



Quality & Compliance Essentials



Affordable & Convenient eLearning

An organization that uses four Quality & Compliance Essentials sets from UL can save \$30,000 in development costs and almost \$100,000 in salaries and expenses each year.

Our clients tell us that this is equivalent to gaining an additional staff member to a training team.

If your training team has embraced blended learning, in which eLearning courses are aligned with classroom compliance training events, consider how UL's "Quality & Compliance Essentials" can help you devote more time to company-specific procedures and policies.

The Quality & Compliance Essentials sets serve as "foundational" eLearning courses that reduce the need to conduct classroom training activities and build in-house eLearning courses.

Each set represents five self-paced eLearning courses that are targeted to specific areas of a compliance program: GMP, IT Validation, Corporate Compliance, etc. Training teams can deliver this content to as many learners as possible, with a pricing model that's more predictable than the traditional "pay per completion" eLearning model.

You can receive the content in the format that you prefer, based on your learning management system infrastructure: AICC, SCORM, or through the Web via UL EduNeering's ComplianceWire® learning management system.

The Quality & Compliance Essentials courses represent the most popular courses already in use by more than 300 UL clients. Nearly one million course completions will be recorded by our clients in 2015.

Courses Leverage Proven Adult Learning Principles

To ensure the learners retain the material, each course contains "interactive quizzes" that must be completed before learners can move to the next chapter. Learners can take these quizzes as often as possible to achieve the 80% passing score. These attempts are not reflected in their qualification record.

In addition, courses contain a number of interactive activities that engage adult learners. These interactions also "chunk" critical information, which has been proven to improve retention in adult learners.



Spanning “Foundational” Compliance Topics

UL Compliance to Performance regularly monitors our extensive database of eLearning course usage to identify the “foundational” compliance course topics that make up the Quality & Compliance Essentials sets. The topics cover key areas of the organization: Quality Assurance, IT Validation, Corporate Compliance, Sales Operations (HCIR credentialing), and Human Resources Compliance. Each set falls into these categories:

<p>GMP Compliance Pharma Med Dev</p> <p>Sponsor: QA</p> <p>Learner Audience: Production Workers, Quality Assurance, Auditors, Senior Management</p>	<p>Inspection Readiness Pharma Med Dev Gen. Industry</p> <p>Sponsor: QA</p> <p>Learner Audience: QA, Auditing teams and Department Managers</p>	<p>Compliance & Ethics Pharma Med Dev Gen. Industry Health Plans</p> <p>Sponsor: Corporate Compliance</p> <p>Learner Audience: All Marketing and Client-Facing Teams (e.g., Sales and Field Service)</p>
<p>IT Validation Life Science Manufacturing</p> <p>Sponsor: IT and QA</p> <p>Learner Audience: IT teams, IT Management, QA teams, Auditors</p>	<p>HR Compliance All Industries</p> <p>Sponsor: HR</p> <p>Learner Audience: All employees, HR employees</p>	<p>Vendor Credentialing Med Dev</p> <p>Sponsor: Sales Operations, Corporate Compliance</p> <p>Learner Audience: HCIR employees (Sales and Marketing, Field Service)</p>

Affordable Pricing

Pricing for each Quality & Compliance Essentials set is based on the organization’s employee size. For a firm with 1,000 employees, for example, the subscription cost works out to approximately \$20 per learner. Courses can be delivered in one of three methods:

- SCORM: Course files are provided in SCORM, so they can be delivered via your organization’s SCORM-compliant learning management system. Optional maintenance fees are available, in the event that the courses are updated to reflect new regulations.
- AICC: Course files are delivered as AICC, so they can be delivered via your organization’s AICC-compliant learning management system.
- ComplianceWire®: Courses can be delivered through UL EduNeering’s ComplianceWire learning management system for an additional fee.

Get Started

To learn more about any of the sets within the Quality & Compliance Essentials Program, or to demo the courses, please contact Pat Thunell at pat.thunell@ul.com.