

PLASCOAT SYSTEMS

CASE STUDY ERP & INFRASTRUCTURE

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SAMPLE

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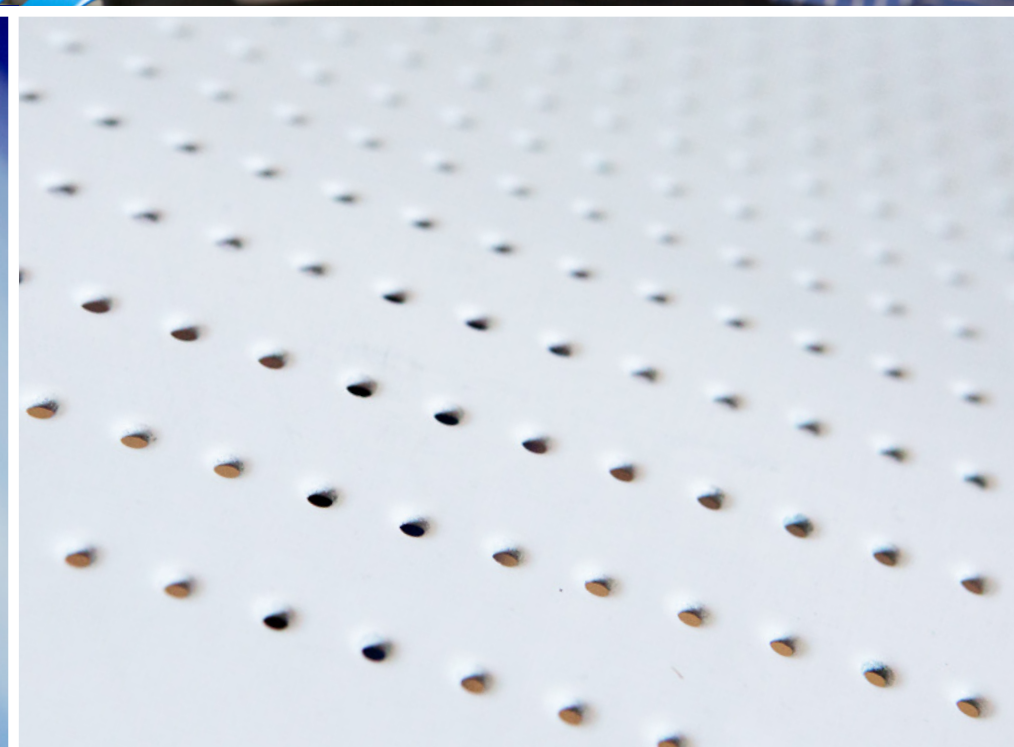
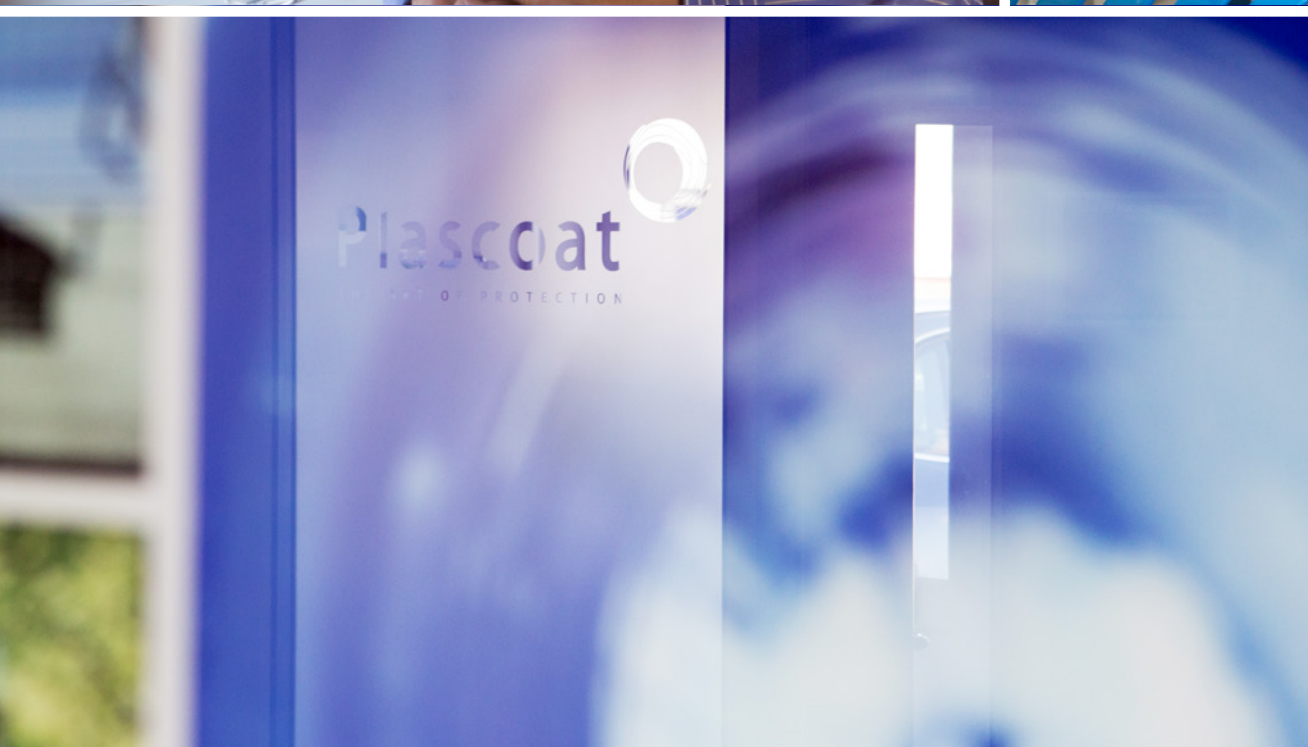
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PLASCOAT SYSTEMS

WHO

Plascoat Systems is a world leader in thermoplastic coatings with locations in the UK and the Netherlands.

WHY

Plascoat's existing systems had become too expensive to run and did not offer the business sufficient flexibility to adapt to the changing demands of its marketplace and supply chain. Obtaining real-time information on the status of the business had also become increasingly important to support effective decision-making.

Without any IT resource in-house, Plascoat was looking for an experienced and reliable single-source IT partner for all its requirements with whom it could build a long-standing relationship.

HOW

We began by assessing the most suitable options for the operational needs of Plascoat and SAP Business One was recommended to manage all of its manufacturing, accounting processes and information. Being an international business, the product would provide the multi-currency and multi-lingual support it required as standard. It was also necessary to refresh Plascoat's legacy IT infrastructure to support the new solution as it was clear this was out of date and represented a significant business risk.

By linking the company's UK and Dutch sites for the first time using Citrix, Plascoat achieved complete visibility and up to the minute reporting across the whole business. Plascoat decided to secure its ongoing return on investment with our SystemSure Total support product. We provide a comprehensive support service to the company which includes not only an effective break/fix service but both proactive system monitoring and scheduled maintenance, ensuring everything is up-to-date and running smoothly. We have enjoyed an excellent relationship with Plascoat for over eight years.

“It's good to know you've got a partner you can trust and rely on. Codestone implemented exactly what we needed, and they did it on time and within budget.”

Keith Bilham
Financial Director - Plascoat Systems