

#### **Working Session:**

### How to Choose a Facebook Offer That Gets Names and Inspires Instant Gifts



#### **Course Excerpt**

# Turning Facebook

Session 3 Creating a Compelling Offer "If I am your ideal donor, why should I pay attention to you, *much less give to you*, rather than browse my Facebook newsfeed?"







#### Partner Background

Founded in 1844, Hillsdale College is an **independent liberal arts college** with a student body of about 1,400. Hillsdale's educational mission rests upon two principles: academic excellence and institutional independence. **The College does not accept federal or state taxpayer subsidies for any of its operations.** 

As part of their service, they offer free courses, as a service to the public. Like other not-forprofits, **they need donations to survive**.



## How Do We Get More Donors?

#### Version A



Like Page

Your gift to Hillsdale College before June 30 will help enroll more Americans in free online courses that promote our country's founding principles—at a time when our country needs it most.





## How Do We Get More Donors?

#### **Version B**

Billy Gray and Matt Schlientz like Hillsdale College Online Courses.

Hillsdale College Online Courses Sponsored (demo) · 🚱

180	Like	Page	

10

Grow your understanding of America's most important founding document in Hillsdale's free "Constitution 101" course.



#### Activate your free course now »

Hillsdale College is dedicating this year to educating millions of Americans about this critical document. That's why the College is offering its most popular course, "Constitution 101" for free, when you sign up now.





#### 1) Support Us Now



#### 2) Activate Your Free Course



### What Happened



Version	S1 Click Rate	Donation Rate	Avg. Gift
Version A (Support Us)	0.41%	0%	<b>\$</b> 0
Version B (Free Course)	1.26%	1.18%	\$58.33
<b>Relative Difference</b>	209%	$\infty$	$\infty$



### What Happened

## **CO%** Increase in **DONATIONS**

Version	S1 Click Rate	Donation Rate	Avg. Gift
Version A (Support Us)	0.41%	0%	<b>\$</b> 0
Version B (Free Course)	1.26%	1.18%	\$58.33
<b>Relative Difference</b>	209%	$\infty$	$\infty$



## How did we do it?









/'ôfər, 'äfər/

1. Something of value that your fans (or everyone else's fans) would be willing to trade their email for.



/'ôfər, 'äfər/

2. Something attractive that helps a donor see you as the solution to the problems they want to see solved.

## JUSTA SPOONFUL OF SUGAR

## Example 1: eBook



7 things you should be praying for if you want to do everything you can to protect and provide for your child.



## Example 2: Resource Center



Free online archive of 66,000+ articles about Texas History after email registration.



## Example 3: Free Online Course

The Gospel of John: Week One

The Cospel of John Week One: The Word was with God, and the Word was cod.

Lanson Pulata

The flands of latter is disided into anomal major accilering work with a distinct part.
The prologice was written to by a theotopical foundation for the met of the boot describe why becau chronic is and what the dot.



Wanning Manuards - The Ward was with God, and the Word was Cod The spectrum sectors of the Book of Serie, income as the prologue, logins with this rep

scalarment. The Word Desuct was with Cold the Father in etamoty part, and is itematic fair (table a maximum) to namental with our only one pair hand The increases a red but his series the emaint increases of a lack of the fittile. The test

with Goal. Our logie in their through studying the throut on a page, we will come to a deeper knowledge of the throut in Persons that is, beaus Orisi. Take a moment and pergraphic throug this apply used kitchy. Goal would remail to you in a two and anticing way.

#### Discussion Quertin

Concern Wey are stream for central? 8. Describe the initialization for Method Descel, and Cost the Father to this passage tream Electrics affect our understanding of a community?



The Gospel of John: Week One

Week One: The Word was with God, and the Word was God

Start the video below to view a special introduction from Dr. Mark Yarbrough, Academic Dean and Associate Professor of Bible Exposition. Then, your first week's lecture will begin.



Download this week's course slides here.

#### Lesson Points:

The Book of John is divided into several major sections, each with a distinct purpose.

 $\cdot\,$  The prologue was written to lay a theological foundation for the rest of the book, to

8-week free online course with video lessons delivered via email.



## Example 4: Quiz

#### Think you know the Constitution?

Many Americans know the Constitution well -- they understand how it protects their freedoms and paved the way for a great nation to be built. But many more Americans don't know enough about it. How much do you know about the Constitution?

Take this quiz and find out how much you know about the U.S. Constitution...

Some of the answers will surprise you.

**GET STARTED** 

Hillsdale College



## WHAT IT IS NOT:

It is *NOT* your organizational value proposition.

It is NOT a request to help you.



## The majority of people do not go online to they go online to

## II RAS TO BE..

An *EXPRESSION* or *DEMONSTRATION* of your organizational value proposition in action, be it through knowledge transfer, an action on the visitor's behalf, or even a tangible.







Because...

## is your chance to help a new donor



your value proposition firsthand.



## There is one caveat...





## Your offer has to deliver more value than it *mentally* costs to get it.



## A Personal Example...



### **FREE** Summer Vacation Self-Defense

## 7 Self-Defense Techniques for 75% of situations





# How do I create/pick an offer that gets response and increases giving?



## OUR GOAL:

By the end of this session, you'll understand *FOUR PRINCIPLES* that will help you identify

a worthy offer that:

- $\checkmark$  Creates connection
- ✓ Inspires giving
- ✓ Doesn't cost YOU much

## **PRINCIPLE 1** It needs to be Free



## A social experiment

Predictably Irrational, Dan Ariely

The first experiment offered subjects a truffle for 15 cents (about half its actual cost) or a kiss for 1 cent.

Which one was purchased more?





## A social experiment

Predictably Irrational, Dan Ariely

The next experiment reduced the price of each product by one cent – the truffle was offered at 14 cents, and the kiss was free. FREE FREE

Which one was purchased more?

**69% 31%** 



## A social experiment

Predictably Irrational, Dan Ariely

The next iteration reduced the price of the truffle even more – down to 10 cents, and the kiss was still free. The starburst was physically present.

Which one was purchased more?



## **64% 36%**


## A social experiment

#### Predictably Irrational, Dan Ariely

To see if the appeal of the free kiss was based on convenience (not having any change, having to hunt around in a purse for coins, etc.), **the experiment was repeated in a cafeteria food line** where the cost of the chocolate could be easily added to the total purchase.





## A social experiment

Predictably Irrational, Dan Ariely

Even with the elimination of paying inconvenience, the free kiss was still the overwhelming choice.



#### **#WINNING**



# We are absurdly conditioned to





## Are you sure I shouldn't just sell it at cost?



## The Texas Almanac eBook on CD-ROM



One CD sells for \$19.95 X 15 total units sold since release

= \$299.95 in Revenue



## The Texas Almanac eBook Free Download



61,062 clicks (visitors)

X 27.2% email conversion rate

= 16,899 new emails acquired

X 1.53% Instant Conversion (donation) to Member = 258 New Members

X \$53.50 Avg. Gift = \$13,805 in Member Revenue





## **PRINCIPLE 2** It needs to be a bridge



## The bridge between people

For the offer to be accepted and valued, it must be RELEVANT to your donor's interests.

On the same token, for your offer to effectively serve your organization, it must be RELEVANT to your cause.





## Poor Example 1

While this offer may be attractive to your ideal donor, it does little/nothing to help them experience the value proposition of your organization.





## Poor Example 2



While an offer like this may go into great depths and detail of your organization, it is very unlikely to immediately connect your customer.



### Example: A proper balance (#1365)

#### **From This**

TIME	per Goliad! REE eBook!		
Craig Roell's lively new study of Goliad brings	Remember the Alamo! Remember Goliad!" er know about the stirring events at Goliad. to life this most important Texas community.		
For a limited time, the Texas State Historical A that all <b>Texas history enthusiasts can learn</b>	Association is giving away this dramatic story so the true details of this gripping tale.		
Remember Gollad!  b'Cade Br Raut:	Craig H. Roell's 100 page Remember Goliad! contains:		
	SEND ME MY FREE REMEMBER GOLIAD! EBOOK		
Convrict 2015 - Texas State Historical Association			





### Example: A proper balance (#1365)

#### From This

<b>LINITED</b> <b>Remember Goliad!</b> Get your FREE eBook!			
Everyone knows about the Alamo, but far	rs won the Battle of San Jacinto and secured as "Remember the Alexe I Remomber Colled" fewer know about the stirring events at Goliad. Sal Association is giving away this dramatic story so arn the true details of this gripping tale.		
REMEMBER GOLIAD! ••• Wares Breats	Craig H. Roell's 100 page Remember Goliad! contains:		
© Convrictit 2015 - Texas Sta	Texas State Historical Association te Historical Association - Privacy Policy		





## **PRINCIPLE 3** It needs to appear valuable



# How do you increase the perceived value of a free offer anyway?



## What you an offer has an effect on what you from it.

## Perceived time to engage correlates with instant donor conversion rate

Offer	Donor Time Investment	Donor Conv. Rate
Petition	10 seconds	0.33%
Quiz	2 minutes	2.73%
eBook	10 minutes	3.11%
Online Course	8 weeks	5.97%



## **PRINCIPLE 4** It can't appeal to everyone



## The offer to the specific person the general offer to the general person.

## Example (#2806)

#### From This



#### Study the Gospel of John with Dallas Theological Seminary – for free.

For more than 90 years, Dallas Theological Seminary has educated thousands of pastors, teachers, missionaries and scholars, using the Bible as the **central course of study**.

We believe that the whole Bible, as Paul says in Timothy, is "useful for teaching, rebuking, correcting, and training in righteousness". That's why we've made our course, **The Gospel of John**, free for the first time. You can enroll to take this course for free, using the form below.

The Gospel of John is taught by Dr. Mark Bailey, DTS President and Professor of Bible Exposition. The course is delivered by email, one lesson per week for 8 weeks. Each week, you'll receive video teaching, reflection questions, and additional reading resources for deeper study.

This course is designed for anyone who wants to:

- Get rich expository teaching from DTS professors
- Learn more about God's word and the truth it holds
- Grow in your ability to read and interpret Scripture

Sign up now and get your first lecture instantly!

First Name:\*

Last Name:\*

Address Line 1:\*

Are you already registered? <u>Click here</u> to login and continue your course.

#### To This

FAQ | DONATE

#### Take an online course from Dallas Theological Seminary for free!

For more than 90 years, Dallas Theological Seminary has educated thousands of pastors, teachers, missionaries and scholars, using the Bible as the **central course of study**.

We believe that the whole Bible, as Paul says in Timothy, is "useful for teaching, rebuking, correcting, and training in righteousness". That's why we've made our course, **The Gospel of John**, free for the first time. You can enroll to take this course for free, using the form below.

#### Grow in your knowledge of the Scriptures through a study in the Gospel of John.



## An offer portfolio

#### Hillsdale College

Knowing this principle, non-profit Hillsdale college has created at least 12-different online courses ranging from subjects such as classical literature to the constitution to theology all the way down to the study of Sparta and Athens.





## About this Test

#### **The Testing Partner**

A non-profit complex that includes former President George W. Bush's presidential library, museum, policy institute and the offices of his foundation.

#### The Testing Objective

Determine which call to action will yield the most clicks and donations.

#### The Testing Approach

Two identical emails with different blue underlined text links at the end tested against each other simaltaneously



## How Do We Get More Support?





## How Do We Get More Support?





## So how do I create a from scratch to get new from Facebook?





## **ONLINE COURSES**

#### **Online Courses**



#### **Turning Facebook Likes Into Donors**

The ability to effectively utilize Facebook for fundraising has eluded fundraisers for years. In this course, we'll show you a **proven 4-step strategy** to turn Facebook into one of your most *reliable* and *sustainable* sources of new donors and revenue.

Learn More About Turning Facebook Likes Into Donors

## COMING SOON

#### More Online Courses Coming Soon

We're working to create a suite of online courses that will help you learn and apply proven strategies to **acquire new donors**, grow your email fundraising revenue, lift conversion rates on your **donation pages**, and much more. Check back soon the next online course on nonprofit fundraising optimization.



## TURNING FACEBOOK LIKES

#### **Turning Facebook Likes Into Donors**

#### Turn Facebook Into a Sustainable Source of New Donors With This Free Online Course

Fundraisers and marketers have been trying to crack the code of Facebook fundraising for years. But even the most creative and thoroughly planned campaigns often fail to acquire any significant number of donors or revenue.

Over the past 5 years, we've **tested and proven a new methodology** that approaches Facebook fundraising differently, understanding that people go online to get, not to give.

Time and time again, this 4-step methodology has helped countless organizations turn Facebook into one of their most *reliable* and *sustainable* sources of new donors.

#### What You'll Learn From this Free Course

In this free online course, you'll learn this **4-step methodology**, as well as all of the online fundraising skills and mechanics you need to launch and optimize a successful Facebook fundraising campaign.





#### **Turning Facebook Likes Into Donors**

The ability to effectively utilize Facebook for fundraising has eluded fundraisers for years. In this course, we'll show you a proven 4step strategy to turn Facebook into one of your most reliable and sustainable sources of new donors and revenue.

Module 1	Turning Facebook Likes Into Donors	
Unit 1	Introduction (24:53)	۲
Unit 2	The Underlying Secret (22:23)	۲
Unit 3	Creating a Compelling Offer (33:22)	۲
Unit 4	Creating an Email Acquisition Landing Page (50:40)	





#### **Worksheets and Templates**

#### Landing Page Template



We've outlined the 13 key elements of an effective landing page based on 80+ landing page experiments with real nonprofit organizations. Use this template as a guide as you create your next offer page.

Download the landing page template.

#### Session 3 - Creating a Compelling Offer

This worksheet will walk you through all of the most important steps to discovering your next great free content offer.

#### Download the worksheet.

Session 4b - Creating a Landing

#### **Donation Page Template**



We've outlined the key elements of a high converting donation page based on 100+ donation page experiments. Use this template as a guide the next time you create a donation page.

Download the donation page template.

#### Session 4 - Creating an Email Aquisition Landing Page

Your landing pages shouldn't sound like marketing, they should be conversational. This worksheet will guide you as write conversational copy for your next landing page.

Download the worksheet. [PDF] Download the worksheet. [DOCX]

#### Session 5 - Creating an Instant



## A Pretend Organization and Offer

## BringBackManners.org

Making American

> Kids Polite

Again



## A Pretend Organization and Offer





## A Pretend Organization and Offer



New eBook

5 ways your kids can learn **manners** and **respect** in a world of text and video chat





## See you in the ONLINE COURSE



#### Proven, practical training for the price of **FREE!**



Be among the first to GET <u>instant access</u>: **COURSES.NEXTAFTER.COM**