



U.S. Electronic Service Center Network Change

Effective January 1, 2019, Instrument Sales & Service, Inc. will no longer be an authorized service center for General Motors.

Updated Date: Dec 12, 2018 18:00 ET

To: Chevrolet, Buick, GMC and Cadillac U.S. Dealers

Effective January 1, 2019, Instrument Sales & Service, Inc. will no longer be an authorized service center for General Motors. Please refer to the list below of authorized Electronic Service Centers (ESC). The process for obtaining electronic product for both warranty exchanges and out of warranty sales will remain the same. The process for filing warranty claims will also remain unchanged. For order fulfillment, please reference the ESC locations below. Our goal is to maintain comparable service levels and uninterrupted support throughout this transition.

Starting January 1, 2019, all orders for OnStar modules must be placed with Specmo.

For all other U.S. ESC product orders must be placed with one of the locations below starting January 1, 2019.

<u>AER Technologies, Inc</u> 650 Columbia Street Brea, CA 92821 (714) 871-7357 (800) 321-6970 Fax (714) 446-6105	<u>Specmo Enterprises</u> 1200 E. Avis Madison Heights, MI 48071 (248) 307-2570 (800) 545-7910 Fax (248) 307-2571 Fax (800) 682-3799
<u>AJR International, Inc.</u> 300 Regency Dr. Glendale Heights, IL 60139 (630) 832-0222 (800) 232-3965 Fax (630) 832.0333	<u>Techni-Car, Inc.</u> 450 Commerce Blvd Oldsmar, FL 34677 (813) 855-0022 (800) 886-0022 Fax (813) 855-2101
<u>Model Electronics Inc.</u> 615 East Crescent Ave. Ramsey, NJ 07446 (201) 961-6200 (800) 433-9657 Fax: (201) 961-6282	

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