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Nonprofit Innovation

Jessica Jackley Co-Founder of KIVA



Web Analytics

Annie Cushing Annielytics.com



Marketing Automation

Mathew Sweezey Salesforce.com



Behavioral Psychology

Bart Schutz Online Dialogue



Email Marketing

Jessica Best Barkley



Copywriting

Amy Harrison Write With Influence



Value Proposition

Austin McCraw MECLABS



Conversion Optimization

Peep Laja Conversion XL

Last Chance to Save \$200

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A few things before we get started...





• A recording of this broadcast will be sent to you afterwards.





• Links to featured resources and experiments will be sent out with the recording.





We want your questions!



• Use the "Questions" tab in GoToWebinar to ask a question.





Sponsored By:



Jon Powell

- Senior Director of Research & Education | NextAfter
- jon@nextafter.com
- www.linkedin.com/in/jonpowell31/





13 PROVEN WAYS TO IMPROVE YOUR NONPROFIT LANDING PAGES





Turning Facebook Likes into Donors (and Dollars) Course

















The bridge between people

On the same token, for your offer to

effectively serve your organization, it

Fundraiser

N

must be RELEVANT to your cause

For our offer to be accepted and

valued, it must be RELEVANT to

your donor's interests.

facebook

Donor

Audience 3



Ad Sets and Audiences







Turning Facebook Likes into Donors (and Dollars) Course





















Ad Sets and Audiences







13 PROVEN WAYS TO IMPROVE YOUR NONPROFIT LANDING PAGES





IANDING PACH

∖'lan-di**ŋ**\'pāj\

The designated web page you want people to land on after clicking an ad or some other web link.

LANDING PAGE

The landing page has three goals:

\checkmark Sell the offer

- ✓ Gather visitor information
- \checkmark Redirect them to a destination page

Let's start with a LEST

About this Test (#3159)

The Testing Partner

A non-profit association serving Texas communities through teaching Texas history.

The Testing Objective

Determine which page approach will result in the most new emails during African American History month.

The Testing Approach

Two pages tested simultaneously, each focusing on the same offer but expressing it differently.



How Do We Get More Names?

Version A







How Do We Get More Names?

Version B

TSHA Texas State Historical Association

Exclusive Texas History News:

The Handbook of African American Texas features more than 850 entries that chronicle the individuals, communities, businesses, institutions, organizations, and events that comprise the African American experience and its significant contribution to the heritage and culture of the Lone Star State.

TSHA is proud to release this exclusive eBook to celebrate the 50th anniversary of the Civil Rights and Voting Rights Acts and African American History Month.

Discover these rarely told stories with TSHA's latest eBook. In the 174 page, Struggle and Success: African Americans in Texas eBook you will find:

🕕 See what's inside!



Sign up now to get your FREE copy

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GET YOUR FREE COPY OF STRUGGLE AND SUCCESS







How Do We Get More Names?

Version A

In honor of Black History Month: Get the Latest eBook Celebrating African Americans in Texas History

In Emails

music and more

There are many groups that were often overlooked in the chronicles of history. African Americans in Texas are one such group; they were subjected to slavery, segregation, and discrimination during this state's long history. Despite all of this adversity, they made significant contributions to the growth and development of Texas.

African Americans influenced Texas economically, politically, culturally, and socially. Living and working with other ethnic groups, they helped create the unique culture of Texas.

Historians have not always acknowledged the role that African Americans played in the Lone Star State. This is no longer the case. That is why today, the TSHA is offering this new eBook, Struggle and Success: African Americans in Texas, for free.



Version B

Exclusive Texas History News: The Handbook of African American Texas features more than 850 entries that chronicle the individuals, communities, businesses, institutions, organizations, and

events that comprise the African American experience and its significant contribution to the heritage and culture of the Lone Star State.

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Discover these rarely told stories with TSHA's latest eBook. In the 174 page, Struggle and Success: African Americans in Texas eBook you will find:

See what's inside!

First Name

Last Name

Email Address

TSHA



Sign up now to get your FREE copy



GET YOUR FREE COPY OF STRUGGLE AND SUCCESS





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How can I create a landing page that will get me the most response for what I am offering?



The key to making **A GREAT PAGE IS** to make it **CONVERSATIONAL**









(11 years ago...)

| Tab 4 2 2 2 2 2 2 |
|--|
| Main Chat Tab 4 Homeshow Tab 1 |
| [03:43 PM] Meeska says to the group, "I'm moving" |
| [03:43 PM] You say to the group, "hehe" |
| [03:43 PM] Meeska is already saved to this instance. Once |
| they enter the instance, you will be able to enter after them. |
| [03:43 PM] That zone is currently unavailable. |
| [03:44 PM] Meeska says to the group, "no option to come in?" |
| [03:44 PM] Meeska is already saved to this instance. Once |
| they enter the instance, you will be able to enter after them. |
| [03:44 PM] That zone is currently unavailable. |



Elements of a conversation

Form

- Physical
 - Acceptance (body lang., appearance)
 - Attention (eye contact)
 - Engagement (animation, tone, gesture)
- Spoken word
 - Salutation
 - Comments
 - Flow
 - Questions/Requests
 - Suggestions/Offers

Substance

- Congruence
 - Mutual Interest
 - Alignment
- Continuity
 - Connection
 - Progression



People react to WHBPACHS in the same way they react to PHOPLH

Elements of a DIGITAL conversation

Form

- Physical
 - Acceptance Design
 - Attention
 - Engagement Content types
- Spoken Written word
 - Salutation Headline
 - Comments Body Copy
 - Flow Sequence and Length
 - Questions/Requests Calls-to-action
 - Suggestions/Offers Incentives / Calls-to-action

Substance

- Congruence
 - Mutual Interest Value prop
 - Alignment Segment Angle
- Continuity
 - Connection Offer-congruence
 - Progression Medium to
 medium connection, progressive
 content



Any page template has ultimately **ONE COAL**

to facilitate a great MENTAL CONVERSATION

between you and your visitor.

Why did this lose?

TSHA Texas State Historical Associati

Exclusive Texas History News:

The Handbook of African American Texas features more than 850 entries that chronicle the individuals, communities, businesses, institutions, organizations, and events that comprise the African American experience and its significant contribution to the heritage and culture of the Lone Star State.

TSHA is proud to release this exclusive eBook to celebrate the 50th anniversary of the Civil Rights and Voting Rights Acts and African American History Month.

Discover these rarely told stories with TSHA's latest eBook. In the 174 page, Struggle and Success: African Americans in Texas eBook you will find:

See what's inside!

| STRUGGLE AND SUCCESS: AFECAN AMIRICAN IN TEXA | <section-header><section-header><section-header><text><text><text></text></text></text></section-header></section-header></section-header> | <text><image/><image/><text></text></text> |
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Sign up now to get your FREE copy

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GET YOUR FREE COPY OF STRUGGLE AND SUCCESS





This page has something great to offer but it isn't being communicated in a way that allows it to be <u>fairly heard and</u> understood.



Why did this lose?

TSHA Texas State Historical Associati

Exclusive Texas History News:

The Handbook of African American Texas features more than 850 entries that chronicle the individuals, communities, businesses, institutions, organizations, and events that comprise the African American experience and its significant contribution to the heritage and culture of the Lone Star State.

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See what's inside!

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Sign up now to get your FREE copy

| First Name |
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GET YOUR FREE COPY OF STRUGGLE AND SUCCESS





In this webinar, we will show you how to **increase your odds of being heard** and review this page again in light of what we've learned.



Is there an ideal page template to start from for email acquisition offers?

THUS FAR, YES!



The Research Process

- After examining our library of 700+ published experiments, we've discovered 80+ relevant experiments to help us create an ideal starter template:
 - Used only experiments that focused on email acquisition pages
 - Used only experiments that isolate elements either of FORM or of SUBSTANCE

NextAfter

How removing the recommended donation amount increased the perceived value of an offer



| SEARCH THE | LIBRARY |
|------------|---------|
| Keywords | |

| Та | rgeted Conversion Factor |
|-----|---|
| 1 | All Factors 🔹 |
| Ele | ement Targeted |
| | Denetien Dene Ferme |
| | Donation Page Form 🔹 🔻 |
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| 1 | All Elements Advertising |
| | All Elements Advertising Email Sender |
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| donation. In 6 | evchange fo | or this donation | they would se | and the | donor Email Call to Action |
| | | | Sub-Category | | - Link |
| a free copy o | 6678 Email Aq | Add Video Placement | Support Column | Yes | https://www.nextafter.com/research/2017/05/how-video-placement-on-an-email-acquisition-page-affects-converse |
| Manufat | 6670 Email Aq | Add CTA Head | CTA | Yes | https://www.nextafter.com/research/2017/05/how-clarity-in-the-call-to-action-increases-conversion-rate/ |
| vvoria. | 6393 Email Aq | Add Support Image | Body | Yes | https://www.nextafter.com/research/2017/03/how-a-contextual-image-affects-email-acquisition-rate/ |
| | 6242 Email Aq | Make two step | Multi-Step | Yes | https://www.nextafter.com/research/2017/03/how-reducing-friction-through-a-two-step-form-increases-email-acc |
| They had the | 6331 Email Aq | Add Testimonial | Support Column | Yes | https://www.nextafter.com/research/2017/03/how-third-party-credibility-affects-email-acquisition-rate/ |
| , | 5847 Email Aq | Eliminate Form Fields | Form Fields | Yes | https://www.nextafter.com/research/2017/01/how-reducing-form-field-friction-and-anxiety-affects-conversion-rate |
| be keeping d | 5763 Email Aq | Long copy (vs short) | Body | Yes | https://www.nextafter.com/research/2016/12/how-the-amount-of-value-proposition-on-a-page-affects-email-acquerter-acquert |
| | 4699 Email Aq | Eliminate Form Fields | Form Fields | Yes | https://www.nextafter.com/research/2016/08/how-form-field-friction-affects-email-acquisition/ |
| two treatme | 4405 Email Aq | Add Testimonial | Support Column | Yes | https://www.nextafter.com/research/2016/07/how-third-party-validation-affects-email-acquisition-for-a-free-digit |
| The second t | 4354 Email Aq | Remove Privacy Statemer | CTA | Yes | https://www.nextafter.com/research/2016/06/how-the-presence-of-a-privacy-statement-affects-email-acquisition, |
| The second t | 4180 Email Aq | Add Body Copy, New Offe | CTA | Yes | https://www.nextafter.com/research/2016/06/how-instant-gratification-affects-name-acquisition/ |
| open field fo | 3290 Email Aq | Design Continuity | Header/Background | Yes | https://www.nextafter.com/research/2016/03/how-matching-the-visual-congruence-of-the-initial-ad-affects-email |
| openneidro | 3354 Email Aq | Eliminate Radio Buttons | Body | Yes | https://www.nextafter.com/research/2016/03/how-the-absence-of-radio-buttons-on-a-straw-poll-affects-name-activ |
| | 3224 Email Aq | Add Inline Endorsement | Body | Yes | https://www.nextafter.com/research/2016/02/how-a-3rd-party-endorsement-affects-email-acquisition/ |
| | 2806 Email Aq | Multiple Elements | Multiple | Yes | https://www.nextafter.com/research/2016/02/how-removing-creative-elements-affects-conversion/ |
| View the expe | 3159 Email Aq | Multiple Elements | Multiple | Yes | https://www.nextafter.com/research/2016/02/how-creating-a-distraction-affects-email-acquisition/ |
| | 2794 Email Aq | Eliminate Banner Graphic | Header/Background | Yes | https://www.nextafter.com/research/2016/01/how-removing-graphic-affects-conversion/ |
| | 2985 Email Aq | Add Background Image | Header/Background | No | https://www.nextafter.com/research/2016/01/confessing-hebrew-scriptures-background-img-vs-no-background-img-vs- |
| | 2927 Email Aq | Add Background Image | Header/Background | No | https://www.nextafter.com/research/2016/01/anita-dittman-background-vs-no-background/ |
| | 2918 Email Aq | Add more copy | Body | Yes | https://www.nextafter.com/research/2016/01/how-increasing-the-content-on-the-page-affects-email-acquisition/ |
| | 2693 Email Aq | Eliminate Banner Graphic | Header/Background | Yes | https://www.nextafter.com/research/2015/11/how-clarifying-the-value-proposition-affects-donor-conversion-rate, |
| | 2684 Email Aq | Eliminate Banner Graphic | Header/Background | Yes | https://www.nextafter.com/research/2015/11/how-clarifying-the-value-proposition-affects-email-acquisition-rate/ |
| | 2472 Email Aq | Change Page Layout | Layout | Yes | https://www.nextafter.com/research/2015/11/how-a-change-to-the-layout-of-a-landing-page-affects-emails-acqui |
| | 2313 Email Aq | Short copy (vs long) | Body | Yes | https://www.nextafter.com/research/2015/10/how-reducing-friction-for-highly-motivated-traffic-affects-name-cor |
| | 2193 Email Aq | | Header/Background | Yes | https://www.nextafter.com/research/2015/10/how-a-single-social-proof-indicator-affects-name-conversion/ |
| How the addition of Apple | | | Layout | Yes | https://www.nextafter.com/research/2015/09/how-the-name-acquisition-design-and-layout-can-affect-email-acqu |
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| conversion | | | | | https://www.nextafter.com/research/2015/09/how-a-two-step-form-affects-cognitive-friction-and-conversion/ |
| | 1937 Email Aq | | Multiple | Yes | https://www.nextafter.com/research/2015/08/how-a-redesign-and-stronger-value-proposition-affects-name-acqui |
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| | 314 Email Aq | | | Yes | https://www.nextafter.com/research/2014/12/increasing-landing-page-congruence-affects-cost-subscriber/ |
| | | | | | https://www.nextafter.com/research/2014/12/hillsdale-college-layering-sequential-ask-affects-name-conversion/ |
| | 213 Email Aq | | | | https://www.nextafter.com/research/2014/12/maximizing-imagery-language-follow-ask/ |
| | | | | | https://www.nextafter.com/research/2014/11/how-simplicity-affects-name-acquisition/ |
| | 153 Email Aq | | | | https://www.nextafter.com/research/2014/11/how-increasing-the-copy-on-the-page-affects-acquisition-rate/ |
| | 4376 Email Aq | Form Field Arrangment | Form Fields | Yes | https://www.nextafter.com/research/2016/06/how-registration-form-length-affects-email-acquisition-rate/ |
| | a free copy o <i>World.</i> They had the be keeping d two treatme The second t open field fo <u>View the expe</u> | A free copy o 6678 Email Aq 6670 Email Aq 6670 Email Aq 6242 Email Aq 6331 Email Aq 6331 Email Aq 6331 Email Aq 6331 Email Aq 5437 Email Aq 5437 Email Aq 5437 Email Aq 4059 Email Aq 4059 Email Aq 4050 Email Aq 3224 Email Aq 3224 Email Aq 3254 Email Aq 2265 Email Aq 2274 Email Aq 2918 Email Aq 2927 Email Aq 2927 Email Aq 2928 Email Aq 2928 Email Aq 2928 Email Aq 2929 Email Aq 2929 Email Aq 2927 Email Aq 2927 Email Aq 2928 Email Aq 2928 Email Aq 2929 Email Aq 2929 Email Aq 2029 Email Aq 2023 Email Aq 2024 Email Aq 2025 E | ID Type Template Element a free copy o 6678 Email Aq Add Video Placement 6670 Email Aq Add Support Image 6331 Email Aq Add Support Image 6472 Email Aq Add Support Image 6331 Email Aq Add Testimonial 5847 Email Aq Add Testimonial 5847 Email Aq Add Testimonial 5847 Email Aq Add Testimonial 5847 Email Aq Add Testimonial 5847 Email Aq Add Testimonial 5847 Email Aq Add Testimonial 5847 Email Aq Add Testimonial 4405 Email Aq Add Testimonial 5847 Email Aq Add Testimonial 4405 Email Aq Add Testimonial 4999 Email Aq Add Testimonial 3454 Email Aq Eliminate Raido Buttons 709 Email Aq Add Body Copy, New Off 3290 Email Aq Add Body Copy, New Off 920 Email Aq Add Inline Endorsement 2806 Email Aq Multiple Elements 324 Email Aq Add Background Image 2927 Email Aq Add Background Image 2927 Email Aq Add Background Image 2927 Email Aq Add Background Image 2927 Email Aq Add Background Image 2927 Email Aq <t< th=""><th>ID IV Typel Template Element Sub-Category 6678 Email Aq Add Video Placement Support Column 6670 Gmail Aq Add CTA Head CTA 6331 Email Aq Add Support Image Bidd C422 Email Aq Add Support Column Support Column 542 Email Aq Add Testimonial Support Column 542 Email Aq Add Testimonial Support Column 543 Email Aq Liminate Form Fields Form Fields 5763 Email Aq Eliminate Form Fields Form Fields 405 Email Aq Eliminate Form Fields Form Fields 405 Email Aq Eliminate Radio Buttons Body 3290 Email Aq Eliminate Radio Buttons Body 3290 Email Aq Eliminate Radio Buttons Body 3290 Email Aq Add Background Image Header/Background 3292 Email Aq Eliminate Banner Graphic Header/Background 2927 Email Aq EdisGraphic Header/Background 2927 Email Aq Add</th><th>How the addition of Apple Courses of Cara Head Video Placement Support Column Ves Gero Email Aq Add Video Placement Support Column Ves Gero Email Aq Add Support Image Body Ves Cara Head Cara Head Cara Head Cara Head Cara Head Ves Cara Head Cara Head Cara Head Cara Head Ves Cara Head Cara Head Cara Head Cara Head Ves Cara Head Cara Head Cara Head Ves Cara Head Cara Head Cara Head Cara Head Ves Cara Head Cara Head Cara Head Ves Cara Head Ves Cara Head Cara Head Ves Cara Head</th></t<> | ID IV Typel Template Element Sub-Category 6678 Email Aq Add Video Placement Support Column 6670 Gmail Aq Add CTA Head CTA 6331 Email Aq Add Support Image Bidd C422 Email Aq Add Support Column Support Column 542 Email Aq Add Testimonial Support Column 542 Email Aq Add Testimonial Support Column 543 Email Aq Liminate Form Fields Form Fields 5763 Email Aq Eliminate Form Fields Form Fields 405 Email Aq Eliminate Form Fields Form Fields 405 Email Aq Eliminate Radio Buttons Body 3290 Email Aq Eliminate Radio Buttons Body 3290 Email Aq Eliminate Radio Buttons Body 3290 Email Aq Add Background Image Header/Background 3292 Email Aq Eliminate Banner Graphic Header/Background 2927 Email Aq EdisGraphic Header/Background 2927 Email Aq Add | How the addition of Apple Courses of Cara Head Video Placement Support Column Ves Gero Email Aq Add Video Placement Support Column Ves Gero Email Aq Add Support Image Body Ves Cara Head Cara Head Cara Head Cara Head Cara Head Ves Cara Head Cara Head Cara Head Cara Head Ves Cara Head Cara Head Cara Head Cara Head Ves Cara Head Cara Head Cara Head Ves Cara Head Cara Head Cara Head Cara Head Ves Cara Head Cara Head Cara Head Ves Cara Head Ves Cara Head Cara Head Ves Cara Head |



"Oh...well I always drink to world peace..."



Let's walk step-by-step through the template!

Note: You won't start creating your own page until section 2, which will guide you on **how** to say what we need to say.


Guide 1: Linear layout (up to down, left aligned)

- 2472 7.7% increase in emails
- 2100 23.02% increase in emails
- 1692 10.8% increase emails (not iso..)
- Why 1819 then? Other factor, like inline video, poor CTA text, outweighed gain

Guide 2: No designed banner w text

- 2684/2693 9.2% increase in emails, 59.8% increase in instant donation
- 2794 11.9% increase in donations

Guide 3: Background image

- Random no difference (2985/2927
- Matching your ad Increase
- 3290 3.9% increase in emails
- 314 39.2% increase (not isolated)

Guide 8: Add a CTA header and copy

- 6670 / 100% increase emails
- 4180 / 96.7% increase emails

Guide 9: Minimum fields possible

- 5847 / 8.9% increase emails
- 4699 / 48.3% increase emails

Guide 10: Group fields to reduce page length

• 4376 / 4.1% increase emails

Guide 11: Consider qualifying questions to increase expectation of action

- On values
 - 2086 / 89.3% increase emails
- On what they want to do:
 - 2918 / 8.3% increase in emails





| Main Offer Headline G | oes Here | Main Offer Headline |
|---|---|---|
| Description text goes here. This is where you want to describe the offer that you're giving them You can go into a little more detail here as well. Be sure to take advantage of bullets: • Like a bullet here • Or a bullet there • A bullet everywhere! | Main offer image | Goes Here, Even if it Seems Long, Mobile Users are OK to Scroll Description text goes here. This is where you want to describe the offer that you're giving them You can go into a little more detail here as well. Be sure to take advantage of bullets: • Like a bullet here • Or a bullet there |
| n fact, you may want to consider adding a t can help really set the expectation for w get, such as: Like a bullet here Or a bullet there A bullet everywhere! | | In fact, you may want to consider adding a little more color here. It can help really set the expectation for what they are about to get, such as: Ulke a bullet here Or a bullet there A bullet everywhere! Call to action header goes |
| Call to action header goes here This is where you describe for them the concrete reason you want them to do the action below, such as filling out their information and email. First name Email Yes No | What [prospects] say "I love this offer so much. It's the bees knees! You better get it quick." -Happy Customer "Holy monkey! What just happened? My life is not the same after this. Grab it now!" -Happy Customer 2 | here This is where you describe for them the concrete reason you want them to do the action below, such as filling out their information and email Instrame Imail Yes No Qualifying question 1 Qualifying question 1 |
| Qualifying question 1 Qualifying question 2 | | Qualifying question 2 Get [Offer] Now |

Social proof

Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail here as well. Be sure to take advantage of bullets:

- Like a bullet here •
- Or a bullet there •
- A bullet everywhere! •



- get, such as:
- Like a bullet here

| n n | lain Offer | Headline Go | bes Here |
|---------------------------------------|--|---|---|
| w th Ye | escription text goe here you want to o hat you're giving th ou can go into a litt ere as well. Be sure dvantage of bullets Like a bullet here Or a bullet there A bullet everywh | describe the offer em de more detail e to take : e | Main offer image |
| C T C | ;, such as: Like a bullet here Or a bullet there A bullet everywhe all to action hea his is where you do oncrete reason you he action below, su | der goes here escribe for them the u want them to do | What [prospects] say " love this offerso much. it's |
| | | dil | ger requies. |
| L L L L L L L L L L L L L L L L L L L | s No Qualifying ques | | -Happy Customer "Holy monkey! What just happened? My life is not the same after this. Grab it now!" -Happy Customer 2 |
| |) () Qualifying ques | | |

Main offer image

Social proof

Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail here as well. Be sure to take advantage of bullets:

- Like a bullet here
- Or a bullet there
- A bullet everywhere!



Linear, Single Column Layout

Pages with this format consistently perform better than multi-column layouts (in this approach).

Main offer image

such as.

- Like a bullet here



From This

To This



Linear, Single Column Layout

Pages with this format consistently perform better than multi-column layouts (in this approach).

Social proof

Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail here as well. Be sure to take advantage of bullets:

- Like a bullet here
- Or a bullet there
- A bullet everywhere!





Linear, Single Column Layout

Pages with this format consistently perform better than multi-column layouts (in this approach).

, such as.

- Like a bullet here

Social proof

Main offer image

Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail here as well. Be sure to take advantage of bullets:

- Like a bullet here
- Or a bullet there
- A bullet everywhere!



Matching Background Image (if any)

Pages with a background image that MATCHES THE AD help to increase continuity.

Such as.

- Like a bullet here





Join us for a study of one of the world's greatest authors, Christian apologists, and philosophers, C.S. Lewis.

This new free course examines Lewis's apologetics and his fiction, as well as his philosophical and literary writings, and their continuing significance today.



Learn More Now >>

Reserve your spot in Hillsdale College's free Online Course, "An Introduction to C.S. Lewis: Writings and Significance." HILLSDALE.EDU I BY HILLSDALE COLLEGE

🖒 133 💭 6 🗔 67

Like Comment A Share

To This



C.S. Lewis is one of the world's greatest authors. He created significant works of fiction, including the Chronicles of Namia, and of philosophy, including The Abolition of Man. This course will consider Lewis's apologetics and his fiction, as well as his philosophical and literary writings, and their continuing significance today.

Activate your course for FREE

Take the next 30 seconds to fill out the two-step f below to start your course.

Step 1 of 2

- Please Select

First Name



Matching Background Image (if any)

Pages with a background image that MATCHES THE AD help to increase continuity.

From This

HILLSDALE COLLEGE

- Please Select

First Name*

C.S. Lewis was the greatest Christian apologist of the twentieth century. He was also the author of works of fiction, including the Chronicles of Namia, and of philosophy, including The Abolition of Man, This course will consider Lewis's apologetics and his fiction, as well as his philosophical and literary writings, and their continuing significance today.

the world's greatest authors

Learn timeless principles from one of

Activate your course for FREE

Take the next 30 seconds to fill out the two-step form below to start your course. Step 1 of 2 Title*

What students say "Hillsdale College's online offerings have deepened my education and enriched my life." - Fred D. "There aren't enough words to explain. I started with "The Federalist Papers" with a vague interest; now it seems there aren't

enough classes.... These classes have

Social proof

Main offer image

Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail here as well. Be sure to take advantage of bullets:

- Like a bullet here
- Or a bullet there
- A bullet everywhere!



Matching Background Image (if any)

Pages with a background image that MATCHES THE AD help to increase continuity.

Such as.

- Like a bullet here



Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail here as well. Be sure to take advantage of bullets:

Like a bullet here

ogo

- Or a bullet there
- A bullet everywhere!



Clear, non-designed/non-banner headline

Pages with a headline inside a designed banner consistently perform worse.

Social proof

Main offer image

Such as.

- Like a bullet here



From This

HILLSDALE COLLEGE

Know the Constitution like never before

The U.S. Constitution is the key to securing liberty for all Americans -- yet very few know exactly what it says and what freedoms it protects. Hillsdale College is working to make 2015 the "Year of the Constitution," dedicating this year to educating millions of Americans about this critical document. That's why the College is offering its most popular course, "Constitution 101" for free, when you sign up now.

Understand the Constitution like never before - for FREE

To This

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Understand the Constitution ke never before - for FREE

In Emails

Clear, non-designed/non-banner headline

Pages with a headline inside a designed banner consistently perform worse.



Do we have any advice on how to write the headline?



Writing a Headline

So what should I say?

Think about your offer and ask yourself this simple question:

• What will someone get, achieve, or learn as a result of consuming your offer?

Social proof Logo Main Offer Headline Goes Here Description text goes here. This i where you want to describe the offer that you're giving them You can go into a little more detail Main offer image here as well. Be sure to take advantage of bullets: Like a bullet here • Or a bullet there A bullet everywhere! In fact, you may want to consider adding a little more color here. It can help really set the expectation for what they are about to get, such as: Like a bullet here Or a bullet there A bullet everywhere! Call to action header goes here This is where you describe for them the concrete reason you want them to do What [prospects] say the action below, such as filling out "I love this offer so much. It's their information and email. the bees knees! You better get it quick." -Happy Customer First name Last name "Holy monkey! What just happened? My life is not the Fmai same after this. Grab it now!" -Happy Customer 2 Yes No \bigcirc \bigcirc Qualifying question 1 Qualifying question 2 Get [Offer] Now We take privacy seriously, so we'll carefully protect your email address.

Example: Headline (#3020)

Not This

Driving innovation and ideas

Everyone wants to be more creative and bring new ideas to the table. But which innovative ideas are actually worth pursuing? And why do innovative companies often see creativity dwindle over time? Our new ebook answers these questions and more.

We interviewed Stanford Graduate School of Business



But This

Generate breakthrough ideas and create a culture of innovation

Everyone wants to be more creative and bring new ideas to the table. But which innovative ideas are actually worth pursuing? And why do innovative companies often see creativity dwindle over time? Our new ebook answers these questions and more.

We interviewed Stanford Graduate School of Business professors and alumni to share insights and advice you need to:







Writing a Headline

What else should I consider?

• Any words that make it feel like work.



Example: Headline (#4218)

Not This

Help Keep Women and Children Safe

But This

We Must Keep Women and Children Safe





Writing a Headline

What else should I consider?

- Any words that make it feel like work.
- Unnecessary additions or explanations.



Example: Headline (#2697)

Not This

Get expert policy analysis from some of the nation's most trusted authorities

But This

Get expert analysis in your inbox each morning.





Writing a Headline

What else should I consider?

- Eliminate any words that make it feel like work.
- Eliminate unnecessary additions or explanations.
- Add mystery.



Examples of mystery trigger words

- Weird
- Unusual
- Bizarre
- Strange
- Effortless
- Painstaking

- Secret
- Amazing
- Absolute
- Essential
- Incredible
- (It's not what you think)



Example: Headline (#919) Not This

Get the "most influential conservative publication" -- for FREE

But This

Get the "most influential conservative publication you've never heard of" -for FREE

A PUBLICATION OF HILLSDALE COLLECT



The liberal measure Colon colled Lilledole



Social proof

Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail here as well. Be sure to take advantage of bullets:

- Like a bullet here
- Or a bullet there
- A bullet everywhere!



Social proof

Main offer image

What [prospects] say

Happy Customer "Holy monkey! What just appened? My life is not the

"I love this offer so much. It's

same after this. Grab it now!

Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them You can go into a little more detail

here as well. Be sure to take advantage of bullets: Like a bullet here Or a bullet there



Clear, non-designed/non-banner headline

Pages with a headline inside a designed banner consistently perform worse.

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- Like a bullet here



Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail here as well. Be sure to take advantage of bullets:

- Like a bullet here
- Or a bullet there
- A bullet everywhere!



Consider adding a social proof indicator

Even with free offers, seeing the approval of many others can act as a tipping point for some.

Main offer image

Social proof

Such as.

- Like a bullet here



From This



To This





Consider adding a social proof indicator

Even with free offers, seeing the approval of many others can act as a tipping point for some.

Social proof

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- A bullet everywhere!



Consider adding a social proof indicator

Even with free offers, seeing the approval of many others can act as a tipping point for some.

Main offer image

Such as.

- Like a bullet here



Approximately 2-3 short paragraphs of copy

More copy may be too much and less copy may not be enough (unless they already know you).

Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail here as well. Be sure to take advantage of bullets:

- Like a bullet here
- Or a bullet there

Like a pullet nere

A bullet everywhere!



In fact, you may want to consider adding a little more color here. It can help really set the expectation for what they are about to get, such as:





Approximately 2-3 short paragraphs of copy

More copy may be too much and less copy may not be enough (unless they already know you).

From This



To This

Is the US Military ready to defend our country?

The **2016 Index of Military Strength** is a report unlike any other ever attempted in military history. This groundbreaking, in-depth analysis assesses:

- America's military power, including a sophisticated grading system of each branch of the military;
- The threats facing the United States from countries like Russia and Iran, and whether the military is deployed correctly to address those threats; and
- The operational readiness of the military, including its ability to fight multiple wards at the same time.

Packed with charts, graphs, maps, and data compiled by military-policy experts with decades of experience, the 335-page Index of Military Strength features:

ighlight key

ng of national security and d of the Heritage Foundation

 An assessment of key regions where U.S. Military forces may have to operate to defend America's vital interef
 An evaluation of t¹
 vital interests, ideation who defends the second seco

cess now

 An evaluation of t interests and t'
 An in-dept^{*}

The 🖌

Heritage Foundation

- Special essays the National D
- build a more ii
 A preface by Ji

Get free 2016 Inde

Enter your name a



Do we have any advice on how to write body copy?



Writing Body Copy

So what should I say?

Think about your offer and ask yourself these questions:

- How exactly will this offer help your ideal donor (their desires or needs) in their life story?
- Will it enrich them?
- Will it unveil a particular set of truths?
- Will it give them a new skill?
- Will it help them solve a particular problem?
- Will it help them get their message out?
- Will it help them advance the right thing?



Writing Body Copy

Consider some revisions

• Make sure that you are focusing only on the offer, not on the benefits of your organization.



Example: Body Copy (#2180)

Not This (this seems like it's selling TSHA, not the eBook)

Each month, Texas State Historical Association members receive exclusive content, just like this, delivered straight to their inbox. This is in addition to the on-demand access they have to the TSHA Digital Library containing hundreds of exclusive TSHA publications spanning over 115 years.

But This (100% focus on the eBook)

While not at the center of the conflict, Texas and its residents played a critical role in the merican Civil War. In this eBook, available exclusively from the Texas State Historical As will learn the stories of many prominent Texans in the war and how the battles fought impacted the nation. **Emails** Captured



9%

Example: Body Copy (#3757)

Not This (More about the organization than the petition)



The sudden death of Justice Antonin Scalia created a vacancy on the U.S. Supreme Court at a critical time in our fight for LIFE. Justice Scalia was a true pro-life advocate who understood the value of every human life and supported the constitutional protections necessary to protect the right to life for all humans.

Last month, President Obama nominated Merrick Garland to fill Justice Scalia's empty sea because he and his pro-abortion allies know that this would move the Court to a dramatically pro-abortion position.

We, as pro-life Americans, can not allow that to happen. The stakes are too high. There are simply too many lives of innocent unborn babies on the line. We cannot sit idly by.

We must continue to urge our pro-life Senators to stand firm and hold out against Obama's pro-abortion appointee. Planned Parenthood and the pro-abortion lobby – with their untoid millions in funds – are already mobilizing to pressure the Senate majority to fold and allow the creation of a pro-abortion Supreme Court.

It's time for us in the Pro-Life Movement to take a strong stand alongside our Senators to let them know that we are holding them to their commitment to allowing the people to decide!

President Obama must not be allowed the chance to stack the court with another pro-abortion Justice.

Together, we can stop a pro-abortion Supreme Court

Speak up. ADD YOUR NAME TODAY!



The sudden death of Justice Antonin Scalia created a vacancy on the U.S. Supreme Court at a critical time in our fight for LIFE. Justice Scalia was a true pro-life advocate who understood the value of every human life and supported the constitutional protections necessary to protect the right to life for *all* humans.

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President Obama must not be allowed the chance to stack the court with another pro-abortion Justice.

Together, we <u>can</u> stop a pro-abortion Supreme Court.

But This (100% focus on the petition)

Attention: Senate Majority Leader Mitch McConnell, Senator Chuck Grassley, and the Senate Pro-Life Majority,

I urge you to **continue standing firm against President Obama's pro-abortion Supreme Court nominee.** The American people must be allowed to have a say by letting the next President fill this vacancy. Obama should not be allowed to stack the Court on his way out of office with another pro-abortion Justice.



Attention: Senate Majority Leader Mitch McConnell, Senator Chuck Grassley, and the Senate Pro-Life Majority,

I urge you to continue standing firm against President Obama's pro-abortion Supreme Court nominee. The American people must be allowed to have a say by letting the next President fill this vacancy. Obama should not be allowed to stack the Court on his way out or effect with acceleration and the letting.

| Sincerely, |
|---------------|
| FIRST NAME |
| LAST NAME |
| EMAIL ADDRESS |
| |





Writing Body Copy

Consider some revisions

- Make sure that you are focusing only on the offer, not on the benefits of your organization.
- Try to focus LESS on the facts ABOUT the content and focus MORE on the content itself.



Example: Body Copy (#2665)

Not This

For the past 118 years, the Texas State Historical Association has been chronicling the stories behind some of the most well-known people and places in Texas music history. These stories became so popular, they eventually led to their own publication titled *Handbook of Texas Music*.

Since music should be enjoyed by all, we have created an eBook using the best stories that Texas music history has to offer. And, for a limited time, we are making these stories available for free.

In this exclusive eBook, you will find:

- Over 150 pages packed with the stories of such legendary musicians as Buddy Holly, Janis Joplin, and Stevie Ray Vaughan
- The history behind some of Texas's most legendary events like South by Southwest
- The stories of Texas's influence on everything from rock-and-roll, jazz, and blues to modern day country.

🕈 Plus much more...



But This

It is no stretch to say that Texans have played a pivotal role in shaping the distinctive sound of American music. Without Lubbock native Buddy Holly there could have been no Beatles. Texans such as Janis Joplin, Steve Miller, and ZZ Top irrevocably changed rock music. These Texas artists and many more are part of the rich history that makes American music what it is today.

For the past 118 years, the Texas State Historical Association has been chronicling the evolution of Texas music and its impact on American culture. Using this vast body of knowledge, the TSHA has created a new eBook featuring some of the **greatest true-life stories from Texas music history**.

Today, the TSHA is offering this new eBook, *Texas: A Musical Journey*, for free. In this exclusive eBook, you will discover:

- How country music was shaped by such legendary performers as Bob Wills, George Jones, and Willie Nelson
- How Texas artists such as Buddy Holly, Janis Joplin, and Pantera have changed the sound of rock-and-roll
- And how shows and events like *Austin City Limits* and *South by Southwest* contributed to the rise of several of today's biggest performers.
- Plus so much more!



8.6%

Emails Captured

Approximately 2-3 short paragraphs of copy

More copy may be too much and less copy may not be enough (unless they already know you).

Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail here as well. Be sure to take advantage of bullets:

- Like a bullet here
- Or a bullet there
- A bullet everywhere!



In fact, you may want to consider adding a little more color here. It can help really set the expectation for what they are about to get, such as:

- Like a bullet here



Social proof

Social proof

Main Offer Headline Goes Here

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You can go into a little more detail here as well. Be sure to take advantage of bullets:

- Like a bullet here
- Or a bullet there
- A bullet everywhere!



Juci

Logo

Add an image (avoid video) as long as it clarifies the offer

Email acquisition pages that lead with a video often underperform those that don't.

Such as.

- Like a bullet here
From This

To This

Learn timeless principles from one of the world's greatest authors

C.S. Lewis was the greatest Christian apologist of the twentieth century. He was also the author of works of fiction, including the Chronicles of Narnia, and of philosophy, including The Abolition of Man.

This course will consider Lewis's apologetics and his fiction, as well as his philosophical and literary writings, and their continuing significance today.

Activate your course for FREE

Fill out the form below to start your course!

Step 1 of 2





Learn timeless principles from one of the world's greatest authors

C.S. Lewis was the greatest Christian apologist of the twentieth century. He was also the author of works of fiction, including the Chronicles of Narnia, and of philosophy, including The Abolition of Man. This course will consider Lewis's apologetics and his fiction, as well as his philosophical and literary writings, and their continuing significance today.

Activate your course for FREE

| Fill out the form below to start your course! | |
|---|--|
| | |
| Step 1 of 2 | What students say |
| Title * Select \$ | "Hillsdale College's online offerings have deepened my education and enriched my life." – Fred D. |
| First Name * | |
| Last Name * | "There aren't enough words to explain. I started with "The Federalist Papers" with vague interest; now it seems there aren't enough classes These classes have truly changed and matured my life." – Danny G. |
| Email * | |
| | "Extraordinary in their simplicity and so fulfilling in their content. Thank you for creating this avenue to knowledge." – John C. |

Add an image (avoid video) as long as it clarifies the offer

Email acquisition pages that lead with a video often underperform those that don't.

From This

To This

Hillsdale College

Discover the simple but profound truths of the Constitution in an entirely new way.

On May 15th, Hillsdale College launched "Introduction to the Constitution." This free online course is presented in a groundbreaking new style that immerses you in the Hillsdale classroom experience. Each lesson is less than 15 minutes loi Find yourself at the table with Dr. Larry Arnn, as he teaches his students the principles of liberty. Peer into the lively discussions that take place as students explore the implications and beauty of our Constitution.

The U.S. Constitution is the key to securing liberty for all Americans -- yet few know exactly what it says, and what freedom it protects. That is why every student of Hillsdale College is required to study this document before graduation.

Join us in this course as we revisit the words of our founding fathers and rediscover the principles of liberty. As always, Hillsdale offers this course for no charge—completely free—as part of our mission to help all Americans pursue truth and defend liberty.

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The U.S. Constitution is the key to securing liberty for all Americans -- yet few know exactly what it each and what freedoms it property hyperty Hillsdale College study this of before graduat

visit the wor

no charge

Hillsdale offers defend liberty.

Join us in this



Add an image (<u>avoid video</u>) as long as it clarifies the offer

Email acquisition pages that lead with a video often underperform those that don't.

Logo

Social proof

Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail here as well. Be sure to take advantage of bullets:

- Like a bullet here
- Or a bullet there
- A bullet everywhere!



Add an image (avoid video) as long as it clarifies the offer

Email acquisition pages that lead with a video often underperform those that don't.

uch as.

- Like a bullet here

Logo

Social proof

Main offer image

Main Offer Headline Goes Here

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail here as well. Be sure to take advantage of bullets:

- Like a bullet here •
- Or a bullet there •
- A bullet everywhere! •



It can help really set the expectation for what they are about to get, such as:

- Like a bullet here

| Main Offer Headli | ne Goes Here |
|---|----------------------------|
| Description text goes here. This where you want to describe the that you're giving them You can go into a little more det here as well. Be sure to take advantage of bullets: • Like a bullet here • Or a bullet there | offer |
| It can help really set the expectat get, such as: Like a bullet here Or a bullet there Call to action header goes h This is where you describe for th | ere |
| First swifer e you describe for unconcrete reason you want them the action below, such as filling their information and email. | to do What [prospects] say |
| Yes No Qualifying question 1 Qualifying question 2 | |
| | |

- Or a bullet there
- A bullet everywhere!

This is where you describe for them the concrete reason you want them to do the action below, such as filling out their information and email.

| First name | Last name |
|------------|-----------|
| | |
| | |

Email

Yes No



Qualifying question 1

Qualifying question 2



Avoid in-line supporting content

Our testing thus far has shown that supporting content in the primary eye-path distracts.

What [prospects] say

"I love this offer so much. It's

the bees knees! You better

"Holy monkey! What just happened? My life is not the

same after this. Grab it now!"

get it quick."

-Happy Customer

-Happy Customer 2

From This

In honor of Black History Month:

Get the Latest eBook Celebrating African Americans in Texas History

There are many groups that were often overlooked in the chronicles of history. African Americans in Texas are one such group; they were subjected to slavery, segregation, and discrimination during this state's long history. Despite all of this adversity, they made significant contributions to the growth and development of Texas.

African Americans influenced Texas economically, politically, culturally, and socially. Living and working with other ethnic groups, they helped create the unique culture of Texas.

Historians have not always acknowledged the role that African Americans played in the Lone Star State. This is no longer the case. **That is why today, the TSHA is offering this new eBook**, *Struggle and Success: African Americans in Texas*, for free.

In this exclusive eBook, you will discover:

174 pages of stories featuring significant African American figures in the realm of politics, civil rights, business, journalism,



To This

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Get the Latest eBook Celebrating African Americans in Texas History

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As Houston mayor, Sylvester Turner has said:





Avoid in-line supporting content

Our testing thus far has shown that supporting content in the primary eye-path distracts.

- Or a bullet there
- A bullet everywhere!

This is where you describe for them the concrete reason you want them to do the action below, such as filling out their information and email.

| First name | Last name |
|------------|-----------|
| | |
| Email | |

Yes No

 \cap



Qualifying question 2



Avoid in-line supporting content

Our testing thus far has shown that supporting content in the primary eye-path distracts.

What [prospects] say

"I love this offer so much. It's

the bees knees! You better

"Holy monkey! What just

happened? My life is not the

same after this. Grab it now!"

get it quick."

-Happy Customer

-Happy Customer 2

- Or a bullet there
- A bullet everywhere!

This is where you describe for them the concrete reason you want them to do the action below, such as filling out their information and email.

Last name

| First name | |
|------------|--|
| | |
| | |
| | |

| | | |
|------|------|--|
| | | |
| | | |
| | | |

Email

No Yes



Qualifying question 1





"Holy monkey! What just happened? My life is not the same after this. Grab it now!" -Happy Customer 2

get it quick."

-Happy Customer



Clear call to action header and description

Without this information, visitors may get confused as to what exactly you want them to do.

From This

Early Detection

Detecting Breast Cancer Earlier

Breast cancer can't be prevented, but you can take three important steps to help detect it earlier. The free resource, *3 Steps to Early Detection*, can increase your chance of finding breast cancer before it spreads.

| First Name | Last Name |
|------------|-----------|
| Email | |

• Please complete this mandatory field.



To This

Early Detection

Detecting Breast Cancer Earlier



Clear call to action header and description

Without this information, visitors may get confused as to what exactly you want them to do.



Do we have any advice on writing the CTA header and description?



Writing a CTA Header

So what should I say?

Our best advice is to keep it simple:

For the Header

 Write down what they are physically getting / achieving by consuming your offer

For the Description

• Repeat the above and then say what they have to do (provide info) to get it.



Writing a CTA Header

What else should I consider?

Ensure to emphasize the benefit BEFORE the action or instead of the action.



Example: CTA Head (#2695)



From This

Enroll for FREE in "The Federalist Papers" now!

Complete the form below to receive your first lesson via email.

First Name *

Last Name *

Ruch

To This

Activate your FREE "Federalist Papers" course now!

Complete the form below to receive your first lesson via email.

First Name *

Last Name *



Rush Limb



Example: CTA Head (#833)



From This

What can Martin Luther King teach people of faith about human rights? Download the free book right now and find out!



To This

His world-changing movement began with his faith. How can today's world-changers learn from the legacy of Dr. Martin Luther King, Jr.?

Get the free book right now.





Writing a CTA Header

What else should I consider?

Ensure to emphasize the benefit BEFORE the action or instead of the action.

Re-emphasize the free, instant nature of the offer delivery if applied.



Example: CTA Head (#2695)



From This

Get the facts now with the 2016 Index of Military Strength

Enter your name and email below to get the facts now.

First Name *

Last Name *

Email *

Get the facts now!

To This

Get free instant access now with the 2016 Index of Military Strength

Enter your name and email below to get access now.

First Name *

Last Name *



Email *

Get instant access now!



- Or a bullet there
- A bullet everywhere!

This is where you describe for them the concrete reason you want them to do the action below, such as filling out their information and email.

| First name | Last name | |
|------------|-----------|--|
| | | |
| Email | | |

Yes No

 \cap



Qualifying question 2



Clear call to action header and description

Without this information, visitors may get confused as to what exactly you want them to do.

What [prospects] say

"I love this offer so much. It's

the bees knees! You better

"Holy monkey! What just

happened? My life is not the

same after this. Grab it now!"

get it quick."

-Happy Customer

-Happy Customer 2

- Or a bullet there
- A bullet everywhere!

This is where you describe for them the concrete reason you want them to do the action below, such as filling out their information and email.

| | First | name | Last name |
|---|-------|------|--|
| l | Ema | il | |
| | Yes | | Qualifying question 1 Qualifying question 2 |
| | | | Minimum required field |



Minimum required fields to reduce effort and resistance

Every extra field you require will cost you leads.

| irst Name:" | Are you already registered? <u>Click</u> here to login and continue your | Sign up now and get your | r first lecture instantly! |
|---------------------------------|---|----------------------------|---|
| ast Name:* | <u>course.</u> | Are you already registered | d? <u>Click here to login and continue your course.</u> |
| Address Line 1:* | | First Name:* | Last Name:* |
| Idress Line 2: | | Email:* | |
| ity:* | | Password:* | |
| country:* United States (US) | | Password: | |
| itate/Province:* | | Password Confirmation:* | |
| New York | • | | |
| ip/Postal Code:* | | | |
| mail:* | | Start your Revelation cour | |
| assword:* | | | $\mathbf{I}_{\mathbf{O}}$ |
| assword Confirmation:* | | | 48% |
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(9)

Minimum required fields to reduce effort and resistance

Every extra field you require will cost you leads.

- Or a bullet there
- A bullet everywhere!

This is where you describe for them the concrete reason you want them to do the action below, such as filling out their information and email.

| irst name | Last name | |
|-----------|-----------|--|
| | | |
| | | |
| Email | | |

Yes No

 \cap



Qualifying question 2



Minimum required fields to reduce effort and resistance

What [prospects] say

"I love this offer so much. It's

the bees knees! You better

"Holy monkey! What just

happened? My life is not the

same after this. Grab it now!"

get it quick."

-Happy Customer

-Happy Customer 2

Every extra field you require will cost you leads.

• Or a bullet there

No

()

Yes

A bullet everywhere!

Call to action header goes here

This is where you describe for them the concrete reason you want them to do the action below, such as filling out their information and email.



Qualifying question 1

Qualifying question 2



Fields grouped together to reduce page length

In some cases on desktop experiences, stacked fields can make the effort seem more than it is.

| From This | To This | |
|---|---|------|
| gn up now and get your first lecture instantly! st Name:* Are you already registered? <u>Click</u> <u>here to login and continue your</u> <u>course.</u> | First Name:* Last Name:* Are you already registe here to login and contin course. | |
| ss Line 1:* | City:* | |
| ess Line 2: • | Country:* United States (US) State/Province:* Zip/Postal Code:* | |
| Intry:* Inited States (US) te/Province:* ew York | New York T Email:* | |
| /Postal Code:* | Password:* | |
| isword:* | Cet Started! | |
| Get Started! | | |
| | ln Em | nail |

Fields grouped together to reduce page length

In some cases on desktop experiences, stacked fields can make the effort seem more than it is.

- Or a bullet there
- A bullet everywhere!

This is where you describe for them the concrete reason you want them to do the action below, such as filling out their information and email.

| First name | Last name | |
|------------|-----------|--|
| | | |
| | | |
| Email | | |

Yes No

 \cap



Qualifying question 2



Fields grouped together to reduce page length

In some cases on desktop experiences, stacked fields can make the effort seem more than it is.

What [prospects] say

"I love this offer so much. It's

the bees knees! You better

"Holy monkey! What just

happened? My life is not the

same after this. Grab it now!"

get it quick."

-Happy Customer

-Happy Customer 2

Or a bullet there A bullet everywhere!



n fact, you may want to consider adding a little more color her What [prospects] say It can help really set the expectation for what they are about to get, such as: A bullet everywher "I love this offer so much. It's Call to action header goes here the bees knees! You better This is where you describe for them th oncrete reason you want them to do the action below, such as filling out get it quick." -Happy Customer "Holy monkey! What just happened? My life is not the same after this. Grab it now!" -Happy Customer 2

We take privacy seriously, so we'll carefully protect your email address.



Consider qualifying questions (optional!)

Depending on the offer, qualifying questions can add a sense of credibility and exclusivity.



- Or a bullet there
 - A bullet everywhere!



Consider qualifying questions (optional!)

Depending on the offer, qualifying questions can add a sense of credibility and exclusivity.

concrete reason you want them to do the action below, such as filling out their information and email.

| First name | |
|------------|--|
| | |

Email

Yes No

- Qualifying question 1
- Qualifying question 2

Get [Offer] Now

We take privacy seriously, so we'll carefully protect your email address.

What [prospects] say

"I love this offer so much. It's the bees knees! You better get it quick." -Happy Customer

"Holy monkey! What just happened? My life is not the same after this. Grab it now!" -Happy Customer 2



- Or a bullet there
- A bullet everywhere!

This is where you describe for them the concrete reason you want them to do the action below, such as filling out their information and email.

| First name | Last name | |
|------------|-----------|--|
| Email | | |



O Qualifying question 1

O Qualifying question 2



Yes

No

Testimonials for supporting content

As people experience your new offer, feature their feedback here to increase future response.

From This

\$

Activate your free Supreme **Court course now!**

Fill out the form below and we'll immediately send your first lesson by email.

Activate my course!

| Step 1 of 2 | |
|--------------|--|
| Title * | |
| Select | |
| First Name * | |

Last Name *

Email *

Course Schedule

- 1. Marbury v. Madison: Judicial Review Larry P. Arnn
- 2. Lochner v. New York: Property Rights Paul Moreno
- 3. NFIB v. Sebelius: Federalism **Kevin Portteus**
- 4. Roe v. Wade: Privacy and Liberty Adam Carrington
- 5. Texas v. Johnson: Freedom of Speech Stephen J. Markman
- 6. Burwell v. Hobby Lobby: Religious Liberty Adam Carrington
- 7. D.C. v. Heller: Second Amendment Stephen J. Markman
- 8. Brown v. Board of Education: Civil Rights Paul Moreno
- 9. Chevron v. NRDC: Administrative Law Ronald J. Pestritto
- 10. The Supreme Court Today Larry P. Arnn

To This

| Activate your free Supreme Court course now! | What students say |
|---|---|
| Fill out the form below and we'll <i>immediately</i> send your first lesson by email. | "Hillsdale College's online offerings have deepened my education and enriched my life." |
| Step 1 of 2 | - Fred D. |
| Title * | "There aren't enough words to explain. I |
| Select \$ | started with "The Federalist Papers" with a |
| First Name * | vague interest; now it seems there aren't enough classes These classes have truly changed and matured my life." – Danny G. |
| Last Name * | "Extraordinary in their simplicity and so fulfilling in their content. Thank you for creating this avenue to knowledge." |
| Email * | – John C. |
| | |
| Activate my course! | |
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| | In Emails |
| | |

Testimonials for supporting content

As people experience your new offer, feature their feedback here to increase future response.



As people experience your new offer, feature their feedback here to increase future response.

- Or a bullet there
- A bullet everywhere!

This is where you describe for them the concrete reason you want them to do the action below, such as filling out their information and email.

| First name | Last name |
|------------|-----------|
| | |
| Email | |

| Yes | No | |
|------------|------------|-----------|
| \bigcirc | \bigcirc | Qualifvin |



Qualifying question 2



Testimonials for supporting content

As people experience your new offer, feature their feedback here to increase future response.

What [prospects] say

"I love this offer so much. It's

the bees knees! You better

"Holy monkey! What just

happened? My life is not the

same after this. Grab it now!"

get it quick."

-Happy Customer

-Happy Customer 2



Or a bullet there A bullet everywhere!



Clear call to action button with privacy reinforcement

Nothing should be more clear than this button and the implications of pushing it.

concrete reason you want them to do the action below, such as filling out their information and email.

| First name | |
|------------|--|
| | |
| | |

Email



Qualifying question 1

Qualifying question 2

Get [Offer] Now

We take privacy seriously, so we'll carefully protect your email address.

What [prospects] say get, such as: A bullet everywher "I love this offer so much. It's Call to action header goes here the bees knees! You better This is where you describe for them the ncrete reason you want them to do the action below, such as filling out get it quick." -Happy Customer "Holy monkey! What just happened? My life is not the same after this. Grab it now!" -Happy Customer 2

fact, you may want to consider adding a little more color he

It can help really set the expectation for what they are about to



Clear <u>call to action button</u> with privacy reinforcement

Nothing should be more clear than this button and the implications of pushing it.

From This





SHOW ME HOW MY FRIENDS SCORE!





Clear call to action button with privacy reinforcement

Nothing should be more clear than this button and the implications of pushing it.

From This

SEND ME THE DAILY DEVOTIONAL



SEND ME THE DAILY DEVOTIONAL

We take privacy seriously and hate spam, so we'll carefully protect your e-mail address.



What's the difference with mobile/handheld devices?



Logo

Main Offer Headline Goes Here, Even if it Seems Long, Mobile Users are OK to Scroll

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail





Logo

Main Offer Headline Goes Here, Even if it Seems Long, Mobile Users are OK to Scroll

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail

What's Different

- All supporting content is generally hidden from the main eye-path, as there is only room enough for main content.
 This includes images and testimonials
- ✓ Form fields are stacked vertically instead of grouped.


Logo

Main Offer Headline Goes Here, Even if it Seems Long, Mobile Users are OK to Scroll

Description text goes here. This is where you want to describe the offer that you're giving them

You can go into a little more detail

What's Not Different

- ✓ The AMOUNT of content stays the same, even if it seems strange initially.
- ✓ Why? Experiments across the board (for profit and non-profit) reveal that mobile users are OK scrolling up and down, it's just pinch and zoom that has a negative effect on performance.



But what about design? How does that affect response rates?



About this Test

The Testing Partner

A non-profit association serving Texas communities through teaching Texas history.

The Testing Objective

Determine if page design has an effect on email acquisition.

The Testing Approach

Which page design (if any) results in the greatest number of emails?



How Do We Get More Names?

Version A

TSHA Texas State Historical Association







How Do We Get More Names?

Version B

TSHA Texas State Historical Association

The Trusted Source For Texas History



- **SPECIAL BONUS!** Articles from the Southwestern Historical Quarterly
- ★ Photos, maps and more!



How Do We Get More Names?

Version A TSHA Toras State Historical Assert

Exclusively for Texas History Enthusiasts:

Get your FREE copy of *Civil War In The Lone* Star State eBook today!

While not at the center of the conflict, Texas and its residents played a critical role in the American Civil War. In this eBook, available exclusively from the Texas State Historical Association, you will learn the stories of many prominent Texans in the war and how the battles fought on Texas soil impacted the nation

Texas escaped much of the physical destruction that took place in other states of the Confederacy. This occurred for one simple reason-the Union never managed to invade and occupy the state's interior. Nevertheless, Texans paid a huge price for the war in terms of lives lost and the impact on the families left at home.

Discover these rarely told stories with TSHA's latest eBook. In the 181 page, Civil War in The Lone Star State eBook you will find:

> Texas State Historica







CIVIL WAR EBOOK

Version B

TSHA

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Civil War. In this eBook, available exclusively from the Texas State Historical Association, you will learn the stories of prominent Texans in the war and how the battles fought on Texas soil impacted the nation.

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In Emails

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🚖 Exclusive ins

* SPECIAL BO

\star Photos, ma

\star A vivid accou

SEND ME MY FREE

CIVIL WAR EBOOK

If the design is too beautiful, it can be a **DISTRACTION**

If it is too ugly, it is a **DISGRACE**

And just to be sure...

Version A

Hillsdale College

Understand free market economics like never before.

Free markets have been the driving force behind America's economic growth and prosperity over the last two centuries. However, the economic principles that underlie free markets are not broadly understood

And because free markets and the entrepreneurial spirit require freedom to flourish, Hillsdale seeks to teach you-and all Americans-about these fundamental principles.

This ten-lecture course is delivered by economics professor Gary Wolfram, with an introduction and concluding lecture by Hillsdale President Larry P. Arnn. This course covers the most important economic topics you need to know, including how markets work, the role of profit, restoring economic liberty, and more.

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Fill out the form below and we'll immediately send your first lesson by email.

Step 1 of 2

Title * Select

First Name *

Last Name *

Email *

Activate my course!

What students say

"Hillsdale College's online offerings have deepened my education and enriched my life." - Fred D.

"There aren't enough words to explain. I started with "The Federalist Papers" with a vague interest; now it seems there aren't enough classes. . . . These classes have truly changed and matured my life." - Danny G.

"Extraordinary in their simplicity and so fulfilling in their content. Thank you for creating this avenue to knowledge." – John C.

Version B

In Emails

Understand free market economics like never before.

Begin your first lesson today.

Free markets have been the driving force behind America's economic growth and prosperity over the last two centuries. However, the economic principles that underlie free markets are not

economic topic



HILLSDALE COLLEGE Activate your free Economics-101 Course Now! Step 1 of 2 Title * Select First Name *

Last Name *



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FINAL REVIEW Great Digital Communication Email Acquisition Pages



Why again did Version B lose?



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Last Name

Email Address

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The Handbook of African American Texas features more than 850 entries that chronicle the individuals, communities, businesses, institutions, organizations, and events that comprise the African American experience and its significant contribution to the heritage and culture of the Lone Star State.

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GET YOUR FREE COPY OF STRUGGLE AND SUCCESS

Version **B**



Why Version B lost

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See what's inside!

TSHA

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Sign up now to get your FREE copy

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Headline

The headline doesn't state the desired effect, or even explicitly state that visitors will get an eBook.

Plus, the size of the headline is a little small.





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Main Image

While the main image is somewhat iconic, it doesn't communicate the essence of the offer or at least what they are going to get.

Plus, it is so big that it has become a major distraction.



GET YOUR FREE COPY OF STRUGGLE AND SUCCESS



TSHA Texas State Historical Associati





Body Copy

While the body copy length seems OK, it talks only about the facts ABOUT the book, not about WHAT'S INSIDE (the what instead of the why).

In addition it uses a complicated widget like browsing tool to try and help people see what's inside



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| Last Name | | |
|-----------|------|--|
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CTA header

Notice that it emphasizes first what you have to do, not what you get.

It would perform better if reversed.



Why Version B lost

TSHA Texas State Historical Associat

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Sign up now to get your FREE copy

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CTA button text

While the button text isn't bad, the problem is that we don't know what "Struggle and Success" is, UNLESS we decided to use that complicated widget tool.

Ultimately, it underperformed because it did not reemphasize, it instead introduced something new.



Now look at Version A again...

Version A

In honor of Black History Month: Get the Latest eBook Celebrating African Americans in Texas History

There are many groups that were often overlooked in the chronicles of history. African Americans in Texas are one such group; they were subjected to slavery, segregation, and discrimination during this state's long history. Despite all of this adversity, they made significant contributions to the growth and development of Texas.

African Americans influenced Texas economically, politically, culturally, and socially. Living and working with other ethnic groups, they helped create the unique culture of Texas.

Historians have not always acknowledged the role that African Americans played in the Lone Star State. This is no longer the case. **That is why today, the TSHA is offering this new eBook,** *Struggle and Success: African Americans in Texas*, for free.

TSHA

STRUGGLE

AND

SUCCESS:

FRICAN AMERICANS IN TEXAS



- Rarely seen historical pictures of people, places, and events from Texas history
- ★ Bonus articles from Southwestern Historical Quarterly highlighting the desegregation of North Texas State College and other civil rights struggles
- The so much more!









First Name

Last Name

Email Address

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Version B



Any page template has ultimately **ONE COAL**

to facilitate a great MENTAL CONVERSATION

between you and your visitor.

Using research-driven principles of

will help you effectively **EXPRESS VALUE** of your offer.

One last thing...

A template is available for you to download and print.

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| • Exp. #2472 - | iear layout. 77% increase in emails. 23% increase in email. 10.8% increase in email (not isolated) | - Add social proof. • Exp. #2193 – 8.4% increase i | n emails. |
| Use a text-only headline; not a banner image. | | | 5 Write 2-3 short |
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| If you use a background image, make sure that it | You can go into a little more detail here as well. Be sure to take advantage of bullets: | MAIN OFFER IMAGE | already has a relationsl with you, you can use s copy. |
| • Exp. #2985 – Random image makes | - Like a bullet here - Or a bullet there | (OPTIONAL) | • Exp. #2313 – 26.2% increase |
| no difference. • Exp. #2927 - Random image makes | - A bullet everywhere? | 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - | Exp. #1408 – 76.2% increase |
| no difference. • Exp. #3290 Matching your ad increased emails by 3.9% | In fact, you may want to consider adding a help really set the expectation for what th | a little more color here. It can hey are about to get, such as: | O Use a primary im |
| increased emails by 3.5% | - Like a bullet here - Or a bullet there - A bullet everywhere! | | not a video, if it a clarity or increases continuity. |
| Add a call-to-action header | Call to action header goes here | | • Exp. #6678 – 13.2 decrease when video is used. |
| and copy. | This is where you describe for them the concrete reason you want them to do the | What [prospects] say: | when video is used. |
| Exp. #6670 – 100% increase emails Exp. #4180 – 96.7% increase emails | action below, such as filling out their information and email. | "I love this offer so much. It's the bees knees. You better get | |
| | First Name Last Name | it quick." - Happy Customer 1 | Avoid supporting content in-line wi |
| Use as few form fields as possible. | Email | "Holy monkey! What just happened? My life is not the same after this. Grab it now!" -Happy Customer 2 | main content. • Exp. #6678 – 13.2 decrease • Exp. #3224 – 28.0% decrea |
| • Exp. #5847 – 8.9% increase emails • Exp. #4699 – 48.3% increase emails | Yes No Clarifying question 2 | Trappy Customer 2 | emails |
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| • Exp. #4376 – 4.1% increase emails | | ail address. | • Exp. #6331 – 20.1% increase • Exp. #4405 – 11.2% increase |
| | | | emails • Exp. #6441 - No difference between testimonial or |
| 1 | Consider adding qualifying questions to increase user's | Add a privacy statement below the submit button. | endorsement. |
| | pectaton. | Exp. #4354 – 49.7% increase in | |



