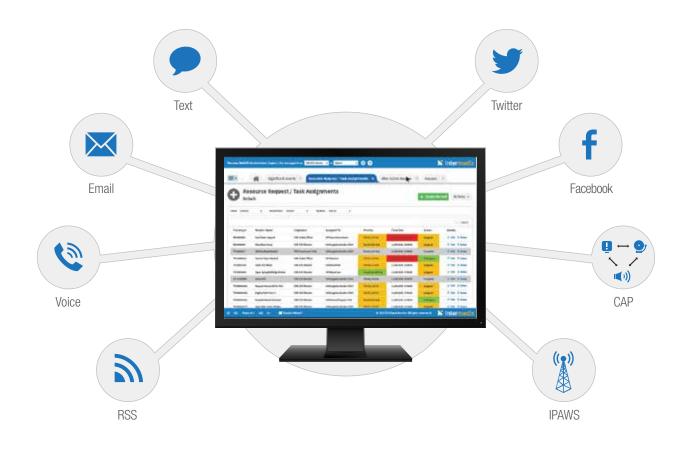# Rave Alert Extension for WebEOC

Quickly engage emergency operations before, during, and after incidents.

Simplified Internal and External Incident Communication Through WebEOC

> **Preferred WebEOC Alert Solution –** Greater than the sum of its parts, Intermedix and Rave Mobile Safety have partnered to provide Rave Alert emergency notification functionality to WebEOC users.

> **Integrate notifications into WebEOC work flow –** Seamlessly access Rave Alert notification tools with Single Sign On.

> **Notify through any device –** Reach your target audience through voice calls, SMS, email, social media, desktop alerts, and more.

> **React Faster –** Notify emergency operations staff quickly and effectively through a trusted emergency notification solution.

> **Extend WebEOC communications –** Reach beyond WebEOC users to inform employees and external constituents.

> **Manages user changes automatically –** Keep your contact records up to date with autoload and auto-update tools automatically.

Proven Emergency Notification

Backed by industry-leading security, availability, and customer support, Rave Alert quickly and reliably connects you to your entire organization – emergency operations team, employees, and external constituents.

> **Send messages fast** through an intuitive and customizable administrator console.

> **Deliver the right message** to the right person using their preferred communication method.

> **Reach your entire constituent base** in minutes through mobile phones, landlines, email, text, social media, and more.

> **Collect alert responses** in real-time to adjust your ongoing incident management.

> **Target specific groups** by geography, by role, or other attributes.

Streamlined Data Management

We make it easy to keep your employee contacts accurate. Rave Alert can autoload contact lists directly from WebEOC and HR databases; automatically updating them as changes occur.

Rave Alert stores your contact data in secure data centers. You can use flexible map-based query tools to access it at any time for analysis and planning.

Effective Internal Communication

Leverage Rave Alert whenever you need fast, non-emergency communication.

You can create unlimited notification groups, segmented by function, location, or any criteria you choose. Customizable access controls let you authorize who can send messages to specific groups and who can use specific tools, such as sending notifications through WebEOC.

Real-Time Success Metrics

Rave Alert provides real-time information on alert success. Detailed and "by recipient" reports show alert content, any responses, success/failure by delivery method and recipient contact, and method-specific information, such as busy calls or answering machines.

Rave Alert's global reports show overall system use and help you strategically improve alert effectiveness across your organization.

Your users can view these reports seamlessly from WebEOC Single Sign On with Rave Alert.

"What I like about Rave Alert is how easy it is to use. It only takes three steps to send an alert. We can access it from anywhere by smartphone or computer with no need to be on the hospital network. And it's fast. We send SMS and email and have 98% delivery in under a minute."

ANITA GUFFEY
EMERGENCY MANAGEMENT DIRECTOR
CARLE FOUNDATION HOSPITAL

Carle

Contact Us Today to Learn More
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