



All Credit Goes to The Customer

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Credit memo cancels invoice, it reverses both the accounting and the inventory transactions. One document that fixes everything. But, what if you don't need the whole package? What if you just want to cancel an invoice without influencing inventory? For example, a customer reported about damaged goods. You need to credit the customer but the damaged items will not be returned to the warehouse. For such scenarios you can copy the invoice into a credit memo and set the line of the relevant items to be "Without Qty Posting". As a result the customer is credited and the items are not returned to the warehouse. Using this option allows keeping the paper trail of the specific deal, and maintain transparency.

A/R Credit Memo

Customer: C30000
 Name: Microchips
 Contact Person: Judy Brown
 Customer Ref. No.:
 Local Currency:

No. Primary: 11
 Status: Closed
 Posting Date: 06.12.16
 Due Date: 06.12.16
 Document Date: 06.12.16

Item/Service Type	Item	Quantity	Unit Price	Tax Code	Total (LC)	Summary Type
1	I00011	8	GBP 7.56	O1	GBP 60.48	Without Qty Posting

Sales Employee: Bill Levine
 Owner:

Total Before Discount: GBP 60.48
 Discount: %
 Total Down Payment:
 Freight:
 Rounding:
 Tax: GBP 10.37
 Total: GBP 70.85
 Applied Amount: GBP 70.85
 Open Balance:

Remarks: Basierend auf Angebote 432. Basierend auf Kundenaufträge 449. Basierend auf Lieferungen 646. Based On A/R Invoices

OK Cancel Copy From Copy To

This option is available in both A/R and A/P Credit Memos.

Available in SAP Business One, version for SAP HANA and SAP Business One. This tip and all the other tips are available on the [Tip of the week SCN page](#). You can

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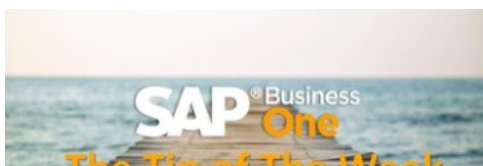
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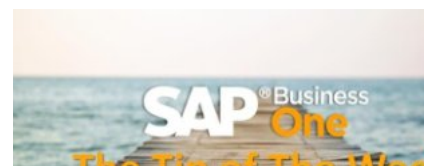
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