





Starting at 1pm central





A video recording of this live webinar will be sent to you afterwards.





Links to the slide deck and other featured resources will be sent out with the recording.





We have time for additional Q&A.



Cracking the Code of Facebook Fundraising

Cracking the Code of Facebook Fundraising | Live Chat 5 members from NextAft CRACKING THE This event is scheduled for Today at 1:00 PM F FACEBOOK No messages yet ull :: vime LIVE Remember to be cool and play nice! In this free webinar, Jon and Tim will show you each step of a Facebook fundraising strategy that will help you target likely donors, capture their attention, convert them into new donors, and cultivate them for the future. This webinar will begin on Wednesday, August 29th at 1PM CT. Type a message Get a Recording of the Live Stream



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Use the Chat window to **ask a question** or drop in a comment.

Intro to Online \$199/person **Fundraising Optimization**

Virtual Certification Workshop

May 27th | 10am-4pm CST

- Crafting your value proposition
- Email fundraising and acquisition
- Donation page essentials
- A/B testing & optimization

Understanding the Value Exchange NextAfter NextAfter.com/virtual-workshop

















"The webinar where all the questions are on the spot and the points don't matter."



The Rules

- 7 rounds of questions
- Each round is timed
- Final bonus round of live questions
- Points awarded at the end of each round





























Courtney Gaines



COVID-19 Questions

Summary Question What should my messaging look like right now? - A bunch of people



What does fundraising look like for Q3 & Q4? - Carol

Thoughts on Fiscal-Year-End fundraising in June? - Cody



We have to cancel an event. What wording can we use to encourage people to donate their ticket cost? - Jodi



How can we engage donors when they're being bombarded with so many emails right now? - Monique



Is there a formula for planning a new budget based on the financial impact of COVID-19? - Lisa



How can we engage major donors right now? Zoom meetings? - Dee



How can I make up retail sales without an online platform? - Lauren



Strategic Questions

Summary Question Where does someone start with online fundraising? - A bunch of people



Should organizations be moving away from designated funds? - Sarah



How do we reach a younger audience? - Beth

Should you (and how do you) target messaging to audiences 50+? - Miro



Are there fundraising lessons we can learn from eCommerce? - Charly



Donor Acquisition Questions 6 Minutes

Summary Question How do I acquire new donors an subscribers? - A bunch of people



How do I reactivate lapsed donors online? - Dan



How do I start using text-to-give? - Catherine



Any data on how to retain Peer-to-Peer donors? - Kristen



Email Fundraising Questions & Minutes

How many emails is too many? - Jen



How do I get more people to open? - Anita

Resend appeal? - Christina

What time to send? - Lauren

Tools to create better subject lines? - Sara



How do I build a younger email audience without alienating an older audience? - Clayton


Summary Question How do I get more people to donate from my emails? - A bunch of people



We're switching to Salesforce/Pardot. I'm building a welcome series.

What other automations should I build out? - Megan



Is brevity more important than sincerity in an email? - Kristan



How do I appeal to major donors with email? - Eileen

How do I manage communication to a list with lots of segments (i.e. event attendees, different donor types, volunteers, etc.) ? - Jamie



Recurring Giving Questions

How do I build a strong monthly donor program? - Miriam

> How do I recruit more recurring donors? Giving clubs? Levels? - Bill

How do I identify donors that would be a good fit? - Lindsey



Questions About Tools 5 Minutes

Do you recommend any CRMs for a smaller nonprofit (something beyond Mailchimp)? - Gary



What software do you use to write your emails? - Tim



How do you build an internal library of tests? - Dave



Miscellaneous Questions

8 Minutes

Do you have opinions on direct mail? Does it work well pre-COVID *and* now? - Erin



What's the best way to thank donors? Handwritten notes, phone calls, or email? - Jill



How do we avoid sounding like everyone else? - Taylor



Are there best practices for handling employer matching? - Lindsey



Any new update from your Facebook course? We're struggling to see results with our offers. - Marc



How do you leverage GivingTuesday without taking other organizations' donations? - Katherine

Any results on how Giving Tuesday Now went? - Dan



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Anything Other Questions?