pride in. Brave men and women fought for and died hundreds of years to secure and preserve American liberty. This history is worthy of celebration and extended study. That's why Hillsdale offers this course, American Heritage, for no charge-completely free-as part of our mission to help all Americans pursue truth and defend liberty.

Activate your free American Heritage course now!

Fill out the form below and we'll immediately send your first lesson by email.

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Email:

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Select	

What students say

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"There aren't enough words to explain. I started with "The Federalist Papers" with a

13.5%

increase in conversions





A simple way to add emotive language



Concerned about	It makes them feel	We can do this	So they feel

Concerned about	It makes them feel	We can do this	So they feel
Liberty			

Concerned about	It makes them feel	We can do this	So they feel
Liberty	Restricted		

Concerned about	It makes them feel	We can do this	So they feel
Liberty	Restricted	Inform	

Concerned about	It makes them feel	We can do this	So they feel
Liberty	Restricted	Inform	In-Control

Concerned about	It makes them feel	We can do this	So they feel
Liberty	Restricted	Inform	In-Control
Environment	Hopeless	Campaign	Empowered
Government	Angry	Protest	Respected
Future	Uncertain	Guide	Secure
Health	Vulnerable	Prevent	At-ease

Communicate the impact of your work

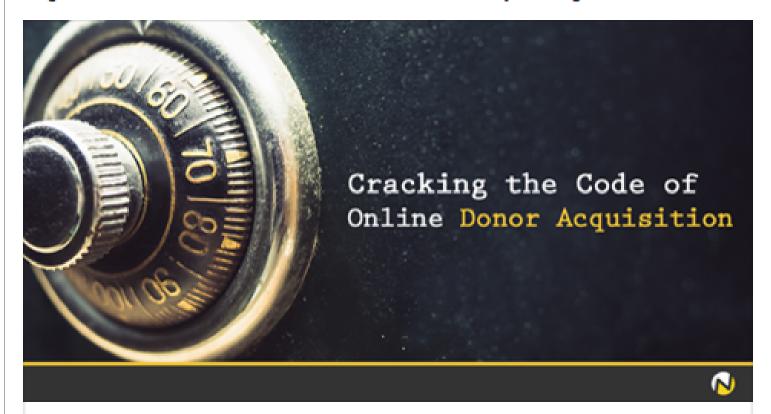






Acquiring new donors online has been one of the biggest challenges for online fundraisers for years. Everyone is online, but there are so many messages and distractions that it seems impossible to reach the right people at the right time.

Over the past few years, we've discovered a 3-step strategy that allows you to target your ideal donors online, and can turn Facebook into one of the largest sources of new names and new donors for your organization.





Acquiring new donors from Facebook has been one of the biggest challenges for online fundraisers for years. How do you get someone to give to a cause, when they're on Facebook just to get content for themselves?

Over the past few years, we've discovered a 3-step strategy that has been proven to unlock the potential of Facebook and turn it into one of your largest sources of new names and new donors.





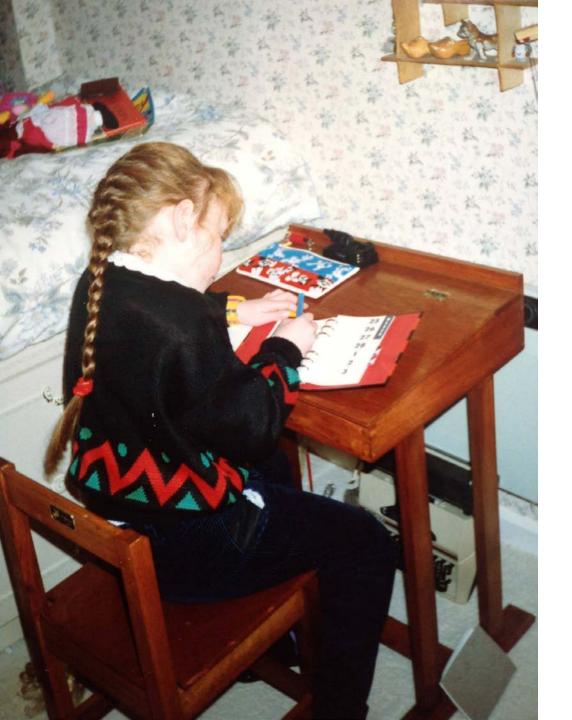
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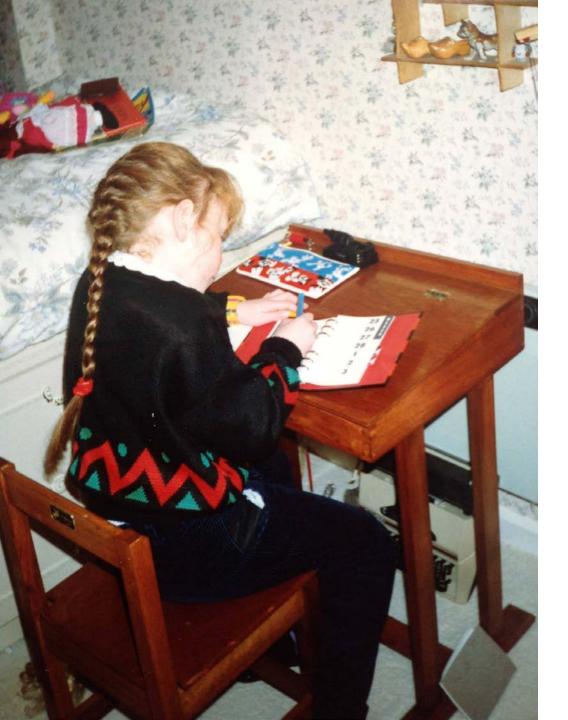
Over the past few years, we've discovered a 3-step strategy that has been proven to unlock the potential of Facebook and turn it into one of your largest sources of new names and new donors.



A 3-step formula for adding impact into your copy



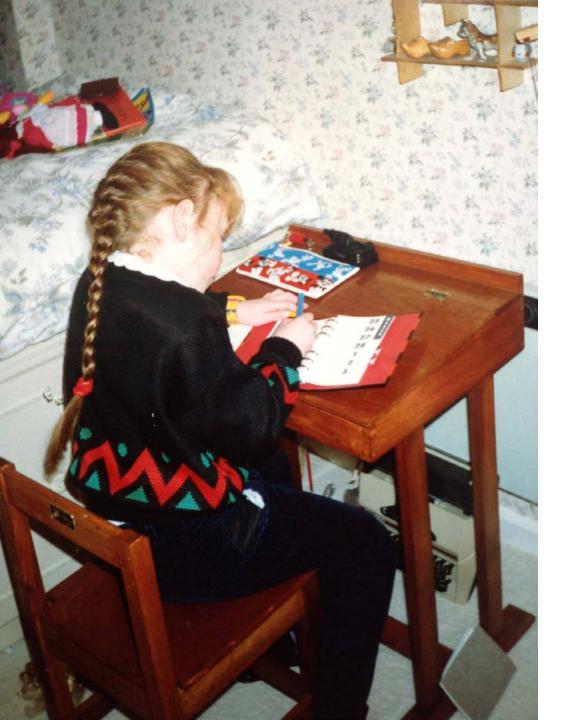




"Can't talk now I'm working on my online membership site"



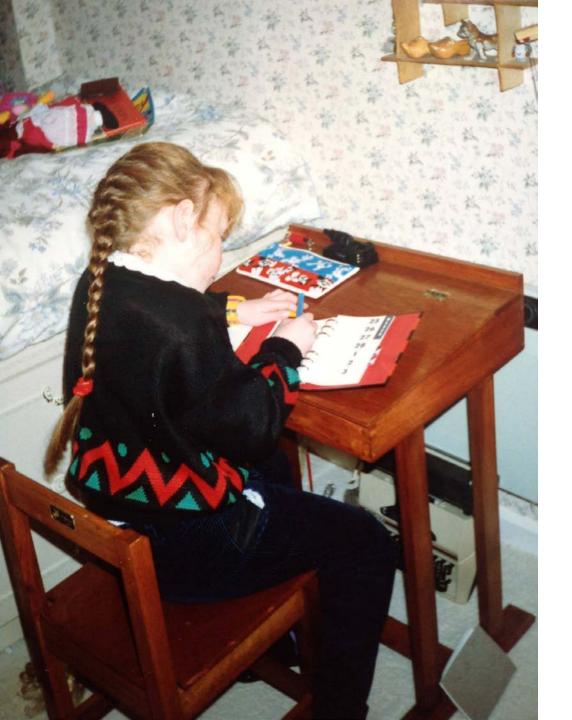
"A what?"



"It's an online copywriting course"



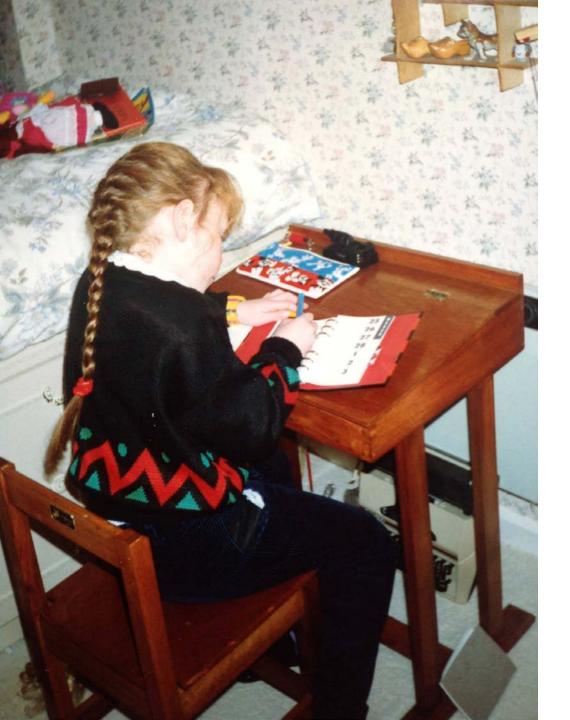
"That does what?"



"It teaches businesses to write engaging, customer-focused copy"



"So what?"

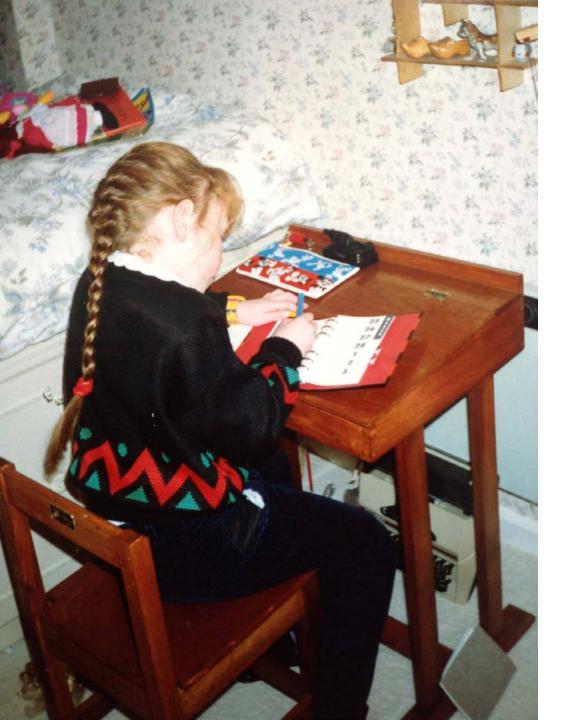


"So they can convert more prospects into customers, and ultimately make more money"





"A leaflet you say?"



"Never mind dad..."

A what?





A what?

That does what?



A what?

That does what?

So what?



A what?	That does what?	So what?
3-step strategy		

A what?	That does what?	So what?
3-step strategy	Unlocks the potential of Facebook	

A what?	That does what?	So what?
3-step strategy	Unlocks the potential of Facebook	Turns it into one of your largest sources of new names and donors

Recap



Is it clear?

Do I care?









organisation they spread meaning lectures complete The original five second test Optimize the clarity of your designs by measuring first impressions. not sure Make a five second test promote name



Highlight risks, but don't make it seem futile

Be pragmatic about adding emotion



Show your impact







