

ITSFiber

Easy Auto Attendant



Easy Auto Attendant™ enhances your voice service line-up

with a hosted, automated receptionist specifically tailored to the needs of your businesses. Powerful, and easy to configure using CommPortal™, ITS Fiber Cloud Voice Easy Attendant is a compelling application.

Further enhancing the voice services from our ITS Fiber Cloud Voice Phone System, Easy Attendant incorporates a simple set of features, to give a professional appearance when your customers call.

Easy Configuration via CommPortal

The web-based CommPortal tool that comes as part of your Hosted PBX Voicemail, Easy Attendant is straightforward and easy to configure.

Business administrators configure a menu to be played to their callers – for example:

“Welcome to Bob’s Tires. To hear directions to our store, press 1. To hear our opening hours, press 2. If you know the extension of the person you’re trying to reach, press 3, and then enter the extension followed by the pound key. Or, to reach an operator, please press 0.”

Depending on the options that the business wishes to offer, callers can use their telephone keypad to:

- **listen to recorded messages**
- **transfer to specific extensions**
- **transfer directly to a voicemail account and leave a message.**

The business administrator can record announcements either via CommPortal and a microphone attached to a PC, or by telephone.

Small business subscribers enjoy intuitive configuration with Easy Attendant's CommPortal user interface.

**Quickly and easily create a professional,
customer-friendly image
for your business today.**