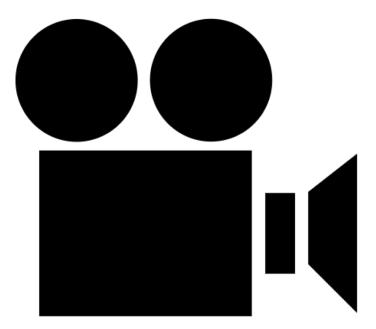
8 Year-End Fundraising Emails You Need to Send this Year





A video recording of this live webinar will be sent to you afterwards.





Links to the slide deck and other featured resources will be sent out with the recording.





We have time for Q&A.



Cracking the Code of Facebook Fundraising

Use the Chat window to ask a question or drop in a comment.

This webinar will begin on Wednesday, August 29th at 1PM CT.

Get a Recording of the Live Stream

Type a message

No messages yet

Remember to be cool and play nice!

Chat 5 members

...

Today's Speaker



Nathan Hill

Marketing Director

nathan@nextafter.com

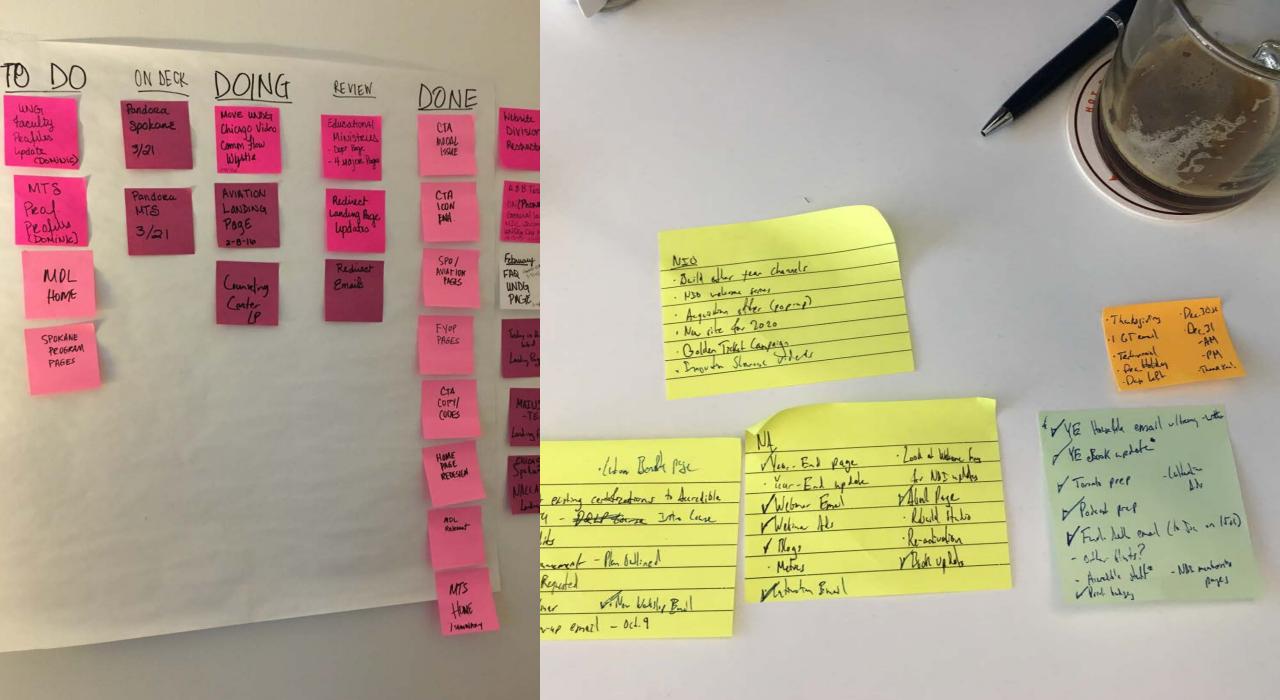


8 Year-End Fundraising Emails You Need to Send this Year





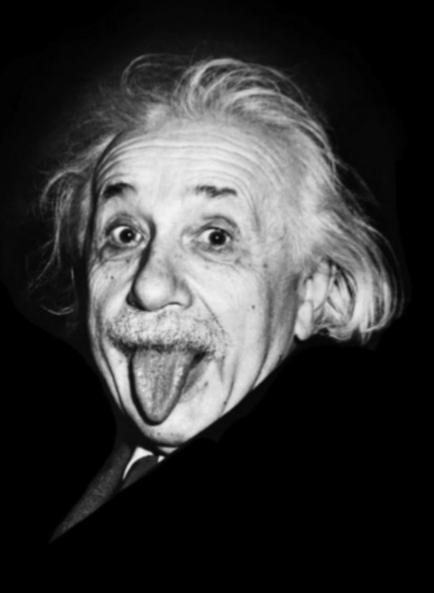






"Insanity is doing the same thing over and over again and expecting different results"

Albert Einstein



Year-End Fundraising Email Timeline For the super-advanced fundraiser...

Survey Email

- Acknowledge their name
 Describe the opportunity and reason
 Call them to take the survey with a raw link
- DO NOT ask for money, even in a P.S.

Giving Tuesday Emails

 • 1st Email - Educate them on what Giving Tuesday is and ask for a donation
 • 2nd Email - Give them free content
 • 3rd Email - Make a direct donation ask



Thanksgiving Email

 Acknowledge their name, time, and contribution
 Call them to consume something free
 DO NOT ask for money, even in a P.S.

Year-End Overview Email -

 Acknowledge their name, your relationship, and why they should keep reading
 Segue into what's at stake in the new year
 Give evidentials of your organization's impact
 Announce a match (if any) and the deadline
 Ask for an immediate donation

Testimonial Pass-Along Email

 Acknowledge their name, your relationship, and your desire for them to see their impact
 Share a real and compelling testimonial
 Give credit to them because of their generosity
 Ask them to donate now

Accomplishments Email ------

- Acknowledge their name, and that you want to see positive results from their generosity
 Show a list of accomplishments from the donor's generosity
 Thank them again for their generosity
- DO NOT ask for money, except in a P.S if you have a special deadline approaching

Free Offer Email -

 Acknowledge their name, your relationship
 Describe the free thing you want to give them
 Call them to get the free offer
 D0 NOT ask for money in the email
 Once opted in to your offer, use an instant donation page to make your donation ask.

Authority Acknowledgment Email

Acknowledge their name, relationship with you.
 Thank them for their support to date.
 Describe what their support means to the
 authority figure (CEO, President, Chair Person, etc)
 Ask them to give a specific amount

Mid-December Reminder Email

Acknowledge their name
 Give a reason for wanting to quickly connect
 Quickly remind them of where their gift will go
 Ask them to complete their donation

Only Days Left Email

December Holiday Email

Acknowledge their name, time, and contribution

Acknowledge your shared value in the holiday

Acknowledge their name, your relationship

Acknowledge the deadline and urgency

Announce any new incentives to give

• Call them to get free content to celebrate

• DO NOT ask for money, even in a P.S.

December 30th Email

Ask for an immediate donation

 Acknowledge their name, your relationhship, and timeframe
 Summarize the most important challenges and values at stake in the new year
 Commit to attacking these challenges
 Ask for an immediate donation
 Remind them of the time left using text.

January 10

December 31st Emails

immediate donation, utilizing a

countdown clock, progress bar.

you haven't received their gift

yet. Include AM Email below.

· AM Email - Ask for an

social stats, etc. • PM Email - Ask for an immediate donation, stating that

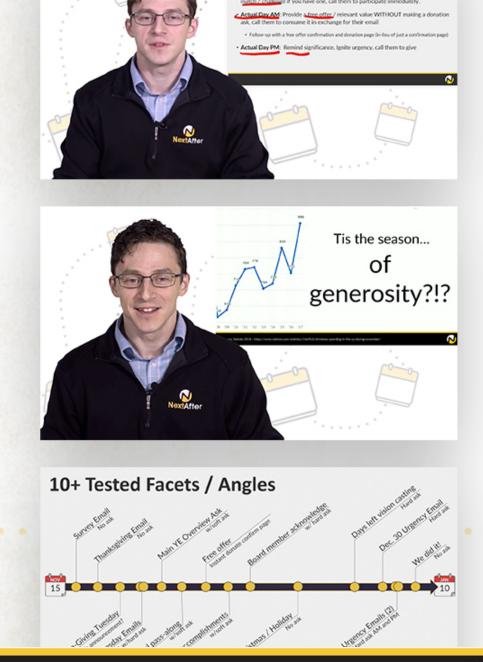
We Did It! Email Announce that you hit your goal (or a certain percentage of it). Thank them for their generosity and support OD NOT ask for an additional donation

NextAfter

17 Emails You Can Send This Year-End

Year-End Fundraising Certification Course

Courses.nextafter.com





Year-End Fundraising Email Timeline For the super-advanced fundraiser...

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Thank them for their generosity and support DO NOT ask for an additional donation

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17 Emails You Can Send This Year-End



Year-End Fundraising Email Timeline For fundraisers ready to start growing...

Mid-December Reminder Email

Only Days Left Email Acknowledge their name, your relationhship,

and timeframe Summarize the most important challenges and values at stake in the new year Commit to attacking these challenges Ask for an immediate donation Remind them of the time left using text

· AM Email - Ask for an immediate donation, utilizing a countdown clock, progress bar, social stats, etc. · PM Email - Ask for an immediate donation, stating that you haven't received their gift

December 31st Emails

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We Did It! Email Announce that you hit your goal (or a certain percentage · Thank them for their generosity and support · DO NOT ask for an additional donation

NextAfter

8 Emails You Should **Be Sending This Year-**End

Giving Tuesday Emails 1st Email - Educate them on what Giving Tuesday is and ask for a donation · 2nd Email - Give them free content 3rd Email - Make a direct donation ask



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 Announce any new incentives to give · Ask for an immediate donation

of it).





But first...

A Few Fast Facts About Year-End 2018 and what they mean for you this year.

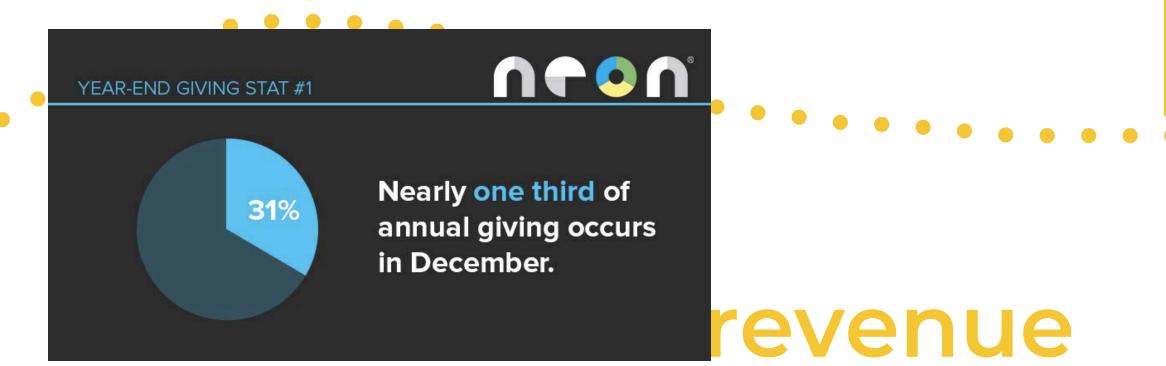


The average nonprofit brought in

35% of online revenue

during the year-end season.





during the year-end season.





 \mathbf{H}

YEAR-END GIVING STAT #1



31%

••••

Nearly one third of annual giving occurs in December.

🌏 bloomerang & PURSUANT.

during the year-end sease

THE END OF THE YEAR IS ONE OF THE MOST CRUCIAL TIMES FOR ALMOST EVERY NONPROFIT ORGANIZATION.



How is your organization maximizing the end of the year to exceed your fundraising goals?



YEAR-END GIVING STAT #1



There are a lot of donations at stake.



How is your organization maximizing the end of the year to exceed your fundraising goals?





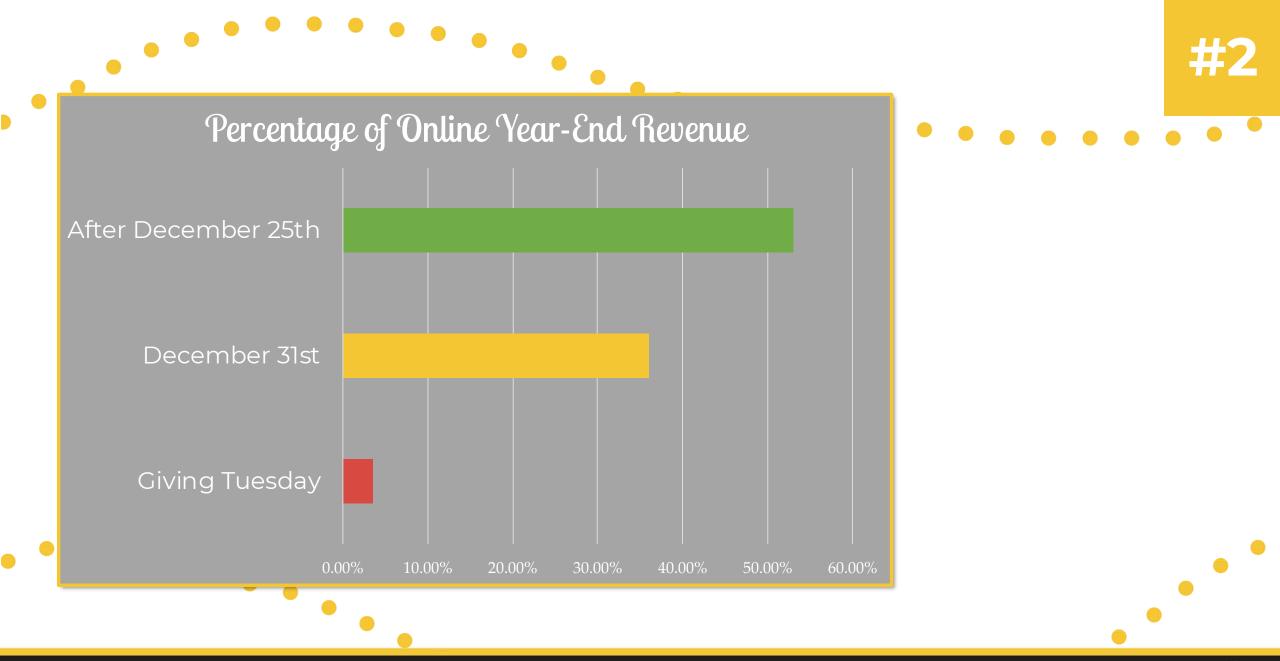
December 31st is more important than Giving Tuesday.

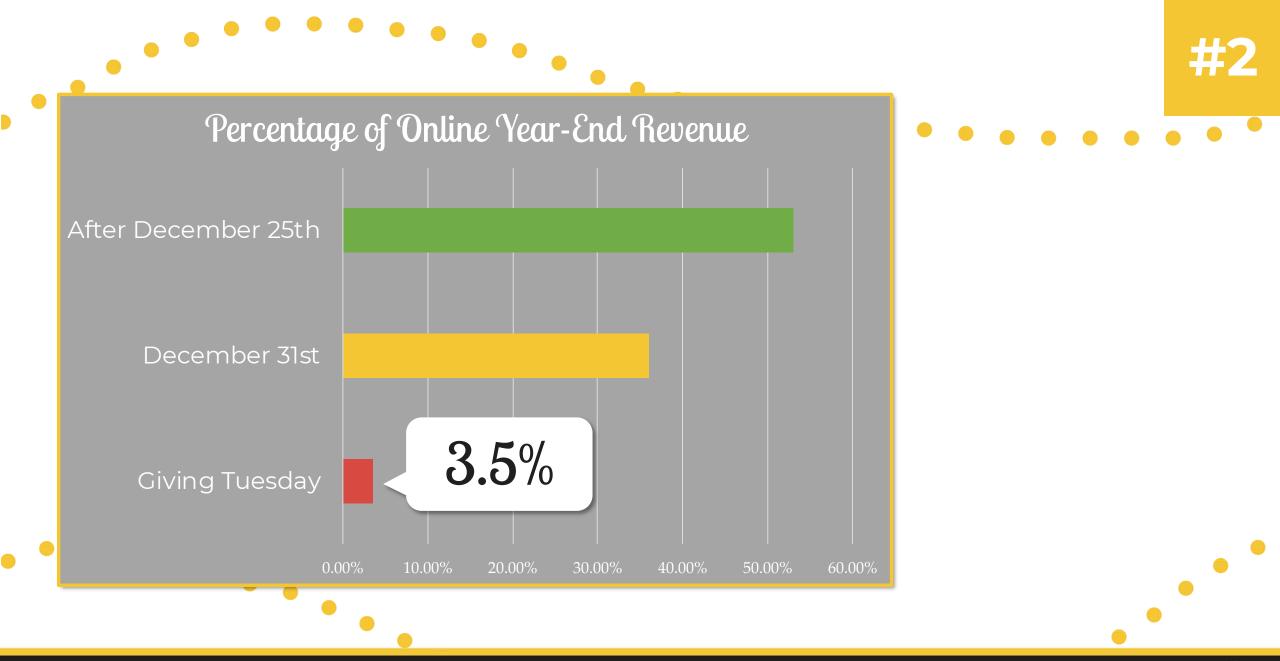
Sorry. Not Sorry.

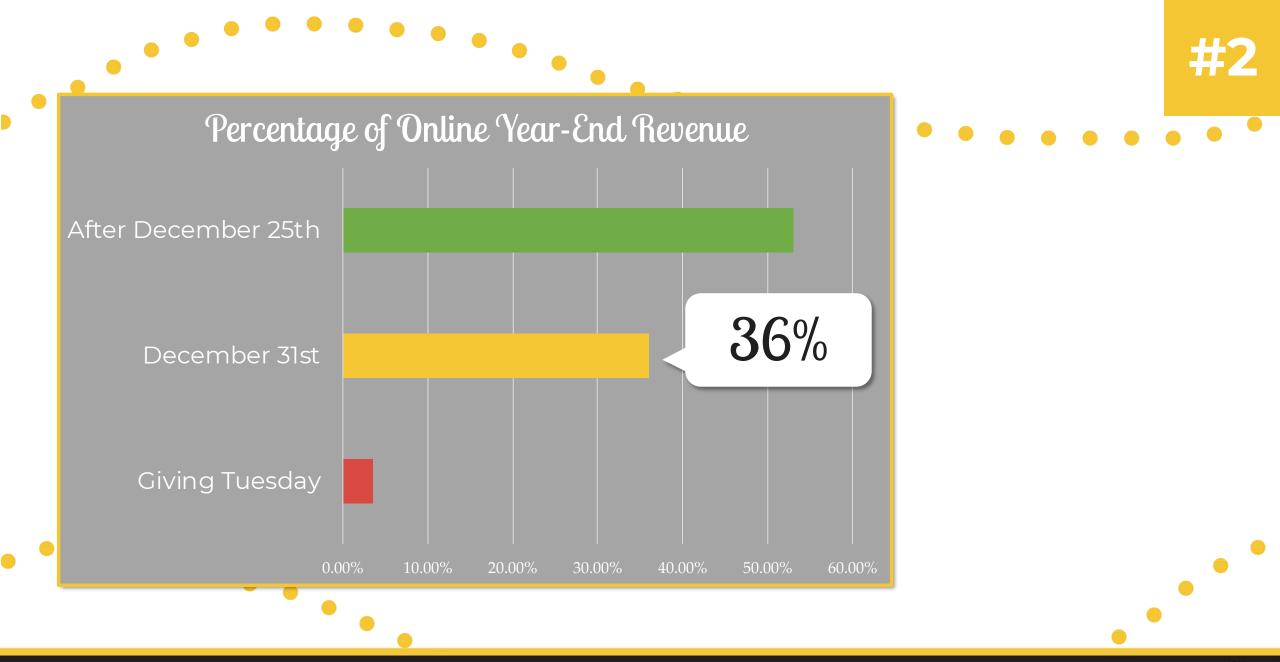


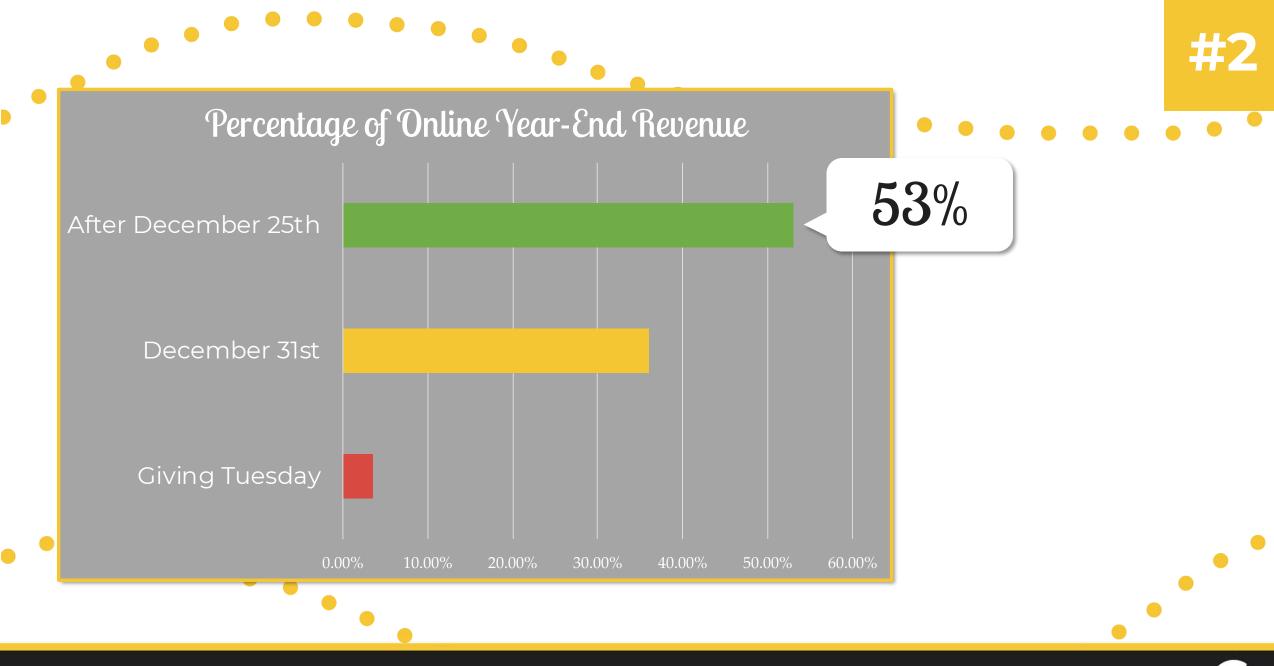




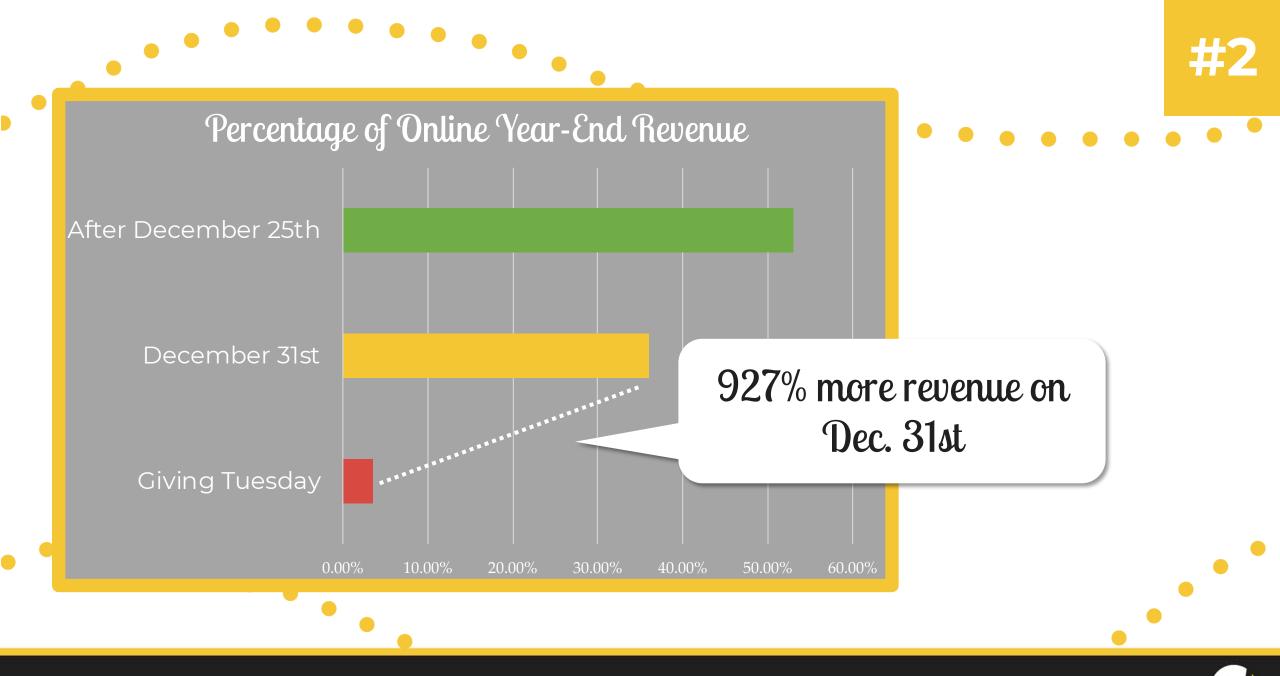




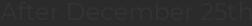












Spend more time on Dec. 31st revenue on Dec. 31st

Giving Tuesday

10.00% 10.00% 20.00% 30.00% 40.00% 50.00% 60.00%



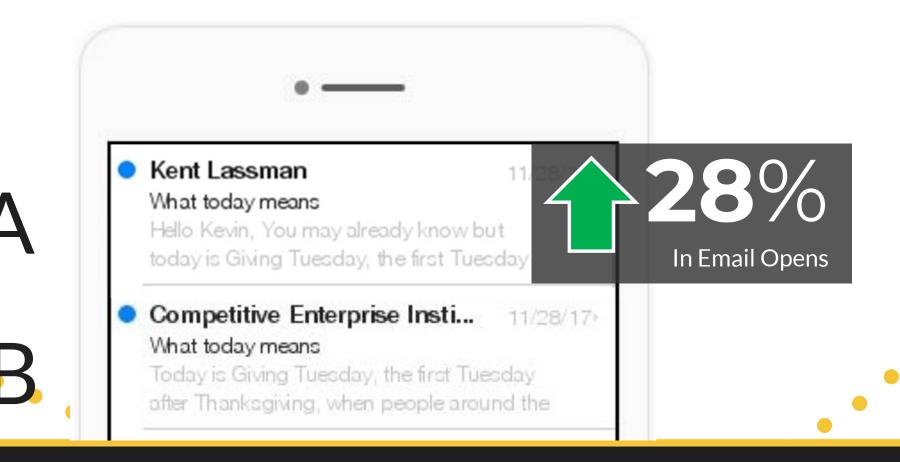
64% of year-end emails came from a non-human sender.

People give to people. Not email machines.













Send emails from a

real person.

today is Giving Tuesday, the first Tuesda

In Email Opens

Competitive Enterprise Insti... 11/28/17

Today is Giving Tuesday, the first Tuesday after Thanksgiving, when people around the



In Part 1 of this book, you'll discover:

5 key insights to help you cut through all of the year-end fundraising clutter.

.

In Part 2, you'll find:

10 proven strategies based on real-life fundraising experiments to help you improve results.







I'll send this to you after the webinar.



And now...

What emails can you send to **cut through the clutter** and raise more money?







#GI≫ING TUESDAY[™]

Giving Tuesday





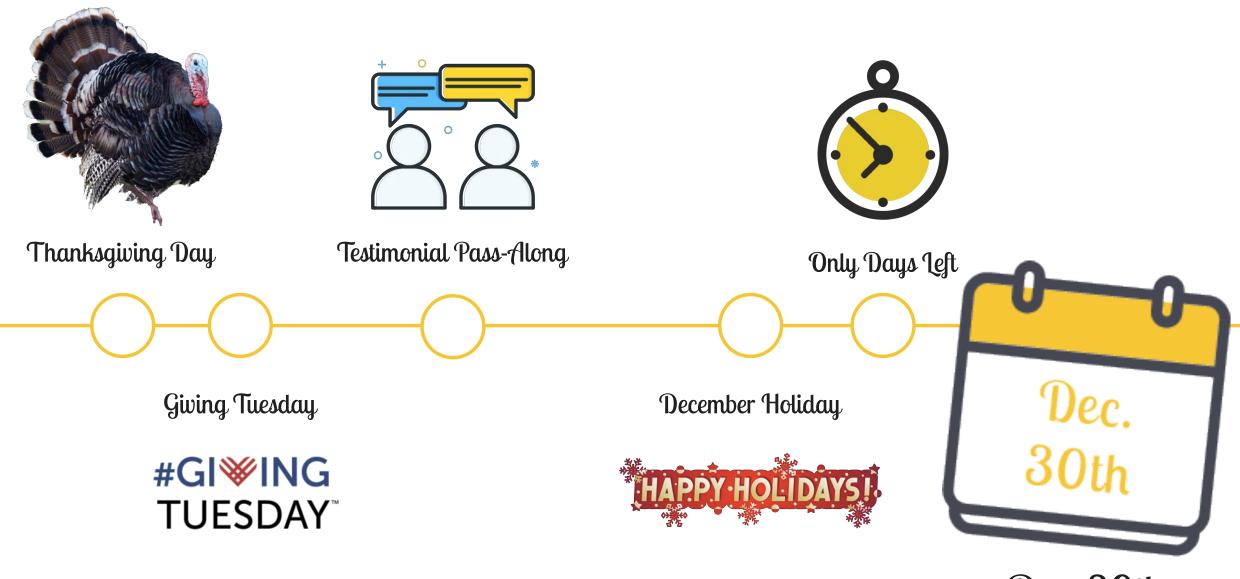
























Thanksgiving Day





Dear Ludie,

Happy holidays! With Thanksgiving just around the corner, I wanted to take a moment to **thank you** for being one of our most trusted and generous friends and we feel deeply honored to have you as a partner of the American Red Cross.

Please accept our profound gratitude for your vital role in helping neighbors whose lives were impacted by disasters and other life changing emergencies. Your compassion was key to providing these families comfort, help and hope when they need it most.

I wish you the best this Thanksgiving and throughout the holiday season. From all of us at the Red Cross, we hope you are enjoying warm meals, a safe place to sleep, and good health–just some of the things you made possible for those in need this year.

Warm wishes this holiday season,

L. RULT

Lauri Rhinehart VP, Humanitarian Services American Red Cross

The Thanksgiving Email

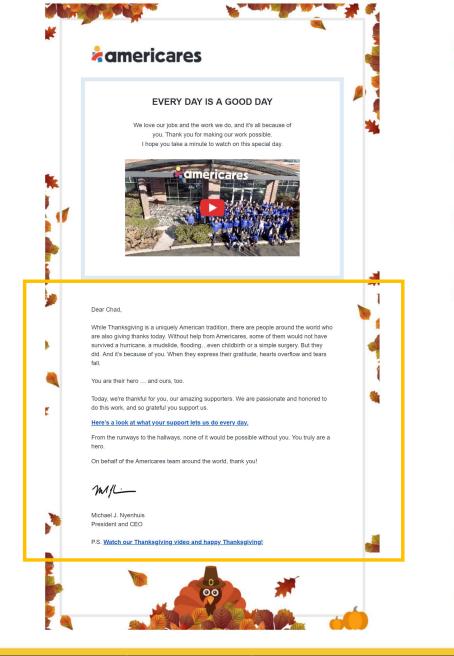
An email or piece of communication whose sole purpose is to **give thanks to the donor** for their contribution to the organization.



The Thanksgiving Email How-To

- □ Acknowledge their name, their time, their contribution
- Call them to consume something free that you've made especially for them
- **DO NOT** ask for money, even in the p.s.





Dear Chad,

While Thanksgiving is a uniquely American tradition, there are people around the world who are also giving thanks today. Without help from Americares, some of them would not have survived a hurricane, a mudslide, flooding...even childbirth or a simple surgery. But they did. And it's because of you. When they express their gratitude, hearts overflow and tears fall.

You are their hero ... and ours, too.

Today, we're thankful for you, our amazing supporters. We are passionate and honored to do this work, and so grateful you support us.

Here's a look at what your support lets us do every day.

From the runways to the hallways, none of it would be possible without you. You truly are a hero.

On behalf of the Americares team around the world, thank you!

mili

Michael J. Nyenhuis President and CEO

P.S. Watch our Thanksgiving video and happy Thanksgiving!



Thanksgiving Examples





Happy Thanksgiving

Dear Minh,

This Thanksgiving, I am grateful for supporters like you who care about our mission and understand the difference a strong mentoring relationship can make in a child's life.

All year long, I hear stories from our "Littles" and how thankful they are to have a caring "Big" adult role model to provide guidance, friendship and encouragement.

"My mom has been sick in some shape or form for the majority of my life," Mykayla says. Mykayla needed someone who would listen to her and let her be a kid. She was matched with Shannon, who has been a role model. "She's been with me for every milestone in my life. From listening to me ramble about my first serious crush to consoling me when teenage drama became too much, she's always been there."

Your kindness allows our affiliates across the country to match Bigs like Shannon with Littles like Mykayla. It's your generosity that has helped Big Brothers Big Sisters serve over 2 million Littles in the past decade.

As you gather with your family and loved ones to give thanks, know that all of us at Big Brothers Big Sisters of America are so thankful for the kindness you have shown by supporting our mission.

Thank you for making a Big difference this holiday season,



DONATE



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Pam Iorio

Thanksgiving Examples



The Thanksgiving Email

- How this helps me raise funds: Influences near-future emails through Priming
- Why it Works:
 - Disarming They aren't being asked for money
 - Feel important They're being acknowledged and given credit
 - Engage Certain unique / extra content experiences cement the feeling in



Giving Tuesday

#GI≫ING TUESDAY[™] Edward ----

After Black Friday and Cyber Monday - today is a day that counts.

Today, on #GivingTuesday, we come together to focus on helping people in need. People who are far from their homes. Whose bellies are empty. Who face the season's cold weather with fear and dread.



On this day of giving back, we have great news — a generous donor has stepped up to offer **another \$120,000 matching gift**. That means your gift will be matched up to \$220,000 to help our teams deliver *more* food, *more* clean water and *more* lifesaving assistance to children and families in places like South Sudan, Syria and Puerto Rico. It will allow us to work more closely with local communities to help them rebuild their futures. <u>It will change lives</u>.

Edward, this matching offer will expire at midnight ... so renew your support and make your #GivingTuesday.gift now!

Thank you — so much — for stepping up. I'm so proud of what we can accomplish when we're working together.

My best,

Dan O'Neill Founder, Mercy Corps

From: Early Bird - Mercy Corps <Early_Bird@MercyCorps.org> Date: Sun, Nov 26, 2017 at 8:09 AM Subject: Edward, we've set aside matching gift funds just for you

Double the difference you can make for people in need around the world. Your gift to Mercy Corps will be matched by The TripAdvisor Charitable Foundation, up to a total of \$100,000.

Match My #GivingTuesday Gift Now ▸

The #GivingTuesday Campaign

As part of the overall year-end generosity push, this is a trend started in recent years to help some alleviate guilt from Black Friday and Cyber Monday shopping.

Despite it's performance compared to Dec 31, **you should still be participating**, as we don't want to leave any generosity unattended.



#GivingTuesday emails

• Actual Day: Remind significance, Ignite urgency, call them to give



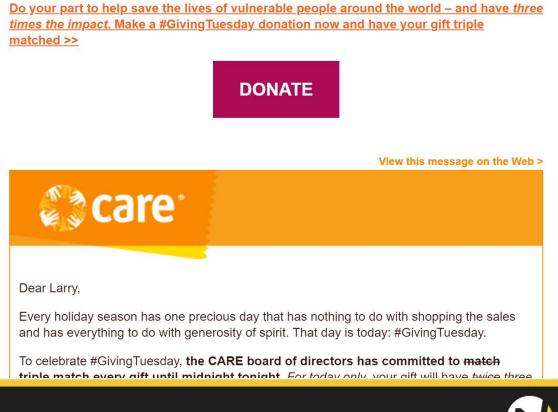
The #GivingTuesday Emails How-To

Dear Larry,

We've got amazing news: you can make your #GivingTuesday gift go even further starting right now.

To help us meet our ambitious \$250,000 goal, **our board will now TRIPLE match all gifts made until midnight tonight.**

- □ Acknowledge their name, the reason for your email (reminder)
- Remind them of what's at stake, as well as the physical deadline
- Make a direct donation ask



NOT THIS

Х

I admit it: I ate a little too much last Thursday. Did you? (The leftovers didn't help the situation!)

Sometimes after eating a lot of rich fare, it feels good to "reset" with a little exercise and some plain, normal, healthy food.

You know, the commercialism of the Christmas season arrived in full force this weekend. I don't begrudge anyone who indulged in the deals of **Black Friday** or **Cyber Monday**. But what I appreciate about today, **Giving Tuesday**, is the opportunity to "reset" our priorities a little—to get back to what's important.

I love this day! Because as Christians, we know that what we have is not ours—it's God's. And he asks us to steward it wisely. And today, hundreds of thousands of people will do just that, giving to causes they care about.

But I know you care about the ultimate cause—the cause of Christ. It's the greatest gift of all—and one that can be received any day, any time, any place.

Today, I'd like to ask you to **consider a gift to Harvest Ministries in celebration of Giving Tuesday**. Your gift is so much more than a simple charitable donation—it has the potential to give the gift of eternity to someone who is searching right now.

Will you make a special gift to Harvest Ministries before midnight tonight?

Make my gift now »

Thanks for your generosity. -Greg

BUT THIS

Happy Tuesday, December 1st. It might seem like just a normal day, but there's something happening that you might not know about.

A few years ago, the "holiday" of Giving Tuesday was created as a response to the hyper—commercialism of Black Friday and Cyber Monday. It's intended as a day to celebrate generosity.

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On #GivingTuesday Alt



#GivingTuesday Emails

- How this helps me raise funds: Helps you stay present when everyone else is present
- Why this may work:
 - Guilt Release Be it from shopping to pressure from others to participate
 - Participation- Being able to take part in the movement of generosity with their preferred non-profit organization
 - Value Proposition-It's another opportunity for an emotional connection
 - Incentive- Many organizations have matches. This type of event lends itself well to these.



Testimonial Pass-Along



I was in awe of God's work in this young girl's life!

View this email in your browser



Dear Irving,

Lucy is a volunteer on Mallacoota SUFM. Last summer she experienced the transformation that can happen when a child encounters Jesus in a real and life-changing way.

Olivia* had been coming along to SUFM since she was 5 years old. Now aged 11, she had all the answers and quite a sassy attitude. But God was at work in Olivia's life! On our final day, she wanted to know more about Jesus, asked for a Bible and wanted to know how to read it. Olivia said she really wanted to become a Christian, and we talked and prayed together.



Lucy (right) preparing to disciple Oliva again this summ

Lucy was in awe of what God was doing in the life of a little girl who didn't look like she was paying attention, but was actually soaking it all in. Lucy's story reminds us that through SU summer missions and camps, children, young people and families encounter Jesus in life-changing ways!

Through your prayers and generosity, you're partnering with us as we empower our volunteers in Jesus' work. As we prepare for missions and camps, we're asking for your help to raise the remaining \$25,000 required to ensure our volunteers are thoroughly equipped and resourced this summer. To give generously today, please <u>follow this link</u> or use the direct deposit details below.

Please join us in praying that hundreds of young people, just like Olivia, will encounter Jesus in real and life-changing ways this summer.

God bless you!

Justin

Justin Simpson State Director

'Name changed

PS. Your gift before 21 December will make such a difference.

Thanks if you've already given

To give by Direct Deposit: Account: Scripture Union Victoria BSB 083-004 Acc No: 047854724 Reference: <First Initial.Surname>-SU Appeal

The Testimonial Passalong Email

A pass-along style email that showcases a testimonial from someone that has been impacted by your organization.



The Testimonial Pass-Along How-To

- Acknowledge their name, your relationship, and that ultimately that you want to make sure they get to see first-hand the impact they are making.
- □ Share the actual testimonial, through a compelling narrative or a direct italicized quote.
- Give credit to them and acknowledge that the testimonial belongs to them, all because of their generosity.
- □ Ask them to donate now so that they can help others like the person featured in the testimonial
- Remind them of special incentives (like a match) and end-date so they'll act now.



Mark's Story



Dear Brendan,

Mark's story is a great example of why what you do for prisoners' children through Angel Tree is so eternally significant. He was just seven years old when his dad was locked up.

It was almost impossible to visit, because the prison was a three-hour drive away and Mark's family was too poor to afford the trip. Five lonely Christmases passed. Mark was sure that his dad had forgotten him.

That's not what he thinks anymore. You see, last year, with Christmas getting closer, Mark's dad signed him up for Angel Tree. Mark's eyes lit up as he opened his gift. It was a brand-new, beautiful basketball.

You showed Mark that he was not forgotten

For a boy who loves sports, it was perfect. But to the surprise of Mark's mom, he didn't remove the basketball from its box. He never played with it, even though basketball is his favorite sport. Instead, Mark placed his brand-new basketball on a shelf in his room, next to some of the troubles he's received.

Months later, the basketball is still on that shelf, but the reason is no longer a mystery. "It's just a reminder of how much my dad loves me," Mark explains. "It's a reminder of how special it is to me."

Mark doesn't get to see his dad very often. But whenever he looks at the basketball on the shelf in his room, it's almost as if his dad is there to give him a giant hug. Even a glance gives him hope that one day, when his dad comes home, they'll be able to have a close relationship.

But there's another prisoner's child who still needs that hope.

Your gift today will be doubled

By now, I'm sure you're aware that our goal this year is to give an Angel Tree Christmas to 300,000 children of prisoners. Perhaps you've already given to help. If so, I am deeply grateful.

But there are still many more prisoners' kids who need Christmas. <u>And there are only</u> two weeks left to have your gift **DOUBLED by a special matching grant**—up to \$20,000.

Please help make the most of this important opportunity. Your gift today will go **TWICE as far** to help deliver gifts and the Gospel to prisoners' kids. And that could not be more important. So many are like Mark—the only connection they have to their incarcerated parent is through Angel Tree.

We've got to do everything we can to strengthen that connection.

A gift, the Gospel, and a little encouragement from caring adults can go a long way. Like they did for Mark. Like they can for another child if you will make it possible.



Please help now. Let's not leave any child out this Christmas

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Your gift today will be doubled

Testimonial Email Examples



🕤 American Museum ö Natural History



Dear Patricia,

"Thank you for a lifetime of wonder."

That's the last line of one of the most touching letters I've received here at the Museum—one that brings a joyful tear to my eye. It came from a man named Charles.

Charles has been a Member with us for 73 years. He was moving away from his lifelong home just across the Hudson, to be closer to his daughter. Thankfully, he saw fit to share his Museum story with us as he was preparing to leave.

Charles's story captures so much about why this Museum matters in people's lives, and why it deserves our support. <u>You can start your own Museum story by becoming a</u> <u>Member today</u>.

And if you join before December 31, you'll receive an exclusive MYSTERY discount as a special thanks! <u>Use promo code MYSTERY at checkout to save now on</u> your membership.

You'll also receive our official guide and activity book, *Explore!*, as our thank you gift to you. Join today!

Your membership ensures that we can continue to enrich and inspire visitors like Charles for generations to come.

"When I was five years old, my father took me to the American Museum of Natural History/Hayden Planetarium for the first time. I was completely fascinated. I hounded him for several weeks until he acquired a Junior Membership for me... He paid for it

my responsibility.

At the advent of high school, my best friend and (the was also a funior Member) received permission fram our parents to go fram New persys to New York (try on our own to visit the Museum and planetarium complex... My friend and i vent to the Museum every month, through high school, on the second Soturday of the month. We both did some work after school to supplement our allowance. I remember soving over several months to purchase the places of the Dinasaur Collection and the Early Mammal Collection to make shoe box dorramos for my bedroom.

It was a time of great happiness and learning for me. My parents wondered for a time whether I would try to become a paleontologist, or an archeologist or a geologist; I'm afraid I disappointed them; I became a [nuclear] physicist... with some electrical engineering on the side."

The only lapse in Charles's decades of membership came when he enlisted in the Navy for a few years, and only then 'due to the difficulty of getting timely mail at sea." After returning to civilian life, he became a father and started the cycle of exploration anew with his children. Fittingly, his letter concludes:

"May the museum and planetarium delight and bring wonder to many more generations... The children are always the future; keep educating and enthralling them. Thank you for a lifetime of wonder."

Since his move to Florida in 2012, Charles has maintained his membership and keeps up on the latest news from his beloved American Museum of Natural History.

Please help us fulfill his wish for its future by joining the Museum as a member before December 31, You'll also unlock a special discount by joining today and using promo code MYSTERY at checkout, and you'll also get the official guide book, *Explorel*, as our thanks for your support.

We're proud of what we've been able to accomplish with Members like Charles by our side—and we're so excited for your Museum story to emerge. We look forward to having you join us.

Sincerely, Francie adler

Louise Adler Senior Director of Membership and Annual Fund American Museum of Natural History



PS. Please purchase vour membership by midnight on December 31 for a 2017 tax

Dear Patricia,

"Thank you for a lifetime of wonder."

That's the last line of one of the most touching letters I've received here at the Museum—one that brings a joyful tear to my eye. It came from a man named Charles.

Charles has been a Member with us for 73 years. He was moving away from his lifelong home just across the Hudson, to be closer to his daughter. Thankfully, he saw fit to share his Museum story with us as he was preparing to leave.

Charles's story captures so much about why this Museum matters in people's lives, and why it deserves our support. <u>You can start your own Museum story by becoming a</u> <u>Member today.</u>

And if you join before December 31, you'll receive an exclusive MYSTERY discount as a special thanks! <u>Use promo code MYSTERY at checkout to save now on</u> <u>your membership.</u>

You'll also receive our official guide and activity book, *Explore!*, as our thank you gift to you. Join today!

Your membership ensures that we can continue to enrich and inspire visitors like Charles for generations to come.

"When I was five years old, my father took me to the American Museum of Natural History/Hayden Planetarium for the first time. I was completely fascinated. I hounded him for several weeks until he acquired a Junior Membership for me... He paid for it

Testimonial Email Examples





Dear Friend, Breastcancer.org community member Jenn3 shared:

"I just wanted to give a big THANK YOU to BCO. This site has helped me tremendously over the last several years. It has given me the support I've needed, suggestions and information about this disease that I didn't know. Thanks to this site, I feel more educated and able to understand what my oncologist is saying when we discuss surgeries, chemo, radiation, etc.... It has given me a safe place to ramble, vent, rant and ask questions and I feel that I've made many cyber friends along the way. Thank you."

We're rebuilding Breastcancer.org for Jenn3 and the millions like her so they can make important care and treatment decisions quickly, confidently, and with far less anxiety. We must raise **\$2.5 million** to rebuild over the next 18 months. This project, and the ongoing development of new tools and content that allow us to best deliver on our mission, requires generous support from all of our friends.

Please help us reach our phase one goal of \$500,000 by December 31.

Your generous gift of \$50, \$150, \$1,000, or more will make all the difference.



With much gratitude,

Hope Wohl, CEO

Stay Connected 🔾 🦈 f 🌿 You 🛅

Donate | More Info | Privacy Policy | Update Your Profile | Tell a Friend | Unsubscribe Breastcancer.org | 120 East Lancaster Avenue, Suite 201 | Ardmore, PA 19003 Breastcancer.org is a nonprofit 501(c)(3) organization.

Dear Friend,

Breastcancer.org community member Jenn3 shared:

"I just wanted to give a big THANK YOU to BCO. This site has helped me tremendously over the last several years. It has given me the support I've needed, suggestions and information about this disease that I didn't know. Thanks to this site, I feel more educated and able to understand what my oncologist is saying when we discuss surgeries, chemo, radiation, etc.... It has given me a safe place to ramble, vent, rant and ask questions and I feel that I've made many cyber friends along the way. Thank you."

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Please help us reach our phase one goal of \$500,000 by December 31.

Testimonial Email Examples

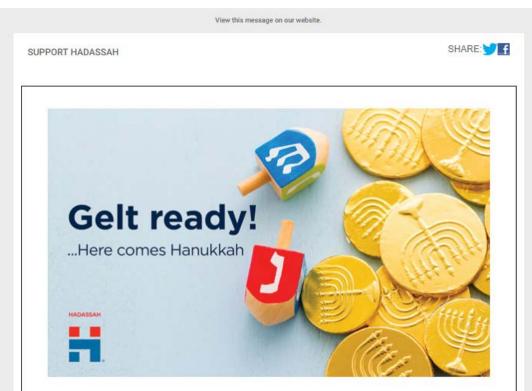
The Testimonial Email

- How this helps me raise funds: This email gives readers another perspective on the impact your organization is making, and another opportunity to make a soft ask without feeling repetitive.
- How it works:
 - Why Care: It can only it begin with acknowledgment of the donor and the impact they are making. It is enhanced through the tone of the sender and their desire to keep the reader in-the-know.
 - Why You: The testimonial itself acts as both reason giver and credibility indicator. Because it is presented in story-form, it has an unusual power to significantly increase emotional investment.
 - Why Now: The heightened increase in emotional investment produces the climax that occurs just before the conversion horizon, increasing motivation to give outside of deadlines and incentives.



December Holiday





Dear Friends,

Wishing you much joy this Hanukkah.

Please join us as we celebrate the symbolism of gelt and the sweetness of giving. It's your generosity that sustains us and helps us advance Hadassah's mission.

Happy Hanukkah, from our families to yours,

Elle

Janice.

Ellen Hershkin National President

Janice Weinman National Executive Director/CEO

The December Holiday Email

Depending on which religious holiday your list most closely identifies with, this generally consists of the organization acknowledging it on the day(s) it is designated without a donation ask.



The December Holiday Email How-To

- □ Acknowledge their name, their time, and their contribution
- Acknowledge your shared value in the holiday, and describe those shared values in a tangible, authentic way
- Call them to consume something free that you've made especially for them to celebrate it.
- **DONOT** ask for money, even in the p.s.



Merry Christmas from Covenant House!



Tomorrow, nearly two thousand homeless kids will wake up to Christmas Day in a Covenant House shelter. In Orlando and Mexico City, they'll celebrate beneath palm trees; in Detroit and Anchorage, they'll be sipping hot chocolate.

Thanks to you, each kid's holiday will be merry and bright — filled with gifts and warm meals shared around the table with their Covenant House family.

You've brought so much hope to our shelters this holiday season. I couldn't be more grateful.

Wishing you and yours a peaceful Christmas,

Kevin

Kevin M. Ryan President and CEO Covenant House

P.S. Even as we share Christmas wishes, we're always thinking of those homeless young people who haven't yet made their way to Covenant House. Thank you for keeping those children in your heart, today and every day.

The December Holiday Email



The December Holiday Email

- How this helps me raise funds: Influences the up-and-coming December appeal emails through relational priming.
- Why it Works:
 - Disarming They aren't being asked for money
 - Builds camaraderie Lets donors know you share their values and beliefs, even if its purely cultural (and not religious).
 - Engage In some cases, certain unique / extra content experiences cement the feeling in



Only Days Left



102 hours D Inbox ×	×	ē	Ø
Michael Brune <reply@emails.sierraclub.org> Wed, Dec 27, 2017, 7:14 PM to birgitbellafontaine *</reply@emails.sierraclub.org>	☆	4	:

Brendan -

I'm back in the office today.

The Sierra Club only has 102 hours left in our matching gift challenge.

You know everything that's at stake. They're gutting National Monuments so donors can drill and log. They're stacking the EPA with climate deniers who don't care what's in our air and water. They're approving pipelines, that they know will spill, to go right through low-income communities.

You can do something about it.

We are fighting back in the courts and in Congress. For the next 102 hours, a generous donor will MATCH your year-end gift to the Sierra Club up to \$250,000! And we'll send you our eco-chic reusable bag set.

Have your donation matched dollar-for-dollar. Click here to donate \$15 or more now!

Thank you,

Michael Bur

Michael Brune Executive Director Sierra Club

The Only Days Left **Email**

The first email of the final week's push for generosity. It generally summarizes the most important points to the donor for starting the new year strong and brings focus to action, the deadline and the incentive for action.



The Only Days Left Email How-To

□ Acknowledge their name, your relationship, and the timeframe

- Summarize the most important challenges and values at stake for the new year that are most valuable for the donor.
- **Commit** to attacking challenges / defending values emotively
- □ Ask for an immediate donation and provide a clear place to click.
- **Remind** them of the time left (in text) and the incentive at stake.



102 hours Σ Inbox ×

Michael Brune <reply@emails.sierraclub.org>
to birgitbellafontaine

Brendan -

I'm back in the office today.

The Sierra Club only has 102 hours left in our matching gift challenge.

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Have your donation matched dollar-for-dollar. Click here to donate \$15 or more now!

Thank you,

Michael Ban

Michael Brune Executive Director Sierra Club

The Only Days Left Email

Ed Feulner <info@heritage.org> to BrendanTaylor Wed, Dec 27, 2017, 5:42 PM 🛛 🛧 🖌 🚺

Brendan,

You're running out of time to stand with Heritage and <u>make your year-end tax deductible donation</u>. Heritage must be in the strongest position possible to advance policies based on the conservative principles you hold dear in 2018--and we have a lot of work to do in the year to come.

While conservative policies have moved forward this year, we still have many battles left to fight, like repealing Obamacare and reforming welfare. The sooner we can advance conservative solutions to these pressing problems, the sooner we can put our country on a path to greater freedom and prosperity.

Can I count on your support to advance conservative solutions in 2018?

Make your tax-deductible donation to Heritage today: secured.heritage.org/_2017/endofyear

Thank you for everything you do to drain the D.C. swamp and advance conservative solutions.

Onward!

Ed Feulner

President

The Only Days Left Email

The Only Days Left Email

- How this helps me raise funds: It is the first direct, hard ask of the final week and helps bring your organization back to the top-of-mind
- How it works:
 - Why Care: By getting right to the point on issues the donor cares most about.
 - Why You: Usually by <u>emotively</u> expressing your commitment to fighting for those important issues.
 - Why Now: A mention of the time left, and the incentive at stake, though a countdown clock or progress mention on this email may be premature.



December 30th





Your gift is TRIPLED when you donate before midnight tomorrow >>

Evette — today, you can give TRIPLE the support, and TRIPLE the joy, to a Special Olympics athlete. That's because your gift to Special Olympics will be TRIPLED!



Give now and your gift will help **3X** as many athletes <u>get access to the health</u> <u>care they need and deserve.</u>

Give now and your gift will help **3X** as many athletes <u>step off the sidelines</u> and feel the rush of taking the field for a big game.

Give now and your gift will help **3X** as many athletes <u>live in a unified world</u> without discrimination.

Your donation will do all of this and more — but only if you give before midnight TOMORROW:

specialolympics.org/tripleyourgift

Counting on you,

Joe Hergert Manager, Strategic Gifts

The December 30 Email

The second email of the final week's push, it is extremely direct in its ask for a donation, and more often than not, announces the organization's most attractive match / incentive of the whole year.

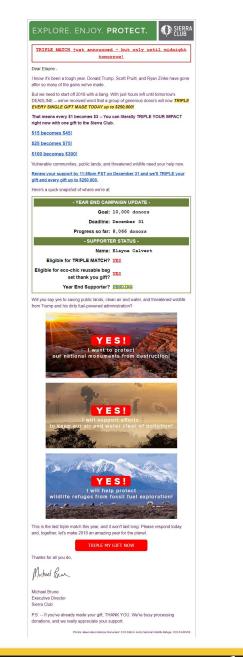


The December 30 Email How-To

- □ Acknowledge their name, your relationship
- □ Acknowledge the deadline, and urgency, for them to effect the strongest possible start / impact for their values in the new year.
- □ Announce any new incentives to give by the deadline
- □ Ask for an immediate donation and provide a clear place to click.



What we typically see...



EXPLORE. ENJOY. PROTECT.

SIERRA CLUB

TRIPLE MATCH just announced - but only until midnight

tomorrow!

Dear Elayne -

I know it's been a tough year. Donald Trump, Scott Pruitt, and Ryan Zinke have gone after so many of the gains we've made.

But we need to start off 2018 with a bang. With just hours left until tomorrow's DEADLINE -- we've received word that a group of generous donors will now **TRIPLE EVERY SINGLE GIFT MADE TODAY up to \$250,000!**

That means every \$1 becomes \$3 -- You can literally TRIPLE YOUR IMPACT right now with one gift to the Sierra Club.

\$15 becomes \$45!

\$25 becomes \$75!

\$100 becomes \$300!

Vulnerable communities, public lands, and threatened wildlife need your help now.

Renew your support by 11:59pm PST on December 31 and we'll TRIPLE your gift and every gift up to \$250,000.

The December 30 Email



Vesta,

I know time is short, so I'll make this quick.

Back to the Bible is facing a \$600,000 year-end goal that we must meet by midnight tomorrow night. So I'm asking you to give to help meet the goal today.

To thank you for giving, I'll send you my Best of 2017 CD set. It's a compilation of the most requested messages from this year, and I pray it will bless you!

Please send your gift by midnight tomorrow, December 31, to lead more people forward in their relationship with Christ in 2018.

Thank you, and God's blessings to you and yours in the new year!

Yours in Christ,



Arnie Cole CEO

Beat the clock! >

The December 30 Email





The December 30 Email

• How this helps me raise funds: It is a very direct reminder and ask to give, and often is the first to announce one of the best match / challenge / incentives of the entire year.

• How it works:

- Outward Incentives: Most that we see often announce one the biggest, boldest incentives to give by a deadline for the entire year.
- **Personal / informal**: The *best performing* versions of this email that we have seen have a very realistic feeling to it. It does not patronize the reader through too much value proposition and acts more as a candid, clear and honest reminder.



One of the best performing

About this Test (616)

Background

This non-profit was running a year-end fundraising campaign and wanted to activate the greatest generosity.

Objective

Which email will result in the most donations?



Original / Typical

From: Jim DeMint <info@heritage.org> Reply-to: info@heritage.org

Subject: Make this bold statement



Dear Fellow Conservative,

To:

With only a few days until the new Congress swears in, now is the time to make a bold statement by standing with The Heritage Foundation.

Stand with The Heritage Foundation today >>

When you stand with Heritage, lawmakers know exactly what you believe. It means you stand up for your principles . . . it means you do not back down in the face of adversity, or when you're in the minority . . . it means you are well-informed . . . it means you are not one to be swayed from your convictions.

Heritage is successful because of patriots like you. Thanks to you, we've become a leader of the conservative movement, with more than 600,000 members across the country. Lawmakers, the media, and the American people turn to Heritage because they trust our policy research – and because they know you and your fellow Heritage supporters are the most informed, most influential, and most conservative constituency out there.

And all of our work over the past 41 years is meant to make you and your family safer, happier, and more prosperous by fighting for the principles our founding fathers espoused: free enterprise, limited government, individual freedom, traditional American values, and a strong national defense.

Help make these principles a reality. Help make America a better place. Help make America the one you want your children's children to be proud of.

Please, stand with Heritage today and make your year-end gift to support your conservative principles.

Thank you for your support as we defend freedom for future generations.

Sincerely,

Jim DeMint President

 From:
 Jim DeMint <info@heritage.org>

 Reply-to:
 info@heritage.org

 To:
 Subject:

Make this bold statement



Dear Fellow Conservative,

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Please, stand with Heritage today and make your year-end gift to support your conservative principles.

Thank you for your support as we defend freedom for future generations.

Sincerely,

Jim DeMint President

- This email was sent by Jim DeMint, the president and most well-known leader of the Heritage Foundation, asking recipients for their support with a year-end gift.
- It leverages continuity, as all support requests throughout the year have come from DeMint.
- The tone of the email is formal and professional.



Treatment

From: Christie Fogarty <info@heritage.org>

Reply-to: info@heritage.org

To:

Subject: Checking in

Hey there,

I wanted to check in to see if you'll be able to contribute towards Heritage's million dollar goal by the December 31 deadline.

Your gift will go straight to supporting your conservative principles in 2015. We're going to arm and equip the new Congress with the intellectual ammunition they need to win conservative victories. And we're going to work to move more and more Americans to our side.

You can make your year-end contribution here.

I hope you'll be able to stand with us by the end of the year. Thanks for your support, and have a very happy new year.

All my best,

Christie Fogarty Director of Membership The Heritage Foundation

P.S. The Heritage Foundation is a 501(c)(3) non-profit, so your gift by December 31 is tax-deductible.



Treatment

- The email was sent by Christie Fogarty, the foundation's lesser known Director of Membership, requesting donations.
- Version B breaks continuity, as all support requests throughout the year have come from the president of the nonprofit.
- The email uses a much friendlier, informal, empathetic tone.

Christie Fogarty <info@heritage.org></info@heritage.org>
info@heritage.org
Checking in

Hey there,

I wanted to check in to see if you'll be able to contribute towards Heritage's million dollar goal by the December 31 deadline.

Your gift will go straight to supporting your conservative principles in 2015. We're going to arm and equip the new Congress with the intellectual ammunition they need to win conservative victories. And we're going to work to move more and more Americans to our side.

You can make your year-end contribution here.

I hope you'll be able to stand with us by the end of the year. Thanks for your support, and have a very happy new year.

All my best,

Christie Fogarty Director of Membership The Heritage Foundation

P.S. The Heritage Foundation is a 501(c)(3) non-profit, so your gift by December 31 is tax-deductible.

Side-by-Side

Original / Typical

From: Jim DeMint <info@heritage.org>

Reply-to: info@heritage.org

To:

Subject: Make this bold statement



Dear Fellow Conservative,

With only a few days until the new Congress swears in, now is the time to make a bold statement by standing with The Heritage Foundation.

Stand with The Heritage Foundation today >>

When you stand with Heritage, lawmakers know exactly what you believe. It means you stand up for your principles . . . it means you do not back down in the face of adversity, or when you're in the minority . . . it means you are well-informed . . . it means you are not one to be swayed from your convictions.

Heritage is successful because of patriots like you. Thanks to you, we've become a leader of the conservative movement, with more than 600,000 members across the country. Lawmakers, the media, and the American people turn to Heritage because they trust our policy research – and because they know you and your fellow Heritage supporters are the most informed, most influential, and most conservative constituency out there.

And all of our work over the past 41 years is meant to make you and your family safer, happier, and more prosperous by fighting for the principles our founding fathers espoused: free enterprise, limited government, individual freedom, traditional American values, and a strong national defense.

Help make these principles a reality. Help make America a better place. Help make America the one you want your children's children to be proud of.

Please, stand with Heritage today and make your year-end gift to support your conservative principles.

Thank you for your support as we defend freedom for future generations.

Sincerely, Jim DeMint

President

Treatment

From: Christie Fogarty <info@heritage.org>

Reply-to: info@heritage.org

To:

Subject: Checking in

Hey there,







December 31st (x2)



ACLU

DOUBLE YOUR GIFT

emory —

This is it – <u>today is the last day to make your year-end gift to the ACLU and have it</u> <u>matched dollar-for-dollar</u>.

At midnight tonight, this critical year-end campaign will come to a close. The support that we receive in these next hours will ensure we can take on every challenge and seize every opportunity to protect to protect and uerehold burtinvirmoerfles in 2010.

With so many people counting on us in the year ahead, we need to go all out in these next 24 hours and leave nothing on the table.

<u>Make your generous donation before midnight, and your gift will be matched dollar</u><u>for-dollar</u>.

Thanks for all you do,

Jennifer Consilvio ACLU Chief Financial Officer

Please note: If you forward or distribute, the links will open a page with your information filled in.

This email was sent to: margaritechowen@tridentpath.com

This email was sent by: merican Civil Liberties Unio

The December 31 Email(s)

The final push emails on the last day of the year, they are extremely direct and utilize both inward as well as outward incentives.



December 31st AM

The December 31 Email (AM) How-To

- □ Acknowledge their name, your relationship
- □ Acknowledge the deadline, and urgency, for them to effect the strongest possible start / impact for their values in the new year.
- □ Announce any new incentives to give by the deadline
- Add inward incentive intensifiers like a moving countdown clock, a progress bar (or progress mention), social stats and a call to join in.
- □ Ask for an immediate donation and provide a clear place to click.



Your gift today goes THREE TIMES as far.



Brendan-

The deadline to make a gift that will be MATCHED THREE TIMES is tonight at midnight. By making your tax-deductible gift now, your impact will be exponential.

Your gift to the Museum powers us to continue innovating and evolving, and by taking advantage of this matching opportunity, your gift will fund MORE free school visits for New York City school students, MORE vital research conducted by more than 200 scientists. MORE special exhibitions, and MORE explorations into our collections.

Your gift gives 3X MORE this year, but only through MIDNIGHT TONIGHT! Chip in now.

Thank you for your support,

Laur Non

Vice President for Development and Membership

Hours left to make your gift go farther. | View in browser





Dear Brendan,

Your connection with the American Museum of Natural History—and to the natural worldgrows stronger with each new discovery you make as you walk through these halls for the first, second, or even tenth time. On every visit, you'll notice something new, something atomishing, something to shore with family and friends.

As a supporter of the Museum, you can also strengthen that connection with a special year-end gift. Make your tax-deductible donation today and it can still be included on your 2017 taxes—AND, thanks to a generous match from a fellow donor, you'll be doing THREE TIMES as much good for the museum you love.

The deadline to take advantage of both the match and your 2017 tax deductions is MIDNIGHT DECEMBER 31. Please review your status:



- Keeping our doors open 363 days a year
- Providing free resources for teachers and educators
 Free Museum admission for New York City school and camp groups
- Vital research conducted by more than 200 scientists across anthropology, astrophysics, biology, Earth and planetary sciences, and paleontology
- Maintaining and curating our constantly evolving exhibitions, including the Hayden Planetarium, led by Frederick P. Rose Director Neil DeGrasse Tyson, the world's

most extraordinary collections of specifices and artifacts, and our newest dinosau cast, the 122-foot-long *Titanosaur*.

Donors like you make the Museum all it can be—but there are only a few days left to make your tax-deductible gift go three times as far. <u>Please make your generous gift today to</u> have it MATCHEDI.

Thank you. American Museum of Natural History

🗾 f 🖸 🖸 t

Your gift today goes THREE TIMES as far.

OO OO OO OO OO SECONDS

Brendan-

The deadline to make a gift that will be MATCHED THREE TIMES is tonight at midnight. By making your tax-deductible gift now, **your impact will be exponential.**

Your gift to the Museum powers us to continue innovating and evolving, and by taking advantage of this matching opportunity, your gift will fund **MORE** free school visits for New York City school students, **MORE** vital research conducted by more than 200 scientists, **MORE** special exhibitions, and **MORE** explorations into our collections.

Your gift gives 3X MORE this year, but only through MIDNIGHT TONIGHT! Chip in now.

Thank you for your support,

Laund Rose

Laura Rose Vice President for Development and Membership

The December 31 Email(s)





Dear Leslee,

There are only hours left to give a gift that will be DOUBLED by a Matching Grant to help reach a critical \$250,000 year-end goal to share more proven truth in 2018.

The deadline is midnight TONIGHT!

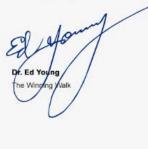
<u>Your response is vital</u> – because it's only through the generous support of friends like you that we can keep this broadcast ministry going strong in the year ahead. And remember: Your gift will be DOUBLED by the Matching Grant.



<u>So if you haven't given a special year-end gift, there's no time to wait. You've only got</u> <u>until midnight.</u>

Thank you for your support to help reach the \$250,000 goal – and Happy New Year!

His and yours,



The December 31 Email(s)

Give now 🕨

The December 31 Email(s)

- How this helps me raise funds: It gets your organization, and its very best incentives, in front of donors on the day they know they can't wait past. Sending two emails (one AM and one PM) helps when trying to stand out.
- How it works:
 - Outward incentives: If you haven't announced your very best external incentive to give, this is the time. (challenges, matches, gifts, someone covering overhead...)
 - Inward Incentives: In addition to announcing your outward incentives, tools like countdown clocks, progress bars (showing more than 50% towards the goal) and social proof points help motivate the last of your year's donors to finish as human are subliminally socially & community motivated.
 - Short, to-the-point: Because of the vast number of emails received on this day, the best performing emails often keep it to-the-point



December 31st PM

The December 31 Email (PM) How-To

- □ Acknowledge their name.
- Acknowledge that you haven't received their gift yet and wanted to make sure they had the link to do it.
- □ Ask for an immediate donation and provide a clear place to click.
- Show the email from the previous day below... as if it was forwarded to them.
- Test using a different sender, like someone from the fundraising department or customer service.



Ludie, this is the final email I'll send you this year. <u>Please don't miss this last chance to</u> make a tax-deductible gift to the Red Cross that can be matched to go 2x as far!

Every eight minutes, another emergency means another family needs your help. And every *two seconds*, someone in the U.S. needs blood. None of those needs will change in 2018 – which means that, as we get ready for the new year, your support is more crucial than ever.

There are just hours left to make one last gift you can deduct from your 2017 taxes, and hours left to make **2x the difference**, when and where it counts the most.

Please rush your gift right now before the match from Energy Transfer/Sunoco expires at midnight tonight, and help us respond to even more emergencies, disasters, blood patients and service members in need. <u>Act now, before the clock runs out!</u>

Thank you - and happy New Year!

- Lauri



Dear Ludie,

Time's almost up:

There are less than 24 hours remaining to make a tax-deductible gift

The December 31 Email(s)

Jacinta Tegman <jacintategman@worldconcern.org> to Pamelia • Sun, Dec 31, 2017, 10:06 PM 🛛 🛧 🔸 👘

Pamelia,

Just wanted to send you a quick note to make sure you received this e-mail – I don't want you to miss out on the chance to <u>double your gift</u>! God bless!

Jacinta

From: Jacinta Tegman Sent: Sunday, December 31, 2017 9:45 AM To: Pamelia Overby <<u>PameliaOverby@tridentpath.com</u>> Subject: Just hours left to double your gift!

Dear Pamelia,

Today is your last chance to DOUBLE your gift!

You will help children and families in poverty see and experience the true light of Christ.

Please, while there's still time, click here and give: worldconcern.org/shine

Thank you for remembering those in greatest need as we ring in the New Year!

God bless you,

Jacinta Tegman President, World Concern

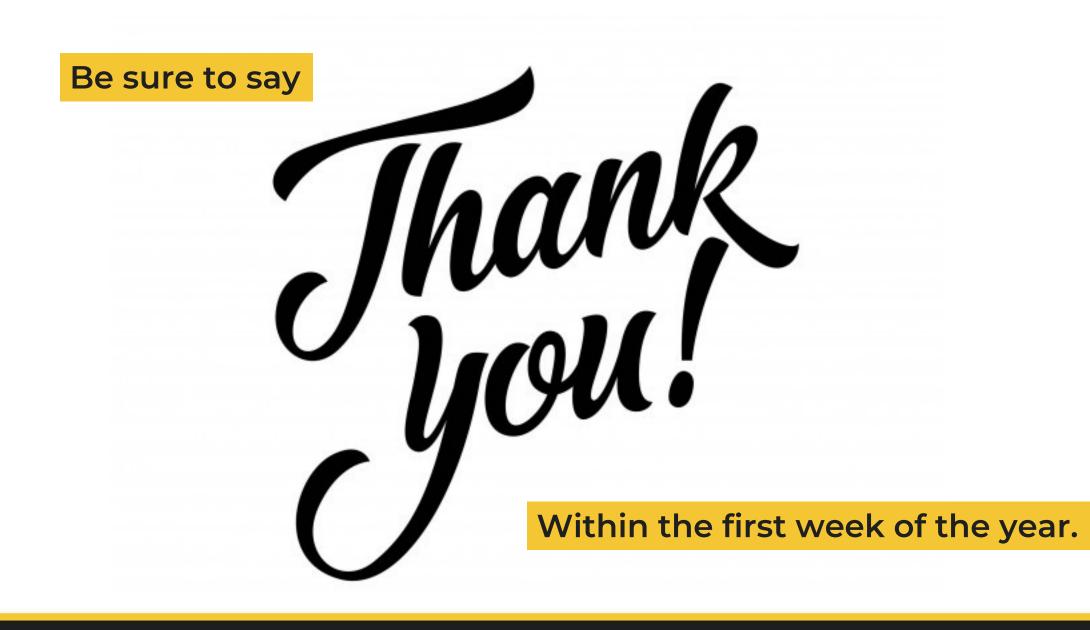


P.S. <u>Give before midnight, Dec. 31st to take advantage of year-end tax benefits and watch your gift double!</u>

The December 31 Email(s)

BONUS EMAIL

?







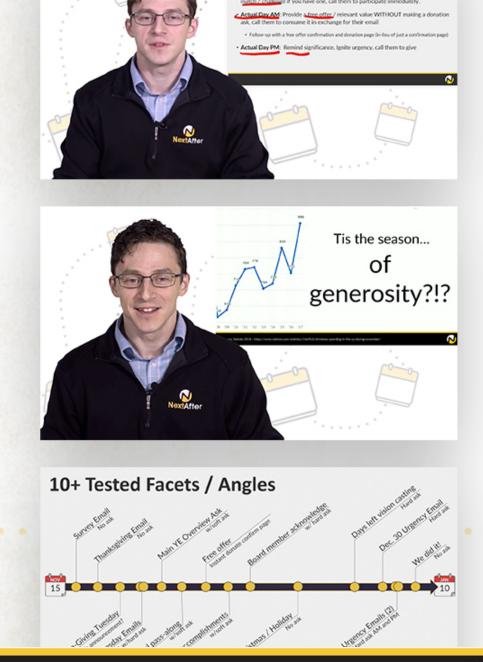


I'll send this to you after the webinar.



Year-End Fundraising Certification Course

Courses.nextafter.com





Year-End Fundraising Email Timeline For the super-advanced fundraiser...

Survey Email

- Acknowledge their name
 Describe the opportunity and reason
 Call them to take the survey with a raw link
- DO NOT ask for money, even in a P.S.

Giving Tuesday Emails

 • 1st Email - Educate them on what Giving Tuesday is and ask for a donation
 • 2nd Email - Give them free content
 • 3rd Email - Make a direct donation ask



Thanksgiving Email

 Acknowledge their name, time, and contribution
 Call them to consume something free
 DO NOT ask for money, even in a P.S.

Year-End Overview Email -

 Acknowledge their name, your relationship, and why they should keep reading
 Segue into what's at stake in the new year
 Give evidentials of your organization's impact
 Announce a match (if any) and the deadline
 Ask for an immediate donation

Testimonial Pass-Along Email

 Acknowledge their name, your relationship, and your desire for them to see their impact
 Share a real and compelling testimonial
 Give credit to them because of their generosity
 Ask them to donate now

Accomplishments Email ------

- Acknowledge their name, and that you want to see positive results from their generosity
 Show a list of accomplishments from the donor's generosity
 Thank them again for their generosity
- DO NOT ask for money, except in a P.S if you have a special deadline approaching

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Free Offer Email -

 Acknowledge their name, your relationship
 Describe the free thing you want to give them
 Call them to get the free offer
 D0 NOT ask for money in the email
 Once opted in to your offer, use an instant donation page to make your donation ask.

Authority Acknowledgment Email

Acknowledge their name, relationship with you.
 Thank them for their support to date.
 Describe what their support means to the
 authority figure (CEO, President, Chair Person, etc)
 Ask them to give a specific amount

Mid-December Reminder Email

Acknowledge their name
 Give a reason for wanting to quickly connect
 Quickly remind them of where their gift will go
 Ask them to complete their donation

Only Days Left Email

 Acknowledge their name, your relationhship, and timeframe
 Summarize the most important challenges and values at stake in the new year
 Commit to attacking these challenges
 Ask for an immediate donation
 Remind them of the time left using text.

0-0 January 10

December 31st Emails

immediate donation, utilizing a

countdown clock, progress bar.

you haven't received their gift

yet. Include AM Email below.

· AM Email - Ask for an

social stats, etc. • PM Email - Ask for an immediate donation, stating that

December Holiday Email

Acknowledge their name, time, and contribution
 Acknowledge your shared value in the holiday
 Call them to get free content to celebrate
 DO NOT ask for money, even in a P.S.

December 30th Email

Acknowledge their name, your relationship
 Acknowledge the deadline and urgency
 Announce any new incentives to give
 Ask for an immediate donation

We Did It! Email • Announce that you hit your goal (or a certain percentage

Thank them for their generosity and support DO NOT ask for an additional donation

of it).



17 Emails You Can Send This Year-End







