Connect and Engage with Employees

EXPAND YOUR REACH
Higher delivery and response rates on multi-modal communications

INCREASED EMPLOYEE ENGAGEMENT
Greater employee response with anonymous tips and two-way communications

GREATER TRACKING AND INSIGHT
Robust reporting dashboard with read receipts and audit trail

Business Solutions for Human Resources

BREAK THROUGH THE NOISE

Email, IT ticketing systems, team collaboration software, messaging apps, intranets, and social media are a few of the ways your employees communicate. When you need a message to get noticed, you can't rely on typical channels.

Instead, you can send a time sensitive communication with 2 clicks across multiple channels that can include voice, text, email, digital signage, website, social media, sirens and much more.

Know when your message is delivered with real-time updates and robust "by recipient" reports.

RECEIVE ACTIONABLE FEEDBACK FROM EMPLOYEES

Despite being the eyes and ears of your organization, your staff might be hesitant to report incidents or personnel issues.

You can tap into your organization by empowering them to discreetly submit anonymous tips through a mobile app. The See Something, Say Something technology increases engagement and prevents staff from withholding timely, critical information.

When a tip or employee check-in is received, Corporate Security or key personnel can respond with a message to gather more information, if needed.

PROACTIVELY COMMUNICATE WITH EMPLOYEES

Employees expect their organization to proactively provide immediate direction on weather closings, emergency threats, and significant business disruptions.

You can easily meet employee expectations with targeted messages segmenting by department, location, or any criteria you choose.

RAVE
MOBILE SAFETY

ENSURE MESSAGES ARE RECEIVED

View real-time updates of message delivery success. With detailed "by recipient" reports, administrators can view message content, any responses, success/failure by delivery method and recipient contact, as well as method-specific information, such as busy calls or answering machines.

The reporting dashboard shows overall system use to help strategically improve message effectiveness across your organization.

MAINTAIN CURRENT AND ACCURATE DATA — AUTOMATICALLY

Keep your contacts current and accurate with automatic on-going, proactive freshness checks and data synchronization across your systems. Our secure data centers ensure that your data stays safe.

For data synchronization across your systems, our Autoloader system accepts .CSV files regardless of origin, and web APIs that allow real-time updates of your data.

USE CASES:

> HR Enrollment Periods

> Event Announcement and Management

> See Something, Say Something

> Compliance and Training

> Executive Team Mobilization

> Holiday Reminders

> Company Meeting Reminders

> Company Shuttle Updates

> Local Traffic and Transportation Delays

> Remote Worker Engagement

> Organization Chart Updates

> Guidance on Messaging to Media

> Directing Employees to Information Hotline

> Employee Surveys

> Office Moves

> Anonymous Tip Submission

> Accessible Hosted Content

TIMELY COMMUNICATIONS

Routine Communications

Unlimited Voice, Text, and Email Messages

Mass Notifications

Message Templates

Multi-Channel Delivery

EMPLOYEE ENGAGEMENT

Two-Way Communications

Polling and Response

Wellness Checks

Anonymous Tip Submission

Accessible Hosted Content

Reporting Dashboard

SAFETY AND RESPONSE

Personal Safety Mobile App

See Something, Say Something

Management & Response Team Mobilizations

Employee Incident Management Dashboard

Panic Button Notifications

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