



Equipment Card Can Have A New Customer

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You are very well organized, you assign serial numbers for your items, and have respective equipment cards where all service calls and related activities are documented. Now, a certain item is sold to a new customer and needs a fresh start however the equipment card is still assigned to the previous customer.

To update the equipment card with the new customer, make sure all service calls and service contracts related to the item are closed. Now you can assign the new customer to that equipment card.

Equipment Card

Sales Purchasing

Mfr Serial No. Status

Serial Number Previous SN

Item No. New SN

Item Description

Business Partner Code Technician

Business Partner Name Territory

Contact Person

Telephone No.

Address Service Calls Service Contracts Sales Data Transactions Attachments

Street

Street No.

Building/Floor/Room

Zip Code

Block

City Location

State

County

Country

Available since SAP Business One 9.0, version for SAP HANA PL09 and SAP Business One 9.0 PL09

This This tip and all the other tips are available in:

http://scn.sap.com/blogs/b1_tip_of_the_week/2016/02/17/sap-business-one-tips-are-one-click-away



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custom process for a customer who was on F200 at the time and at no point did we see any documentation hinting that this was on the radar as a new feature in PL09?

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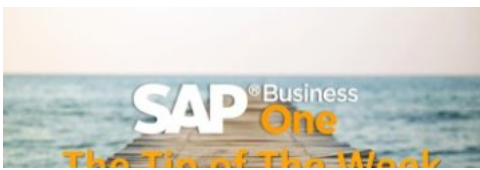
Hi Andre

Thanks for raising this point. This enhancement was communicated via SAP note and the top fixes channel on SAP Partner edge portal.

Rgd... [See more](#)

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