



Terms & Conditions

First off, thank you for your application. You are applying to join the HEX community - the next generation of global entrepreneurs and future leaders. Now for the pedantic but important stuff. Please read and accept these Terms and Conditions.

General

You are attending The Hacker Exchange program with the intention to develop yourself professionally and personally. You commit to participate in the full agenda (with the exception of illness or prior arrangement), and commit to the professional behaviour standards expected of early-stage startup founders. The information and views presented in the Program are not necessarily those of The Hacker Exchange, and you should exercise your own judgement in relying on and applying this information.

The Hacker Exchange reserves the right to refuse any applicant admission to any program if they are not well suited for the program. Important program information will be sent to the email address provided on the application. Photographs, video, and/or statements that are gathered while on the program may be used in promoting The Hacker Exchange, for example on our website, social media and in PR. These photos and videos are available you to download, email, or print for personal use. If you'd rather we didn't use your images in marketing or PR, please advise The Hacker Exchange in writing prior to departure.

It is essential that you notify The Hacker Exchange if you have any form of physical, learning, mental health or other disability or impairment that may require support services in the host location. While we always aim to give you a great experience, The Hacker Exchange does not guarantee support services in the host location, as it may constitute a matter beyond our control. The Hacker Exchange also cannot guarantee that any partners, and accommodations will be able to host the Participant on the program.

Insurance

We can't stress this enough. Comprehensive travel insurance is super important, in fact, it is mandatory and you must show written proof of insurance prior to departure. The Hacker Exchange accepts no responsibility and will not be accounted liable for any type of loss or expenses in the event that you fail to purchase comprehensive travel insurance or in the event that any such comprehensive travel insurance policy fails to cover you (whether wholly or partially) for such loss or expenses. Whilst The Hacker Exchange may refer to travel services or insurance products, This does not constitute an endorsement by The Hacker Exchange of those products or services nor acceptance of any liability in relation to those products or services.

Academic Credit

While some universities do offer academic credit for The Hacker Exchange programs, The Hacker Exchange cannot guarantee that you will receive academic credit at your home institution. The Hacker Exchange will assist you as much as is reasonable to gain or transfer credit, but credit is solely at the discretion of your home institution, and it is ultimately your responsibility to seek credit. The Hacker Exchange makes no representation, gives no opinion, accepts no responsibility and will not be accounted liable for how a program may or may not fit into your personal academic program at their home institution.

Fees and Payments

If you are accepted, you must pay a non-refundable deposit of **\$500** to secure your place, payable within 5 business days of The Hacker Exchange sending you your formal acceptance email. Program inclusions are a package fee and cannot be broken into segments. Final payment for all programs is due **6 weeks** prior to the departure date for the program. If you require additional funding to satisfy the payment amount, such as OS-HELP (Australian students), it is your responsibility to factor in the required timings to meet The Hacker Exchange payment deadlines, and seek alternate arrangements if required. Without exception, you must pay program fees in full to The Hacker Exchange for to be eligible to take part in a Hacker Exchange program. You are also responsible for any additional charges, such as extra nights of accommodation, change fees, upgrades or other expenses that they incur which are not explicitly included in the program package.

Program Fee Changes

The Hacker Exchange reserves the right to vary program fees up to the date that you are accepted into the program, in the event of significant changes in exchange rates or price rises made by partners or other suppliers.

Program Changes and Cancellations

The Hacker Exchange program agendas are subject to change, based on the health and availability of mentors, business contacts and startup founders, but the core content of the Program will not fundamentally change. The Hacker Exchange reserves the right to cancel any program if there are insufficient registrants or if The Hacker Exchange determines it is in the best interest of your safety and quality of programming to cancel the program. The Hacker Exchange is not responsible for other costs you may incur by preparing for a program. Should a program be cancelled by The Hacker Exchange for any reason, you will be offered the option of places in other Hacker Exchange programs or a full refund on all fees paid.

Withdrawals and Refund Policy

We get it, plans change. But if you do need to cancel for any reason, you must notify The Hacker Exchange in writing as soon as possible. The cancellation will be effective upon receipt and acknowledgement of the written notification by The Hacker Exchange. Here is our timeline of withdrawals and payments.

Withdrawal Period	Outcome
After acceptance, but prior to deposit deadline	No penalty
After receipt of the program deposit	\$500 deposit is non-refundable
Before the final payment deadline	Loss of \$500 deposit and \$500 cancellation penalty
After the final payment deadline	Loss of \$500 deposit and \$750 cancellation penalty
4 Weeks prior or less to program commencement, or following program commencement	No refund of program fees or deposit is applicable

The Hacker Exchange always aims to work fairly and within the best interests of participants and partner programs. Therefore, any serious illness or incident that causes you to withdraw must be documented by a registered Doctor and formal written notification sent to The Hacker Exchange for assessment. In this case, any decision about refunds by The Hacker Exchange is at our discretion and is final. While we hope never to do this, we do reserve the right to cancel your participation if relevant deadlines are not met and we reserve the right to retain a \$750 administrative fee from monies paid. Please always contact us as soon as possible if there is any risk of missing a payment deadline.

Deferment

If you need to defer, you can be transferred to a different HEX program up to 6 weeks before from the commencement of your enrolled program. At this time, the Withdrawal Periods in the table above will apply to the new program commencement date. All deferments must be within 12 months of the original program..

Release of Liability

The Hacker Exchange, its partners, mentors, and employees give notice that they act solely on behalf of and for the benefit of the participants, on the express agreement that The Hacker Exchange shall not be liable, financially or otherwise, for non-performance or unsatisfactory service; for the injury to persons including death, for loss of or damage to property, for accident or delay, and/or for expenses arising from strikes, weather, quarantine, sickness, government regulation, civil unrest or war, or from any act or omission of The Hacker Exchange partners or employees, and/or airline, mail services, rail, bus company, vehicle rental entity, hotel, restaurant, or other supplier of service. By agreeing to these terms and conditions Participants assume all of these risks and agree to indemnify The Hacker Exchange, its employees, partners, mentors, and employees harmless for any and all liability that may arise in connection with participation in a Hacker Exchange program.