



“The SharePoint-based ECM system overall costs 60 to 70 percent less than the Documentum System”

Multinational Food Producer Retires ECM platform and Cut Costs with Gimmel Document Management for SAP

Industry

Consumer packaged goods

Customer

One of the world’s largest multinational food producers with over 115,000 employees across the globe. The company supply’s customers with chicken, beef, pork, and prepared foods, throughout the United States and over 100 countries worldwide.

Technologies Employed

Gimmel Document Management for SAP

Challenges

- Difficulty in performing maintenance updates on unsupported Documentum system
- Unable to migrate content out of Documentum
- Can’t utilize business-critical SAP content in a collaborative platform like SharePoint

Results

- Content migrated from Documentum to SharePoint so the Documentum system could be retired
- Full integration between SAP and their SharePoint environment allowing users to access SAP content in SharePoint
- Lower storage, license, and maintenance costs by migrating their content to SharePoint



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Background

Approximately 15,000 employees at the International Food Producer are information workers, who interact with an ever-expanding repository of documents and process millions of transactions each year. A significant number of these employees work directly with documents that are related to SAP transactions.

The company had integrated their Documentum and SAP platforms and faced challenges every time they needed to expand their Documentum solution to new departments or begin an upgrade. To successfully deliver the Documentum solution to users in a new department, the International Food Producer had to develop costly custom code that required a long implementation process and a dedicated specialist to maintain the software.

As a result, the International Food Producer decided to replace their Documentum solution with a new platform that could continue to support the requirement to integrate with SAP. The company also needed a better way to utilize SAP content throughout the organization while trying to cut costs.

Solution

The International Food Producer had already deployed SharePoint for several large-scale projects. Based on that experience, they considered SharePoint to be an industrial strength and proven technology, and an excellent candidate for enterprise-scale document management.

Gimmel Services, with deep expertise in all major ECM platforms, was selected to migrate content from their existing Documentum system to SharePoint. With this complete, the International Food Producer was able to retire their Documentum system.

Next, the company also implemented Gimmel Document Management for SAP to integrate their SAP platform with SharePoint so that SAP invoices can be stored and easily accessed in SharePoint.

Software and Services Used

Gimmel Document Management for SAP was implemented as part of an overall invoice processing project that allowed invoices to be stored securely in Microsoft SharePoint. The software and services used include:

- Gimmel [Document Management for SAP](#) to deliver bidirectional access of invoices to users of SharePoint and SAP
- Gimmel [Enterprise Content Management Services](#) to migrate legacy Documentum content to SharePoint.

Results

With the SharePoint solution in place, the International Food Producer has a fast, efficient, enterprise-class content management solution that is providing immediate benefits and can serve the company effectively in the future. Utilizing SharePoint has improved productivity, efficiency, and collaboration throughout the organization. Now employees can easily access electronic documents wherever and whenever they need it and it is much easier to deploy across departments.

The new SharePoint platform has also proven to be far more cost effective and easier to support than the old ECM system. The SharePoint-based ECM system costs 60 to 70 percent less than the Documentum System and it only requires one part-time employee to support and maintain, whereas in the past, the Documentum system took two full-time employees to maintain.

Paired with Gimmel Document Management for SAP the international food producer is also using SharePoint to store business-critical SAP content which reduces storage fees and allows for more efficient utilization of that content. As a result, they have reduced development time for new image management projects from four months down to just one.