



Ward Tires, Inc
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February 8, 2016

Mr. Mike McDonald
Sonitrol Verified Security
#30 – 3033 King George Blvd.
Surrey, BC
V4P 1B8

Dear Mike,

I am writing to say thank you to the Calgary Police Department for their remarkable response to a B&E in my tire compound over the weekend. Just after 2:00 AM on Saturday morning, your Sonavision Live Monitored Video system detected a man entering my compound and dispatched the Calgary Police immediately. In the few moments that the Police were responding, the man loaded a few tires and was off. Working with the 911 dispatchers, your operators let the Police know that the thief had left the scene... the Police helicopter was in the air... tracked this thief and officers arrested him across town! Wow – what a response from the Calgary Police and what terrific teamwork between your team, 911 and the responding officers!!

We installed your VERIFIED Audio Intrusion System and your Sonavision Live Monitored Video in 2011 in large part due to all the testimonials and referrals from people who know. The Police respond to Sonitrol alarms because they know that the breach is real!

Thank you again to the Calgary Police for their outstanding response.

Yours Truly,

Dwayne Ewasiuk
WardTirecraft

A handwritten signature in blue ink that reads "Dwayne Ewasiuk". The signature is written in a cursive style with a large initial 'D'.