

March 1, 2017

Mr. Mike McDonald
Sonitrol Verified Security
#30 – 3033 King George Blvd.
Surrey, BC
V4P 1B8

Dear Mike,

We opened our new facility at the beginning of January and went live with your VERIFIED Sonivision Live Monitored Video to protect both the interior of our building and our exterior compound.

I am writing to send a huge Thank You to the Richmond RCMP, their 911 operators and your Sonitrol monitoring staff for their outstanding teamwork in apprehending the thief who broke into our fenced compound last Friday night! Your monitoring staff detected this thief immediately as he entered our compound and stayed on the line with the RCMP 911 operators for the few minutes the attending officers were en route.

Our parent company has been using your services for years with great success and pushed us to get your recommendations when we were moving in... We are very glad we heeded their advice and installed technology that gives the Police real-time confirmation of a breach in progress – information the Police trust and respect – giving them the ability to respond right away to breaches they know are real.

Again, a huge Thank You to the Richmond RCMP and their 911 operators for their outstanding work!

Yours Sincerely,



Erik Bobicki
BC Research
Bldg 4 - 12920 Mitchell Road, Richmond, BC