



Keep Your Orders Up to Date All The Time

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Most of the time you can forget about orders after they are delivered. But what about those cases when goods are returned? You create a return document or a credit memo but the order remains closed without any indication that the order was returned fully or partially.

Well, now it's up to you! By selecting the checkbox "Reopen Doc. by Creating Returns/Goods Returns/Credit Memos Based on It" the user decides on a document basis whether to reopen the sales or purchase order upon creation of respective returning document such as returns, goods return, or credit memo. This way the sales/purchase order reflect the actual status of the goods and in addition can be further processed and by that save the need to create additional documents for the same purpose.

Document Settings

General | Per Document

Document: Sales Order

Default Days for Order Cancellation: 30

Allow Changes to Existing Orders

Sales Order Approved

When Duplicated Customer Reference No. Occurs

Without Warning

Warning Only

Block Release / Receipt

Allow Copying Customer Reference No. to Target Doc.

Reopen Doc. by Creating Returns/Goods Returns/Credit Memos Based on Doc.

Without User Confirmation

To select the checkbox choose: Administration > System Initialization > Document Settings > Per Document Tab. The checkbox is available for both Sales Order and Purchase Order.

Available in SAP Business One, version for SAP HANA and SAP Business One.

This tip and all the other tips are available in:

http://scn.sap.com/blogs/bl_tip_of_the_week/2016/02/17/sap-business-one-tips-are-one-click-away

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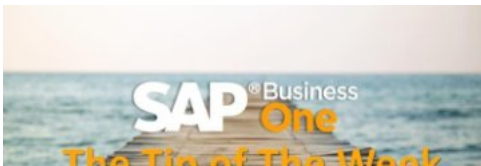
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