

---

**Addendum: for use with Iowa Life and Health online ExamFX courses and study guides version #22294en (Life) and 22295en (L&H), per exam content outline updates effective 1/1/2019.**

---

*The following are **content additions** to supplement your existing text unless otherwise indicated:*

LIFE AND HEALTH

**Iowa Laws, Rules, and Regulations Common to All Lines**

**Insurance Notices and Documents – Electronic Delivery**

**Electronic delivery** refers to notices or documents sent to an electronic mail address with the consent of two or more parties. Delivery also refers to the posting of that information onto an electronic network or internet site.

Insurers are prohibited from delivering notice of cancellation, nonrenewal, or termination of a policy to an insured through electronic means, unless otherwise given approval by the Commissioner. However, courtesy copies of such notices may be sent as long as the original notice was delivered by postal mail.

Other notices and documents may be sent electronically, as long as the following requirements are met:

- The party has consented to the delivery method;
- Prior to delivery, the party is provided a clear statement stating that they choose to elect paper notices and documents, all or particular transactions, notices of nonrenewal, cancellation or termination, and any other documents relevant to the policy;
- The party is made aware of any hardware or software required to access electronic deliveries;
- The party is alerted of any change in hardware or software requirements;
- The policy does not allow for denial based on failure to obtain electronic consent; and
- Withdrawal from electronic consent does not affect the effectiveness, validity, or enforceability of a notice or document.

HEALTH

**Iowa Laws, Rules, and Regulations Pertinent to Health Only**

**E. Special Programs**

**HIPIOWA**

The **Iowa Comprehensive Health Insurance Association (HIPIOWA)** is a nonprofit organization established to assure that health insurance is available to eligible Iowa residents who are unable to obtain individual health coverage. All carriers and any

relevant delivery systems in Iowa must be members of the Association. The Association has the same authority granted to carriers licensed to issue health insurance.

In addition, it may:

- Be exempt from any state fees and taxes;
- Enter into contracts as necessary or proper to carry out this chapter;
- Sue or be sued;
- Take necessary legal action to avoid payment of improper claims;
- Utilize a medical review committee to determine the appropriate level of health care services required;
- Establish rates, scales of rates, rate classifications, and rating adjustments. These rates cannot be unreasonable in relation to the coverage provided or the Association's expenses;
- Pool risks or separate accounts among members or groups;
- Appoint, from among members, appropriate committees;
- Hire independent consultants as necessary;
- Advise applicants of the availability of other coverages; and
- Include a provision providing for subrogation rights by the Association in certain cases.

The Association is subject to examination by the Commissioner and the Legislative Fiscal Committee of the Legislative Council. Not later than April 30 of each year, the board must submit a financial report for the preceding calendar year to both parties. Every carrier must provide notice of the availability of coverage under the Association to anyone who is eligible.

Iowa residents rejected for health insurance coverage or for health care services, or those who could only obtain health insurance at a rate higher than that of the Association, are eligible for coverage under the Association.

These restrictions will be void if the individual is

- Incapable of full-time employment by reason of mental or physical disability; or
- Dependent upon the person in whose name the contract is issued.

Proof of incapacity or dependency must be furnished within 120 days of the applicable limiting age. This proof may be required by the carrier annually, after an initial waiting period of 2 years.

HIPIOWA does not offer health coverage to the following individuals (unless they are otherwise qualified):

- Those who are not Iowa residents;
- Those who terminated coverage by the Association within the past 12 months;
- Inmates of a public institution;
- Those whose premiums are paid for or reimbursed under any government sponsored program; or
- Those who have not been rejected by or who have similar coverage from another carrier.