

March 6, 2017

Mr. Mike McDonald Sonitrol Verified Security #30 – 3033 King George Blvd. Surrey, BC V4P 1B8

Dear Mike,

I am writing to thank the Calgary Police Department and your Sonitrol monitoring staff for their great teamwork in apprehending the thief who broke into our storage yard at 3:30 AM this morning. Your monitoring staff detected this thief immediately as he entered our yard and Calgary Police were on their way – apprehending this thief in minutes!

We opened our new facility last October and went live with your VERIFIED Sonavision Live Monitored Video, VERIFIED Audio Intrusion System, Integrated Access Control, CCTV and Fire Monitoring. Yours wasn't the cheapest system, but as this morning's result illustrates – it really works! We expect to be in this facility for decades and are glad we made the decision to go with your VERIFIED services that give Police the actionable intelligence they require to be able to respond immediately and take criminals off the street.

Please send out a huge Thank You to the responding officers from the Calgary Police, the 911 operators and the Sonitrol monitoring staff for their outstanding coordination.

Yours Sincerely,

Tanya Korenda General Manager August Electronics