



Yellowbus help ARMSA ensure trouble-free office move

Moving offices has always been a stressful and time consuming task, but it has been made more so in the last few years due to the increasing use of technology within an organisation. Making sure IT and telephony equipment is successfully relocated and is available for staff to use on their first day in the new location is important in preventing costly downtime and frustrated customers and employees.

ARMSA Consulting is a multidisciplinary professional services firm that delivers management, engineering and EHS solutions to high consequence organisations. Their team of consultants identifies and resolves problems and potential problems especially those which could impact on a business's performance, health, safety and the environment.

Technology important to smooth running of the business

In the summer of 2013 ARMSA were faced with organising an office move as David Cheetham, ARMSA Practice standards manager explained. "We needed to relocate to larger premises due to the continued success of the business and required help to ensure that the move went smoothly. While we could handle most aspects of the move ourselves, like most organisations these days, we are highly dependent on our technology, so it made sense to partner with a specialist in this area to look after the technical aspects of the move."

Yellowbus have been ARMSA's IT partner of choice for over 5 years looking after the support of their technology infrastructure, so we were asked to help ARMSA by looking after the technology aspects of the relocation.

Data cabling installation

We started out by sorting out the data cabling requirements for the new offices as Michael Douglass, IT Manager at Yellowbus explained.



"Good data cabling is the essential underpinning of a well designed, fast and efficient IT network and so it was important that this first step was properly planned and executed."

Yellowbus data cabling specialists wired up the 30 connections that ARMSA had specified as well as providing a data cabinet for existing network equipment. Once this had been successfully completed Yellowbus consultants went into ARMSA's offices on the last day before the move to close down and pack all servers and associated network equipment before transferring them to the new location and installing them over the weekend.

"This approach ensured we had no downtime on the Monday morning," said David. "Yellowbus were very flexible, they provided us with a new switch and also quickly changed outlets from our original specification when we realised we had to amend our plan."

Internet connectivity

Yellowbus also looked after ARMA's Internet connectivity. Prior to the move ARMSA had been experiencing some problems and so Yellowbus temporarily increased their bandwidth at no cost to enable them to ascertain if this was the cause of the problem. For the new location all Internet connections were sorted prior to the move, so again there was no downtime due to systems not being available.

David concluded, "Yellowbus are a great partner to work with. They do everything very quickly and their approach is always friendly and flexible."

