ENTERPRISE CONTENT MANAGEMENT: WHAT I HAVE ~ WHAT I NEED



JUST A PIECE OF PAPER

Sixty-two percent of respondents report requiring paper for document signatures...

...and 46% prioritize

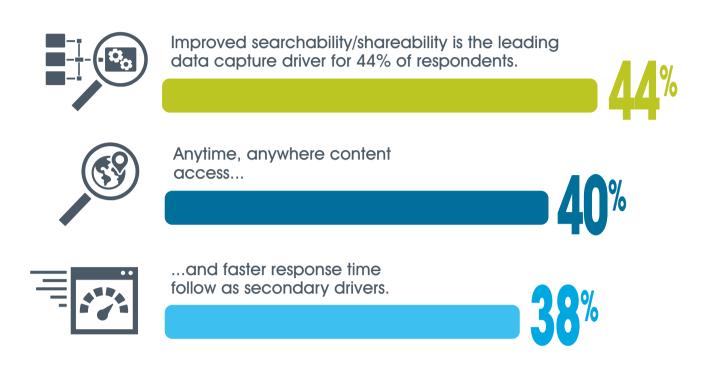
paper for important things.

Organizations remain wed to paper processes, majorly for signatures

NIMBLE, FAST, EASY TO FIND

Capture takes the reins over critical enterprise data

%



A SIGN OF THE DIGITAL WORKPLACE

Electronic signatures are becoming standard



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of respondents believe all businesses should have an e-signature mechanism.

%

CAPTURE WITH PRECISION

Capture aligned with governance offers greatest value







One-Third of responding organizations report only performing ad hoc scanning.



Twenty-Five percent scan at internal points within the process.

CHANGE IS PROCESS

ECM initiatives require employee participation from all corners of the enterprise

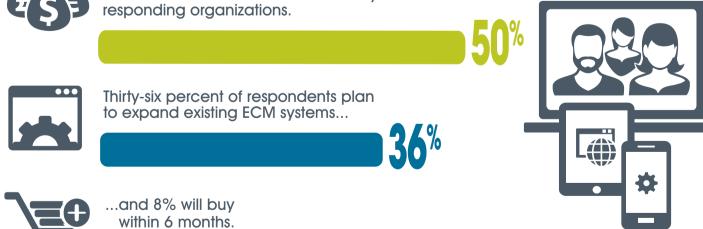


ON COURSE FOR INVESTMENT

Essential technology must be supported by people for the process to be successful



BPM, business analytics, ECM/DM, and E-forms are on course for investment in nearly half of responding organizations.



RECOMMENDATIONS

Look for opportunities:



Take stock of your current ECM and DM systems.



Evaluate how you might enhance your ECM functionality.



Identify what tools, technology, and changes are required to achieve your goals in the ECM space, and approach future expansion with this knowledge in mind.



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