PERSONAL VEHICLE MANUAL MASSACHUSETTS EXCEPTION PAGE

Effective February 1, 2018

ELECTRONIC DELIVERY, BILLING AND PREMIUM PAYMENT OPTIONS

A. All Electronic Delivery

A policyholder that elects electronic policy delivery along with electronic billing is eligible for the discount.

A discount of 2% will apply to all policy premiums.

B. Billing

The total premium is to be billed and paid in installments as follows:

- 1. Individual policy premiums are consolidated and billed on an account statement.
- 2. An installment fee will start at \$3.00 and once the unpaid premium balance on a billing statement falls below a certain amount, the fee will be reduced to \$1.00 and then to \$0.00. The following table provides the details.

Unpaid Balance	Service Charge
\$240.00 or more	\$3.00
\$239.99 to \$80.00	\$1.00
\$79.99 or less	\$0.00

- 3. The fee is not considered part of the policy premium. The fee does not apply to pre-paid installments.
- **4.** A separate statement is produced for any policy subject to cancellation for nonpayment. No service charge is made for this statement.
- 5. At anytime during the installment period, the policyholder may pay the outstanding balance due.

C. Premium Payment Options

1. Payment in Full

- **a.** For renewal business, the total premium is paid in a single installment.
- **b.** For new business, a single installment is required in order to bind coverage.
- c. Payment Plan Discount

A discount of 4% will apply.

- The full payment must be made prior to the due date of the first bill.
- The discount will apply to Parts 1-12 and the Waiver of Collision Deductible option.
- Finance company payments do not qualify for the discount.

2. Ten Payment Plan

- **a.** This option is only available for renewal business and policyholders who have an existing auto relationship with Amica.
- **b.** The premium is paid in up to ten installments.

3. Monthly Payment Plan

- **a.** For renewal business, the premium is paid in up to twelve installments.
- **b.** For new business, a deposit of 1/6 (16.67%) of the premium is required in order to bind coverage and the balance is paid in up to eleven monthly installments.

4. Quarterly Payment Plan

- a. For renewal business, the premium is paid in up to four installments.
- b. For new business, a deposit of 25% of the premium is required in order to bind coverage and the balance is paid in up to three additional installments.

5. Payroll Deduction

20 Installments – an installment will be deducted every other week up to ten months.

6. Pension Deduction

10 Installments – an installment will be deducted once a month up to ten months.

D. AutoPay

- 1. Policy premiums are automatically deducted from the policyholder's designated bank account or credit card.
- 2. No fee is assessed for policies paid using AutoPay.
- **3.** Policyholders may discontinue participation in AutoPay at any time by giving AMICA and/or the bank or credit card company notification.
- **4.** Once terminated, any outstanding policy premium will be billed under the installment payment plan available at that time.

5. AutoPay Discount

A discount of 2% will apply to all policy premiums for policyholders enrolled in an Automatic Payment Plan, including payroll or pension deduction plans.

E. Additional Charge

A \$25.00 return item fee will be charged on items that are returned by the bank as unpaid.

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- b. For new business, a single installment is required in order to bind coverage.

b.c. Payment Plan Discount

A discount of 4% will apply. if the policyholder pays the entire premium in full.

- The full payment must be made prior to the due date of the first bill.
- The discount will apply to Parts 1-12 and the Waiver of Collision Deductible option.
- Finance company payments do not qualify for the discount.

2. Ten Payment Plan

- a. This option is only available for renewal business and policyholders who have an existing auto relationship with Amica.
- **a. b.** The premium is paid in up to ten installments.

- b. The first payment is equal to 10% of the premium and the balance is paid in up to nine installments.
- For any new business applicant who does not have an existing Automobile insurance contract in force, a down payment of 20% is required and the balance of the premium is paid in up to eight monthly installments.

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3. Monthly Payment Plan

- **a.** For renewal business, t\(\frac{1}{2}\) he premium is paid in up to twelve installments.
- b. For new business, The first payment is equal to 1/12 (8.33%) a deposit of 1/6 (16.67%) of the premium is required in order to bind coverage and the balance is paid in up to eleven monthly installments.
- For any new business applicant who does not have an existing Automobile insurance contract in force, a down payment of 1/6 (16.67%) is required and the balance of the premium is paid in up to eleven monthly installments.

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E-4

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