



IS COMMUNICATION **AN ISSUE** IN YOUR ORGANIZATION?

Behavior Assessment: Strategies in Workplace Optimization

Ideal for the organization that is being hindered by communication issues large and small. Topics will include **intergenerational dynamics**, how to **effectively communicate** in an electronic age, how to **present your ideas** in public, **understanding and communicating** to diverse workplace personalities and the impact of **body language and tone**.



KNOWLEDGE/ LEARNING TARGETS:

Communicating with employees of all generations and levels of responsibility, understanding your audience and their need for electronic conversation versus face to face, self-awareness as it relates to effective communication



APPLICATION/YOU WILL LEAVE WITH:

- Three strategies for effective public speaking
- Three strategies for promoting effective tone
- Three strategies to effectively communicate with generational employees
- ...and much more!



PERFECT FOR:

- Senior leadership
- Junior leadership
- Aspiring leaders
- Staff members