



Gimmel Professional Services

Gimmel offers a full range of consulting, implementation, and support services to ensure successful deployment of our products.

Expert Consulting

Gimmel expert consulting services draw unparalleled domain expertise in enterprise content and records management to help organizations of all sizes achieve success with information management projects.

- **Health Check & Information Audit:** From software to business processes, our experts work with your organization to evaluate your current state
- **Strategy & Roadmap:** We will work with you to define where you want to go and build a detailed roadmap to get there

Custom Development & Implementation

Leverage our experienced development team to design custom solutions and integrations built on Gimmel software that meet your specific business requirements and ensure all software is implemented correctly.

- **Implementation:** Our expert deployment team will work with you to implement your new software whether it is on-premise, cloud-based, or hybrid implementation
- **Pre-Built Custom Solutions:** Utilize pre-built service solutions to meet your business requirements faster
- **Custom Development & Integrations:** We will work with you to develop custom tailored software solutions and content repository integrations



"Our experienced industry professionals can not only help you implement our software and train your users, but also provide best practice consulting to help your organization build the right processes in order to make your people more effective at their jobs."

- Dwayne Sablatura, Vice President of Professional Services, Gimmel

Business Accelerators

Utilize Gimmel business accelerators for quick and easy onboarding and implementation that will have you up and running the right way.

- **Quick Start SharePoint Templates:** Use pre-configured SharePoint templates to ensure proper information management
- **Risk-Free Trial:** Gimmel will host your customized software that you can use at your organization during a risk-free trial period
- **Quick Start Implementation:** Be up and running in weeks not months with your Gimmel software
- **Focused Training:** Attend classroom and/or remote training on how to properly get the most out of your Gimmel software or prepare for information management

Continuous Services & Support

Take advantage of our expert services team that provides continuous technical support and ensures that your software is always operating at its maximum potential

- **Concierge Service and Support:** A dedicated technical support rep will work with you after your implementation is complete to provide direct product support as well as communications about products and best practices
- **Health Checks:** We will conduct regular health checks of your environment to ensure your system is running smoothly
- **Upgrade Support:** Gimmel customers always have the access latest and greatest version of our software and our services team will work with you ensure proper implementation for optimum performance

Contact servicesteam@gimmel.com for more information.

About Gimmel

At Gimmel, we believe organizations deserve to spend time on what really matters to them. We help our customers focus on their core missions by simplifying the management of information, no matter where it exists. Gimmel software solutions establish a new standard for productivity by providing the unique ability to manage information no matter where it exists. Our software ensures important information is managed across all systems with audit-ready policies on SharePoint, Office 365, Box, OneDrive for Business, legacy ECM platforms, file shares, and in physical formats. Content can be stored in secure record centers or managed in-place. For SAP®, Gimmel simplifies business processes by unifying content and data with Office 365.

Gimmel customers realize their digital transformation strategies more quickly, ensure records compliance and security more easily, and connect content with business transactions to improve efficiency and lower costs.

Learn more at www.gimmel.com.