



# Real-time voice communications for operational efficiency and delighted guests

Ensuring smooth operations and profitability in hospitality is increasingly challenging, with mounting pressures around worker safety and continued challenges in multi-lingual work environments. Traditional approaches to team communication and siloed point solutions prove ineffective and expensive.

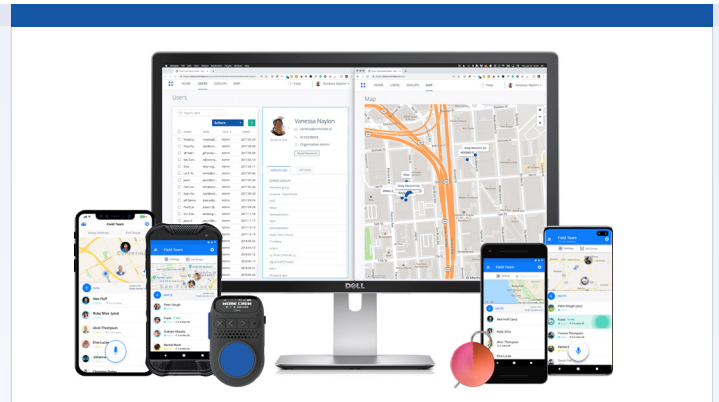
With the Orion Voice Platform, managers and service staff collaborate easily to deliver extraordinary guest experiences using a variety of devices. Speed up your operations with automated AI Workflows and business software integrations from Orion.

-  **Collaborate instantly**
-  **Automate standard procedures**
-  **Enhance worker safety**
-  **Track team locations**



## Real-time voice services that work for every person on your team

Improve your organization’s level of service beyond the capabilities of traditional communications. Enable your team to talk to groups, individuals, and AI assistants in real-time, anywhere in the world, with the Orion Voice Platform.



## Choose from a variety of device options to suit the work being done

Use devices you already have or select devices that work best for your team. Orion offers lightweight wearables and easy-to-use mobile apps. Also, Orion’s managed device solutions include connectivity, warranty, and support.



## Increase operational effectiveness with AI Workflows

Orion AI Workflows are software integrations and automations that help your team do more with voice. AI Workflows are easy to use — simply speak, and Orion gets it done. Connect your workers to real-time services to help them work more efficiently, stay safe, and delight your customers.

# 85% of teams want to use voice tools at work

—CMG Partners Survey, 2018



### Emergency & Panic Workflows

Enable lone workers to easily summon assistance in an emergency, simply by speaking “help” into their Orion device. Emergency & Panic Workflows get help on the way quickly. Orion satisfies “panic button” legal requirements that focus on lone worker safety.



### Language Translation

Translate more than 60 languages between team members instantly. Team members speak in their preferred language, and you hear what they say in your language.



### Indoor Positioning Services

Save valuable time when locating staff or dispatching help in an emergency. GPS location data is useless for teams working inside multi-story buildings. Orion Indoor Positioning Services indicate the precise team member location, by floor and room, with 3-meter accuracy.

### What our customers are saying

“With Orion, we communicate collaboratively across our entire property, which hosts hundreds of guests per day. Our staff use voice communication to save time and to provide our customers with prompt service. In fact, we’ve noticed significantly more positive comments and customer reviews since we began using Orion.

— **Michael A. Keith**, Assistant General Manager at Belle Haven Country Club in Alexandria, Virginia