PLEASE SUBMIT NAMES EXACTLY AS THEY APPEAR ON PASSPORTS:  TA SECURE FLIGHT REQUIREMENT    Passenger 1:	RESERVATION FORM	Indiana University Alumni	Association: Tuscany	Lifestyle and Flavor		- 21, 2010
First Name  Last Name  Last Name    Passport #:  Country of Issue:  Date issued:  Expiration date:    Passenger 2:  Date of Birth:  Image: Country of Issue:  Date issued:  Expiration date:    Passport #:  Country of Issue:  Date issued:  Expiration date:    Street Address:  Country of Issue:  Zip:  Country:    Email Address:  Phone #:  Country:  Cell Phone#:    Please reserve me in a single room at a supplement (Add US\$750 for single supplement - limited availability)  Early Bird Savings    I am traveling with:  Save \$100 per person*    I am traveling with:  *with a \$500 deposit made by April 15th    Notes (Diel, optional fours etc.):  *with a \$500 deposit made by April 15th    Notes (Diel, optional fours etc.):  Must be accept and abide to the general terms & conditions as outlined below.    PAYMENT:  Deposit: A \$500 ** per person non-refundable deposit is required to reserve the space. Final payment amount to Keytours Vacations (address below) is due 9i days prior departure.  Must below.    PAYMENT:  Deposit: A \$500 ** per person non-refundable deposit is required to reserve the space. Final payment amount to Keytours Vacations (address below) is due 9i days prior departure.  Must below.    Security Code:	PLEASE SUBMIT NAMES EXACTLY	AS THEY APPEAR ON PASSPOR	rs:		TSA SECURE FLIGHT REC	QUIREMENT
Passport #:  Country of Issue:  Date issued:  Expiration date:    Passenger 2:	Passenger 1:				Date of Birth:	□ M / F □
Passport #:  Country of Issue:  Date issued:  Expiration date:    Street Address:					Expiration date:	
Passport #:  Country of Issue:  Date issued:  Expiration date:    Street Address:	Passenger 2:				Date of Birth:	□ M / F □
Street Address:						
City:	Passport #:	Country of Issue:	Date issued:		Expiration date:	
Email Address:  Phone #:  Cell Phone#:    Please reserve me in a single room at a supplement (Add US\$750 for single supplement - limited availability)  I am rooming with:  Early Bird Savings    I am traveling with:  Save \$100 per person*  Save \$100 per person*    I am traveling with:  Book my air from:  *with a \$500 deposit made by April 15th    Notes (Diet, optional tours etc.):  PAYMENT: Deposit: A \$500 ** per person non-refundable deposit is required to reserve the space. Final payment amount to Keytours Vacations (address below) is due 90 days prior departure.    PAYMENT:  Deposit: A \$500 ** per person non-refundable deposit is required to reserve the space. Final payment amount to Keytours Vacations (address below) is due 90 days prior departure.    PAYMENT:  Deposit: A \$500 ** per person non-refundable deposit is required to reserve the space. Final payment amount to Keytours Vacations (address below) is due 90 days prior departure.    PAYMENT:  Deposit: A \$500 ** per person non-refundable deposit is required to reserve the space. Final payment amount to Keytours Vacations (address below) is due 90 days prior departure.    PAYMENT:  Deposit: A \$500 ** per person non-refundable deposit is required to reserve the space. Final payment amount to Keytours Vacations (address below) is due 90 days prior departure.    PAYMENT:  Deposit: A \$500 ** per person non-refundable deposit is required to reserve the space.    Security Code:  Discover  Visa  <	Street Address:					
□  Please reserve me in a single room at a supplement (Add US\$750 for single supplement - limited availability)  Imited availability  Imited availability    1 am rooming with:	City:	State:	Zip:	Country:		-
□  Please reserve me in a single room at a supplement (Add US\$750 for single supplement - limited availability)  Imited availability  Imited availability    1 am rooming with:	Email Address:	Phone #:		Cell Phon	e#:	
Notes (Diet, optional tours etc.):	I am rooming with:I am traveling with:			ulability)	•.	•
days prior departure. I authorize Keytours Vacations to charge my credit card on the final payment day. Reservations and room availability are based on a first come, first served basis. I have read the schedule of activities and accept and abide to the general terms & conditions as outlined below.    Amex  Discover  Visa  MasterCard    Credit Card #:					*with a \$500 deposit ma	ade by April 15th
Credit Card #:	days prior departure. I authorize Keyte	ours Vacations to charge my credit o	ard on the final payment day.	Reservations and room a		
Security Code:  Expiration date:  Signature    Name on the Credit Card:  I authorize a payment in the amount of \$:    By signing this form, participants waive any charge back rights and, in the event of dispute, request for refund must be made in writing to Keytours Vacations.    Make Checks payable to: Keytours Vacations, and send to:  IU Travels, DeVault Alumni Center, 1000 East 17th St, Bloomington, IN 47408	□ Amex □	Discover	□ Visa	MasterCard		
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## IMPORTANT INFORMATION (FULL TERMS & CONDITIONS ARE AVAILABLE IN YOUR GROUP LEADER'S GROUP MASTER CONTRACT.)

Air arrangements: Fares and schedules are based on regular scheduled carrier service. All applicable airline rules apply and schedules are subject to change. Basic airfares do not include fuel surcharges, airport departure taxes, passenger facility charges (PFCs), customs or immigration fees, and excess baggage charges. For mileage accrual information, please contact the carrier directly for details. Air inclusive group packages are non-changeable and nonrefundable once deposit has been paid. Rules and fees for canceling and revising airfares vary depending upon the type of airfare purchased.

Deposit conditions: The initial deposit of \$500 per person is nonrefundable. Additionally, the following scale of charges will apply when cancellation notice occurs within 60 days of departure:

From 59 to 40 days prior to departure: 25% penalty of the total cost per person.

From 39 to 22 days prior to departure: 50% penalty of the total cost per person.

From 21 to 8 days prior to departure: 70% penalty of the total cost per person.

From 7 to day of departure & no show: 100% penalty of the total cost per person.

NOTE: A passenger becoming a single as a result of a partner's cancellation must pay the single supplement. The following non-refundable fees will be added to the penalty charges listed on the cancellation schedule above: Airline tickets - airline penalties, which may be up to 100% of the ticket value.

Itinerary variation: We will make every effort to operate all tours as advertised. Situations may arise, voluntarily or involuntarily, that require changes or exceptions in the airport of departure, the itinerary, land arrangements, hotels, trains or ports of call. On these occasions, we reserve the right to make such modifications and substitute conveyances/hotels as deemed necessary.

<u>Minimum participants to Operate</u>: Group needs a minimum of 15 participants to operate.

Tour Cancellation We reserve the right to cancel the entire trip (or any component of the trip) for any reason and/or time. In this event, our liability, if any, shall be limited to and liquidated by refunding to each prospective participant the payments made.

Hotel selection: It is the responsibility of the traveler(s) to ensure that the hotels and venues in this proposal are adequate for them. Keytours Vacations will not be responsible for room sizes, room air condition, room amenities, room service which vary and differs throughout the world, countries, cultures and hotels. We strongly advise Traveler(s) to peruse hotel rating web sites to get an approximate "feel" and "judgment" on each properties, to insure that selected hotels/rooms will be adequate for them. Traveler(s) understand that no refund nor legal claims regarding the selected hotels, venues, rooms and /or services will be possible once this contract has been signed and agreed upon.

Hotels Check-in times: Hotel rooms are usually not ready for check-in until after 3 pm. If your flight is arriving early, especially European flights, you should plan for the day's activity until your room is available. Most hotels will store your luggage until your room is ready.

<u>**Travel Documents:**</u> Travel documents will be sent approximately 2 weeks prior to departure, providing full payment has been received. Keytours Vacations is not responsible for lost or stolen documents; therefore, any re-issuance of documents may be assessed their full face value and may include increase in cost. A special handling fee of \$35 will be assessed to bookings that require overnight express delivery. No Saturday or Sunday deliveries. Some trip documents are sent as E-Documents by email. For all trip documents, it is your responsibility to check the accuracy of your airline tickets and all other

documents. You are responsible to ensure that your full, official name is provided to us at the time of booking, exactly as it appears on your valid passport. It can cost up to \$350 or more per person for a name change or other ticket adjustments, plus any fare increase if applicable, due to re-ticketing. The airline will deny boarding if your airline ticket or documents do not match your passport. CST#2039702-40

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Trip cancellation insurance is avilable through the Indiana University Alumni Association for comprehensive coverage of expenses in conjunction with cancellation due to illness or accident as well as damaged or lost luggage. You will receive insurance information from Indiana University after you make your reservation.

If you choose to make your own flight arrangements for an alumni tour and not use those provided by the company, we recommend that you not do so until making your final payment to the tour company confirming the details of your trip's scheduled departure. However, if you choose to make your own flight arrangements, the Indiana University Alumni Association is not liable for any loss resulting from tour cancellations or changes to tour dates.

Participants attending this or other tour programs offered by the Indiana University Alumni Association may be photographed for the educational and promotional use of the Alumni Association and Indiana University. Please note that all package rates and itineraries listed are subject to change. All Alumni tours include optional physical activities for those inclined to be more active. Unless promoted as an Indiana University exclusive tour, your group may include travelers from other universities.

Indiana University is an exclusive opportunity, affirmative action employer, and is committed to providing employment opportunities to all qualified applicants without regard to race, color, religion, age, sex, sexual orientation, gender identity, national origin, disability or protected veterans status. This publication is available in alternative media upon request.