

# The Society of Certified Insurance Counselors

## Insurance Company Operations

Warwick, RI • July 24-26, 2019

### Wednesday, July 24, 2019

7:30 AM - 8:00 AM

8:00 AM - 10:15 AM

**SECTION 1**

10:15 AM - 12:15 PM

**SECTION 2**

12:15 PM - 1:15 PM

1:15 PM - 5:15 PM

**SECTION 3**

5:15 PM - 5:30 PM

### Thursday, July 25, 2019

7:30 AM - 8:00 AM

8:00 AM - 10:00 AM

**SECTION 4**

10:00 AM - 12:00 PM

**SECTION 5**

12:00 PM - 1:00 PM

1:00 PM - 5:00 PM

**SECTION 6**

### Friday, July 26, 2019

8:30 AM - 9:00 AM

9:00 AM - 11:00 AM

#### Faculty

Allen Messer, CIC, CPCU

*Insurance Concepts & Services, New Braunfels, TX*

William V. Reedy, CIC, AU, AINS

*Performance Partners, LLC, Seville, OH*

#### Ed Consultant

James F. Glasser, CIC, CRM, CPCU

*Bradenton, FL*

#### Program Location

Address & Phone: **Crowne Plaza Providence-Warwick**  
801 Greenwich Avenue  
Warwick, RI 02886  
(401) 732-6000

#### Registration with Coffee and Rolls

##### EXECUTIVE STRATEGIES

Mr. Allen Messer, CIC, CPCU

##### ACTUARIAL PRACTICES & ACCOUNTING

Mr. Allen Messer, CIC, CPCU

#### Lunch - on your own

##### CLAIMS

Mr. Allen Messer, CIC, CPCU

#### Exam Briefing

#### Coffee & Rolls

##### AGENCY/POLICYHOLDER SERVICES

Mr. William V. Reedy, CIC, AU, AINS

##### PRODUCT DEVELOPMENT

Mr. William V. Reedy, CIC, AU, AINS

#### Lunch - on your own

##### UNDERWRITING

Mr. William V. Reedy, CIC, AU, AINS

#### Coffee & Rolls

#### Examination