Custom Development and Integration

Every environment is unique, and sometimes that means custom development is required to ensure that your organization gets the most value from your technology investments. Our services team is ready to answer the unique challenges you face.

Gimmal understands that each client environment is unique. Although our products are the best in class, we understand that complete information management means customizations or integrations with third-party software and system.

We have a dedicated team with over 100 years of combined experience in information management strategy and development. We customize when necessary and use the appropriate technology for the defined problems, and then arm your team with the knowledge to use and maintain these systems effectively.

Key Benefits

- Minimize risk and gaps in your systems
- Understand how your environment is unique
- Benefit from continuous service engagement

Key Features

Design and Research:
Instead of jumping in with a customization first methodology on a solution, we will research out of the box technologies and configuration options before designing a custom system.
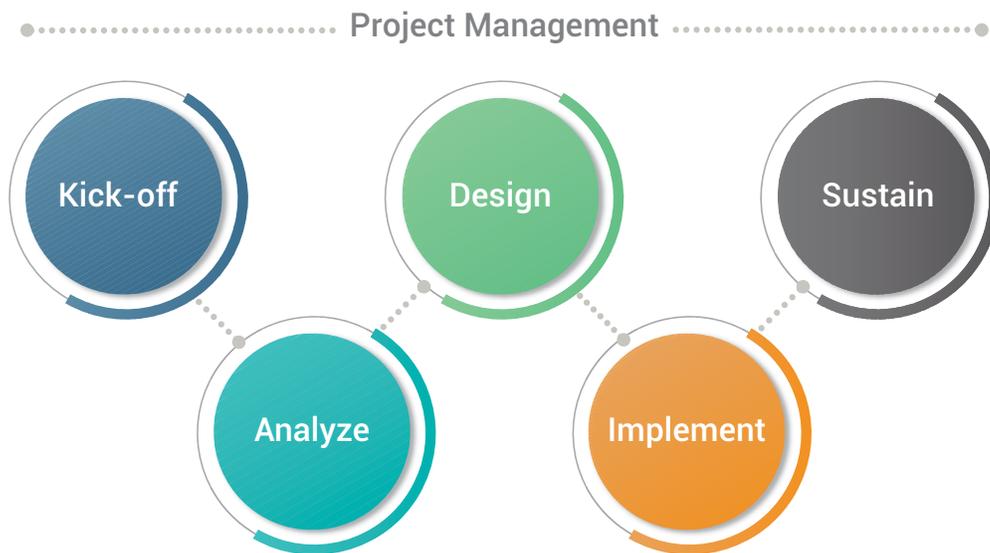
Requirements Workshop:
We will work with key stakeholders and clearly understand what needs to be done before any custom development and integration.

"Gimmal provides an extensive professional service and support team with years of industry and technical experience to ensure our clients always receive the best experience with their Gimmal software."

– Karen Goode, Director - Client Success, Gimmal

Gimmal

Features

- **Requirements Workshops**: We will work with key stakeholders and clearly understand what needs to be done before any custom development and integration

- **Design and research**: Instead of jumping in with an idea, we will research out of the box technologies and configuration options before designing a custom system.

- **Implementation Planning**: By planning our implementation, we will be able to deliver the most impactful customizations early in the development lifecycle.

- **Development and Delivery**: We follow any development methodology that you are most comfortable with, but we are trained in Scrum and Agile. We provide consistent updates and reviews of our development process.

- **Knowledge Transfer and Training**: After the development and delivery of the custom solution, we will also transfer our knowledge and train your resources so they can be successful after we leave.

- **Production Support**: Even with knowledge transfer and training, we understand that support is still needed. Our custom development and integration work will also include a set amount of production support hours to assist you in the most critical time of adoption.

Project Management

Kick-off

Design

Sustain

Analyze

Implement