

# **Logistics Company RPA saves €466K, Reduces Case Duration by 3 Hours**

Robotic Process Automation (RPA) is the use of software to mimic the actions of humans within IT systems.

# \$150m

Annual revenue

# 900+

Employees

**Subsidiary of  
international  
logistics company**

**Multiple  
data sources**  
(ERP, CRM, etc)

**These virtual robots can save businesses hundreds of thousands of dollars and shift FTE focus towards innovation.**

**The decision to automate a process should not be driven by frustration. The most cumbersome task doesn't necessarily qualify for RPA. If human judgement is involved, the task cannot be automated.**

This rule, however, is a safeguard against those who fear the encroachment of robots on jobs. Contrary to popular belief, introducing robots into rule-based processes increases the value of FTEs. Employee focus is shifted towards value-add, empathy-driven tasks, while mundane, time consuming — albeit indispensable — ones are carried out by bots.

Minit Process Mining supports clients in pursuit of process automation. Logistics is a highly process-driven industry for reasons including regulation, safety and profitability. By following the data, we helped a client automate a key process and save €466,000 over a 5 month period.

### Data analysis focus

- > **Baseline process information, resource cost overview**
- > **Activity characteristics suitable for RPA:** rule-based, standardized with few exceptions, structured data
- > **RPA recorder**
- > **Invoice approval with bot analysis**

### Return on investment

#### 3 hour reduction in mean case duration

> Mean case duration before RPA > 2d 8h 32m / after RPA > 2d 5h 41m

5 months  
savings  
~€466K

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To learn more about how this case study was conducted or to request a dedicated proof of concept project with Minit Process Mining, [contact our team](#) today.